

## Handy Rates Information

### Rate instalment due dates

Instalment 1/Payment in full	31 August 2022
Instalment 2	30 November 2022
Instalment 3	28 February 2023
Instalment 4	31 May 2023

### Water billing cycles

Readings are undertaken the month before the bill issue date.

Quarter 1	Issued September 2022
Quarter 2	Issued December 2022
Quarter 3	Issued March 2023
Quarter 4	Issued June 2023

### Why do I pay rates?

Income from rates contributes to the costs to maintain and provide infrastructure, services and facilities within Council's boundaries for the benefit of all residents and visitors to the Snowy Valleys.

### Is Council's income totally derived from Rates?

Income generated by rates makes up approximately 25% of Council's total yearly income.

### How can I apply for a pensioner concession?

You must hold a current Pensioner Concession Card or Department of Veterans Affairs Card issued by the Commonwealth Government.

For assistance with the Council Pensioner Concession Rates Rebate Application Form, call Council during business hours 1300 275 782 (1300 ASK SVC)

### What if I am having difficulty paying my Rates?

Council has a Hardship Policy in place to provide an avenue for relief to those ratepayers who are experiencing genuine financial difficulties in paying their rates and charges.

In addition, arrangements can be made with Council to help make your payments more manageable.

Please phone Council to discuss your individual circumstances during business hours on 1300 275 782 (1300 ASK SVC)

**For more information visit:**

**[www.svc.nsw.gov.au](http://www.svc.nsw.gov.au)**

**Contact:**

**1300 ASK SVC (1300 275 782)**

**[info@svc.nsw.gov.au](mailto:info@svc.nsw.gov.au)**