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Please select the document/s your feedback is for (required)	Include your feedback here (required)	Response II
Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	Snowy Valleys Council has already stated that it is spending more than it earns (SVC Resourcing Strategy page 3)- so why is it overspending in Operating & Capital expenses? (? funding it from money previously allocated to Reserves - page 53). User fees & charges DO NOT reconcile with stated increases. The list of Capital Projects DOES NOT reconcile with Capital Expenditure. I object to any Special Rate Variation &/ or rate increases above the CPI. SVCouncil MUST NOT cut any staff or services- especially in Tumbarumba. (This is already happening with the loss of 6 (& rumoured to be more) of our most valued, experienced, & fantastic staff members- a great loss to our community). Council MUST STOP wasteful spending - eg. on "consultants"- don't they trust their Heads of Departments to make sensible decisions - if not they should replace them. Council MUST NOT "sell off" assets or community services. Consultation with the community is imperative. Can we have a PUBLIC MEETING for these issues to be addressed, instead of at a Council Meeting where questions from the public cannot be answered unless lodged at least a week before meetings?	1932016
	has shown has even got myself riled up. To see that the snowy valley council believes that they require a special rate variation and the possibility of a 30% increase in rates in the next few years shows that the new "Council" is just an upgraded version of the Cancerous Tumut shire and has no intent on bettering themselves or changing their way to a sustainable council (as per Mike Bairds ill fated intentions), How does a shire with 7-8,000 (or whatever) residents, 2 mills, KFC,Mcdonalds,	
Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	some where more user friendly. I was also shocked to hear that staff/services could be cut from the Tumbarumba office and in passing conversations with people that from now on any new starters based in the Tumbarumba Depot will be required to start and finish in Tumut daily, This is an outrage wasting 2 hrs of peoples daily work hrs to get to and from work, and even worse if these people have to travell 150Km daily to get to/from Tumut if they already live in Tumba, why the council does not want outlying depots is an outrage and a waste of rate payers hard earned and council	1927288
Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	I object to the special rate variation I object to rate increases above the CPI I insist that council publish proposed rate increases for individual properties before asking residents or councillors to support any changes I insist that council not cut staff or services I insist that services and staff levels in Tumbarumba are not cut I object to SVC establishing business units to serve other councils ect instead of our councils I insist you concentrate on managing and balancing your budgets by cutting wasteful spending and mismanagement. I totally object to asset sales of any sort . I totally object to the continued use of council vehicles for so called private use , be it a lease back plan or other, in	1928167
Draft 2019-2020 Operational Plan	The forced amalgamation of Tumbarumba and visy council of tumut has been a disaster for Tumbarumba. The people of Tumbarumba have been pretty tolerant of the incompetance and stupidity, if this tolerance is to continue council must ensure: Tumbarumba staff levels are maintained. Rates and charges must not rise above the official rate peg. Services must not be cut. Full and frank disclosure of budgets and financials must be adhered to, anything else is corrupt. The establishment of "business units" is indicative that council cannot fulfill its core role. Council seems incapable of working within its budget, this is not acceptable, the ratepayers are not cash cows. Council needs to learn to live within its budget, the cutting of waste is always a good place to start.	1929188
Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	We object to any Special Rate Variation. We object to rate increases above the CPI. We insist that Council publish proposed rate increases for individual properties before asking residents or councillors to support any changes. We insist that council not cut staff or services. We insist that the services and staff numbers in Tumbarumba are not cut. We object to SVC establishing "business units" to service other council areas instead of our council area. We insist that SVC balance their budget by cutting out wasteful spending. We object to asset sales.	1930460
Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	Dear SVC Please note: My objection: To the Special rate Variation, Rate increase above CPI, To SVC establishing business units (think Snowy Works & Services) to service other council areas instead of our council area, To Asset sales My insistence that: Council publish proposed rate increases for individual properties before asking residents or councilors to support any changes, Council NOT cut staff or services, The services & staff numbers in Tumbarumba are NOT cut, SVC BAL ANCE the budget by using the service of the service o	1931095
	Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2020 Fees and Charges Schedule Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2020 Fees and Charges Schedule	Det Die Page Arendment bis Gelwey Pagen. Det Resuring Garage (Jacobie) Resuring Garage (Jacobie) Det Die Page Arendment bis Gelwey Pagen. Det Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Centrole Resuring Garage (Jacobie) Resuring Garage (Jacobie) Resuring Garage (Jacobie) Diet Die Page Arendment Ibis to Barage (Jacobie) Resuring Garage (Jacobie) Resur

Feedback Form - IP&R documents

	Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	SVC must be effective & efficient with it's operating budget. Tumba Shire was SVC to date is NOT	1931101
May 13 19 01:20:51 pm	Draft 2019-2020 Operational Plan	I object to any increase in our rates so council can continue to spend more than it earns. Council must control its spending without the proposed rate hike and without selling off assets. I object to any special Rate Variation or rates increases above the CPI. SVC must balance its budget.	1931379

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May 14 19 06:01:03 am	Draft 2019-2020 Operational Plan	Upper Murray Inc is a recently established cross border board focused on driving the Upper Murray 2030 Vision Plan. The Board would like to emphasise the importance and opportunities presented in the Plan and how these will benefit southern region of SVC including the villages of Khancoban, Jingellic, Tooma and more broadly including Tumbarumba. Initially, there is a need to establishing a formal working relationship with Towong Shire to support and increase tourism through initiatives such as The Great River Road Project and Snowy Valleys Way. In addition, there is a need to market niche farm gate agricultural products including wineries, truffles and chestnuts, organic garlic and support the opportunity to create a unique ethically produced grass fed Upper Murray branded beef. Initially this concept will require some investment to undertake a full feasibility study to analyse sustainability. Finally, the Upper Murray 2030 Vision Plan is a comprehensive blueprint for the advancement and promotion of the Upper Murray, it is essential that SVC continue to support and resource the delivery of the Plan.	1932433
May 14 19 01:25:30 pm	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	My objections are as follows: Special rate variation and increases above the CPI. Proposed rate increases must be published before happening. SVC establishing business units to service other council areas instead of our own council area. Tumbarumba staff and services being cut for any reason. Very harmful to a previously thriving council area. Any sales of assets Wasteful and inefficient spending of money which affects the budget.	1933249
May 14 19 07:51:10 pm	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	Dear Sir/Madam, I hereby object to the following: any Special Rate Variation, rate increase above the CPI, asset sales and to SVC establishing 'business units' for servicing other councils. I must stress the necessary demand for SVC to publish any proposed rate increases for individual properties before asking residents or councillors to support any changes. I insist Council not cut staff or services and specifically in Tumbarumba. I insist on prudent budgeting in the manner of the previous Tumbarumba. I demand, insist and expect results from SVC to operate in an open and ethical manner.To earn residents trust this has to be seen to be put into practice with integrity and then be maintained. Regards	1934160
May 15 19 12:09:27 pm	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	Special Rate Variation - an increase of up to or more of 30% is outrageous. Tumbarumba residents already pay more in rates than residents of Wagga Wagga (We have 2 investments properties to compare this to!). What will we get for paying more? Nothing!!! If Tumbarumba are to have their rates increased, Tumut and other surrounding towns should have there's increased by the same percentage. Do you think member of the Tumut community would appreciate this? NO!!! Tumbarumba Shire never needed a rise above the official rate peg, why does SVC? Explanation needed. Residents within Tumbarumba need to be notified of proposed rate increases prior, you might find the Real Estates get a lot busier, as owners wont be able to afford this new rate rise!! Tumbarumba office - are there actually any staff left? A number of staff have resigned over the past 12 months, and their jobs not being replaced in the Tumbarumba office. Why? Maybe this needs to be looked into. The office is like a ghost town when you drive past some days. Zero cars. Do you expect Tumbarumba Office = a lot of unemployed residents who happen to have family's which make this community. Less family's = no Carcoola and no Schools. Will services in Tumbarumba be cut? We have minimal as it is. Will Snow View Estate Stage 3 ever be finished? Will Snow View get a park? The families living their would love one. Kids can't play on the roads forever. The park near the main street isn't close enough to send kids for an after school play. Will the Age Care Centre continue? Upgrade be completed? Will we get the 'Water Park' at the local pool still? SVC establishing business unit such as Snowy Works & Services. You CAN'T run SVC at a profit, how can you run a business unit off it? Maybe give the works to local contractors. Plenty in the Tumut & Tumbarumba communities. Why take work away from them? The more work they get from SVC, the more employees they can employee. Bloody joke! Why can't SVC balance their budget? Tumbarumba Shire used to be able to?	1934850
May 15 19 06:42:12 pm	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	 We object to the Special Rate Variation. Eg. the \$25 annual fee for septic tank inspection which we don't receive. We do not agree to subsidising SVC inefficiency Tumbarumba Shire Council (TSC) have always operated effectively and efficiently - why can't the SVC?! We absolutely insist that council publish proposed rate increases for individual properties before asking residents or councillors to support any changes The Tumbarumba Shire Council has always been a major employer in this region. Any cut to administrative staff and outdoor staff will have a major economic impact to the region and cannot be tolerated. While we recognise that it makes business sense to hire out council resources (both manpower & equipment) to other local government areas to generate contracting income. A priority must be given to ensuring that the council's infrastructure and ratepayer needs are met before these resources are sent/used elsewhere. Please explain why SVC cannot balance the budget, when Tumbarumba Shire Council made a profit each year for the last decade? We object STRONGLY to the sale of any council assets located in the Tumbarumba area. 	1935969
May 16 19 11:54:37 am	Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	I am concerned that the draft plans include a special rate variation, where the previous Tumbarumba Shire Council never needed to exceed the rate peg. Can a clear guide to how much the rate increase for residents be published publicly for residents to review, prior to seeking support for the application? I oppose a significant rate increase above CPI, as the previous Tumbarumba Shire Council was in a strong financial position and this financial management should have been learnt by the new Snowy Valleys Council.	1937055
May 16 19 04:16:17 pm	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	I am deeply concerned that council is potentially going to increase our rates substantially. Tumbarumba Shire never increased our rates above the official CPI rate. This is completely unfair and goes to show the lack of consideration given to this end of the shire. It is imperative that council not cut back any more staff numbers in the Tumbarumba shire office. We have already lost too many good people who have left after years of hard work. You haven't been able to explain where the missing millions has gone. This is appalling and if you were employed in the private sector you would have been sacked months ago. Balance your budget. Stop all this wasteful spending. Tumbarumba could do it before this merger so why can't you get it right? I also worry about your proposal to sell off assetsis it really necessary?	1937697
May 16 19 04:16:21 pm	Draft 2019-2020 Fees and Charges Schedule	I am appalled and object to the special rate variation and to any rate increases above the CPI. Trust is important, i must insist that council publish any proposed rate changes before asking for support. i insist that SVC balance their budget by not wasting money on stupid ideas like stickers on bins and upgrades to items that are in good order.I disagree that any assets should be sold or privatized. My family moved here only a year ago, we love it and want it to remain a great and affordable area to live in. thank you SS.	1937698

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May 16 19 07:18:16 pm	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	 SRV's are designed as a temporary measure to assist in trading out of a problem and not to be a long term arrangement. The fact that Tumut Shire could not do that should be incentive enough to do it now. There is ample room to cut waste (eg consultants) and improve revenue (eg pools) without the need to cut services or staff. How can council adopt rate changes without any detail on proposed models? "User pays" -how does free pool entry fit in here? "Council will undertake extensive community engagement" - have not seen much as yet . When will the community be invited to a public forum? "Sustainable tourism initiatives" -any examples? or just more words. A commitment that Tumbarumba assets WILL NOT be sold off is imperative. A commitment that savings on procurement costs does not exclude local suppliers and contractors must be given. The whole report seems to be prepared with a dismal outlook and if adopted will solidify the situation. 	1938019
May 17 19 12:34:05 pm	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	I am a resident of the former Tumbarumba Shire area and and write to object to any Special Rate Variation. I object to rate increases above the CPI and note that Tumbarumba Shire Council never needed a rise above the official rate peg. I personally own property in Tumbarumba Rosewood and Khancoban and have business interests in these areas. Council needs to be mindful that small business has no way to recover the costs that special rate variations would produce and many community sectors are struggling with the ongoing drought. Council must make public the proposed rate increases for individual properties so that the community can properly consider these proposals. There must be no reduction to Staff numbers and services provided in the Tumbarumba area. If the Tumbarumba Shire Council could manage within the rate peg environment and SVC is suppose to be an improvement on that there should be no need for increased rates, reduced staff or asset sales. I object to the establishment of Business units by SVC and see this as council competing directly with local business. SVC needs to account for the funds that have already been identified as "missing", balance their budget and live within its Tumbarumba residents predicted and take immediate steps to demerge.	1938812
May 17 19 03:01:07 pm	Draft 2019-2020 Fees and Charges Schedule	The annual all groups CPI as published by the Australian Bureau of Statistics are: 12 months to 30 June 2015.5% 12 months to 30 June 2017.9% 12 months to 30 June 2018.1% 9 months to 31 Mar 2019 1.3% (with 0% increase in the Mar quarter) So CPI / inflation has been running at an average of close to 1.6%pa throughout the past five years. Notwithstanding this, the increase in fees proposed by SVC is stated at 2.5% "to cover expenditure demands" which it seems are evidently exceeding current CPI on average by around 1% pa. In the case of Carcoola the proposed increases exceed 5% which exceeds 4 times the current CPI. In the case of Tumboosh the proposed increase of nearly 22% exceeds 16 times the current rate of CPI. The Puggles increase from \$5.50 to \$12 is an increase exceeding 118% or some 90 times present CPI. Waste access charge, Tumbarumba, Khancoban, Rosewood; proposed increase 112% - an increase of nearly 86 times present CPI. Generally, with some of the exceptions noted above, most of the proposed fee increases exceed the current CPI and appear to be generally in the order of 2 – 4 times current CPI. It is my opinion that fee and rate increases beyond the annual (or even 5 year averaged) CPI should be minimal, and that any fee increase that exceeds current annual CPI (certainly by double the rate of CPI or more) is excessive and questionable. Such increase also infer that cost control (expenditure demands) growth is also potentially exceeding CPI, and any expenditure demand increases which exceed CPI should require justification and	1939119
May 17 19 03:02:38 pm	Draft 2019-2020 Fees and Charges Schedule	I refer to fuel levy at Aerodrome in the 2019/2020 Fees and Changes Schedule. I am concerned about the lack of corporate knowledge in this regard. The Council draft charges show an increase in the fuel levy from 5 cents to 6 cents. The Council does not have the authority to make such a change to a commercial agreement without consultation/agreement with the fuel supplier. Please see attachment.	1939124
May 17 19 05:54:34 pm	Draft 2019-2020 Operational Plan	Our rates should not be increasing as much as you propose we will not be able to afford to live here Tumbarumba Shire Council were very efficient. Bring back the old Tumba admin to get you out of the financial mess you are in. We fear for the future of our town and our council workers under this management job losses are terrible for a small town. Tumut has all the say and our people do not matter Snowy works and services should not be reactivated it should have been disbanded and deregistered as promised in the early stages of amalgamation. No services downgraded in Tumbarumba. Thank you	1939469
May 17 19 07:57:28 pm	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	Dear Sir/Madam I wish to advise of my objection to any Special Rate Variation, object to rate increases above the CPI and to SVC establishing "business units" for outsourcing to other councils. I Object to asset sales. I insist on an ethical approach by SVC to publish proposed rate increases for individual properties before asking residents or councillors to support any changes. I insist Council does not cut staff or services. Tumbarumba services and staff numbers not be cut. Insist SVC balance their budget by eliminating wasteful spending.	1939608
May 18 19 08:51:14 am	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	Dear Sir/ Madam, Dear Sir/ Madam, What is going on with SVC? Why are you spending more money than you have? Why is that necessary? I don't approve of rate variations, special or otherwise. I don't approve of you using reserves of cash to make up on overspends. Reserves should be maintained as a contingency. I insist that council publish proposed rate increases for individual properties before asking residents or councillors to support changes. I insist that council not cut staff or services, particularly in Tumbarumba. I don't agree with establishing business units to service other areas. SVC should be cutting wasteful spending and questioning contractors that submit outrageous quotes for work. Council should treat council money as if it was their own and make it go as far as possible. I vant a council that is responsible and cares for the community. No debt and proper services. SVC can be like the Tumbarumba council of old. Just TRY!	1939898

	Yours etc	
	Deirdre Greenhalgh	

Date of contribution	Survey Response		
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May 18 19	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	As a tumbarumba rate payer i nave a tew questions and objections Tumbarumba Shire operated efficiently without any rise above the official peg rate even though our rates were lower than Tumut's. Why can't SVC manage the same? You want to charge rate increases without asking residents to support any changes. You need money and intend getting it by cutting staff and services, why don't you cut down on your expensive consultants and do your own thinking instead? Why was it necessary to pay \$100,000 to consultants who weren't even financial consultants from far North Queensland to find the missing four million dollars, when consultants from Albury, Wagga, Canberra, Melbourne or Sydney could have done the job more effectively and economically? We strongly oppose having our services and staff numbers cut from Tumbarumba. Why is it necessary to have a Snowy Works Service fixing other councils roads when your own shire roads are falling to bits? Why can you not take a good hard look at how the previous Tumbarumba Shire Council functioned and remained financial whilst supporting their community and run the Snowy Valley Council the same way? Heather Blake 18/05/2019	1940226
May 18 19	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	I object to any special rate variation, I also object to to rate increases above CPI, we never needed a rise above the official rate peg. In insist that Council publish proposed rate increases for individual properties before asking residents or Councillors to support any changes. I also insist council does not cut staff or services. I object SVC establishing 'business units' to service other council areas instead of our council area. I especially insist that you balance the budget by cutting out wasteful spending. Tumba council could do it so why cant SVC? I also object to asset sales.	1940312
May 08 19	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	I strongly object to any attempt at a Special Rate Variation. Learn to live within your means. I also object to any staff cuts in Tumbarumba. Try pruning out the incompetent deadwood in Tumut, who cannot make a decision without a Consultant. I object to the establishment of "business units" and organisations such as Snowy Works and Services, and a potential repeat of the shonky behaviour of the past. I strenuously object to the sale of any assets in the former Tumbarumba Shire area. I suggest reducing waste of financial resources should come from proper oversight of spending, and living within a budget, not by jacking up fees, rates, and charges in an attempt to cover a shortfall created by poor management. We did it for years in Tumbarumba, why can't you? Reg Bament Regent St, Tumbarumba.	1926471
May 08 19	Draft One Page Amendment to the Delivery Program, Draft Resourcing Strategy 2019-2029, Draft 2019-2020 Operational Plan, Draft 2019-2020 Fees and Charges Schedule	Council has already stated that it is spending more than it earns(SVC Resourcing Strategy. pge 3) so why is it overspending in operating & capital areas - is it using funds from money previously allocated to reserves - pge 53. User fees & charges DONOT reconcile with stated increases. The list of capital projects DOES NOT reconcile with capital expenditure. I object to any SPECIAL RATE VARIATION or RATE INCREASES above the CPI. I object to ANY CUTS TO STAFF OR SERVICES. Already in Tumbarumba we have lost six (& many more disillusioned) of our most valued, experienced & fantastic members - a great loss to our community. Council, please stop wasteful spending on "CONSULTANTS" - don't you trust your heads of departments to make sensible decisions - if not they should be replaced!! Council MUST NOT " SELL OFF" any assets or community services.	1926591