



**2017-21**  
**END OF TERM**  
**REPORT**

# Contents

ACKNOWLEDGMENT OF COUNTRY	3	<b>COMMUNITY STRATEGIC PLAN REPORT CARDS</b>	<b>53</b>
SPOTLIGHT ON VISION STATEMENT	4	1. OUR TOWNS AND VILLAGES	54
INTRODUCTION	5	2. GROWTH THROUGH INNOVATION	61
<b>TERM HIGHLIGHTS</b>	<b>6</b>	3. OUR NATURAL ENVIRONMENT	68
A TERM THAT TESTED RESILIENCE	7	4. COMMUNICATION AND ENGAGEMENT	76
COMPLETION OF MAJOR PROJECTS PROGRAM 2018-2021	11	5. OUR INFRASTRUCTURE	84
PROJECT SPOTLIGHT: IMPROVING OUR POOLS	20		
<b>SUPPORTING OUR COMMUNITY</b>	<b>22</b>		
PLACE BASED PROJECTS	23		
<b>2017 - 2021 ADVOCACY ACTIVITY</b>	<b>27</b>		
<b>TERM ACTIVITY TIMELINE</b>	<b>43</b>		
OCTOBER 2017 - SEPTEMBER 2018 YEAR IN REVIEW	44		
OCTOBER 2018 - JUNE 2019 YEAR IN REVIEW	46		
JULY 2019 - JUNE 2020 YEAR IN REVIEW	48		
JULY 2020 - JUNE 2021 YEAR IN REVIEW	50		

*Front cover – Khancoban pool at the completion of \$650,000 upgrade*



## Acknowledgement of Country

We acknowledge the traditional custodians of this land and pay respects to Elders past and present.

We recognise Aboriginal people as the original custodians of the lands that comprise the Snowy Valleys Council area.

Together we acknowledge the contributions of Aboriginal Australians to this country we all live in and share together.

Snowy Valleys Council is committed to enhancing the knowledge and understanding of our communities about the history, heritage and cultures of Aboriginal Australians.

*Image: Matt Beaver*



## Spotlight on Vision Statement:

To be a thriving and inclusive region of unique towns and villages who enjoy the clean, natural beauty of our environment, and experience sustainable growth and opportunities for our future generations

# Introduction

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The End Of Term Report is an overview on Council's and the community's progress in implementing the Community Strategic Plan, *Snowy Valleys 2028*, during the term of Council.

This is the first Community Strategic Plan (CSP) for the Snowy Valleys Council and was prepared based on community input gathered in November and December 2017.

The CSP is a requirement of the Office of Local Governments Integrated Planning and Reporting Framework and was used by Council for strategic and operational planning. The document provided an understanding of community priorities to guide service delivery over the term of Council.

To ensure we can measure whether we achieve the outcomes desired by the community, data was captured at the time of development to use as a baseline to measure against.

*Snowy Valleys 2028* was prepared with input from a comprehensive community engagement program specifically designed to elicit community aspirations and priorities. We wanted to reach and hear from as many people as possible to help shape this Plan.

In our engagement activities we asked:

- What do you love about where you live?
- What do you want to improve?
- What do you want Snowy Valleys to look like in 10 years' time?

Answers to these questions and the discussions that followed have played a key part in informing this Plan.

Initial stakeholder and staff engagement commenced in November 2017, with the first formal phase of engagement occurring from 27 November to 15 December 2017. There was a total of 1092 people engaged through this process.

At formation, Snowy Valleys Council operated under an Administrator until September 2017. The CSP was developed following the election of Councillors in September 2017 and took effect from July 1 2018. COVID-19 delayed elections from September 2020 to December 2021.

This report covers the period July 1 2018 to 30 June 2021.

The CSP has five themes with community-focused measures for each of these themes. These themes and measures are as follows:

**Theme 1: Our towns and villages**

*We celebrate and nurture the unique character of our towns and villages*

**Theme 2: Growth through innovation**

*We have economic development activities which provide community longevity, vibrancy and a sustainable future*

**Theme 3: Our natural environment**

*We care and protect our natural environment to ensure future generations can experience and enjoy its beauty*

**Theme 4: Communication and engagement**

*We have engaged communities that actively participates in local decision making*

**Theme 5: Our infrastructure**

*We strive to continually improve our local infrastructure*

# Term Highlights



*Adelong Showground's new lighting*

# A Term that Tested Resilience

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## 2019-2020 Black Summer Fires

The 2019-20 year was a year like no other for the Snowy Valleys community and Council, with a natural disaster that tested the resilience of our community and dramatically altered both the physical landscape and priorities of Council.

This event punctuated the first term of Council, and as such it is appropriate that a reflection on the event as it unfolded, together with challenges faced by our community and organisation, is included in this Report.

During 2019-20, through flood, fire and pandemic, Councillors and Council staff worked extremely hard to ensure community had continuity of services, was represented on state and national stages and received access to the support it required.

Nearly 60% of Council staff were involved in emergency operations at the height of the bushfire crisis across the entire Snowy Valleys region.

After the challenge of the fires, Council focused on steering recovery efforts and staff worked to accommodate business-as-usual activities, bushfire recovery activities and take advantage of the Federal and State funding available for community renewal, enhancement and recovery activities.

In response to the bushfire, Council re-prioritised the maintenance and construction program in order to respond to new areas of identified community need. Works completed included the upgrade of Wee Jasper Road, Grahamstown Road, Brindabella Road, Ferguson Road Bridge, Lacamalac / Bombowlee Road Intersection and Alex Henkel Drive.

At the closure of the 2019-20 year, even with the direct and indirect impacts on Council operations as a result of bushfires and COVID-19, only 18 of the 111 actions within the Annual Operational Plan and were identified as being unable to progress or significantly delayed.

Recovery works continued in 2020-21, with funding secured for removal of bushfire damaged vegetation from over 350km of roadsides and a Community Recovery Officer to work closely with the communities most impacted.

As the year progressed, funding secured by Council focused on projects designed to support economic growth into the future, including the development of a Regional Trails Masterplan, the Winter Bites Festival, development of accommodation at Batlow Caravan Park to service seasonal workers and development of community activation plans.

## 2019-2020 Black Summer Fires

December 2019

28/12 Dunns Rd Fire  
Green Valley Fire start  
31/12 Emergency Warnings issued as Jingellic, Adelong, Kunama, Laurel Hill, Batlow, Tumbarumba, Tooma, Khancoban, Talbingo areas threatened



- Established the Emergency Operations Centre and Local Emergency Management Committee



January 2019

2/1 RFS issues Leave Zones across Batlow, Wondalga, Khancoban, Tooma areas  
4/1 Dunns Rd, East Ournie Creek and Green Valley fires merge  
4/1 Batlow, Ellerslie, Adelong, Wondalga, Ournie, Talbingo, Rosewood, Tumbarumba all placed under Emergency Warnings which continue over ten days

- Adopted Bushfire Recovery Action Plan
- Established Local Recovery Committee and Sub-Committees
- Approved \$1.2M provision for the waiver of fees for bushfire affected residents:
  - Water and Sewerage Charges
  - Waste fees
  - Development application fees
  - Complying development fees
  - Interest charges on water and general rates
- Received \$1M from Federal Government to support immediate recovery efforts
  - Facilitates establishment of BlazeAid camp in Adelong
  - Established donation centres in Tumut, Batlow and Tumbarumba
  - Hands over operation of Tumut donation centre to Tumut charities
  - Holds Mobile Bushfire Recovery Community Meetings with government agencies in Tooma, Tumbarumba, Batlow, Maragle, Khancoban
  - Approved purchase of additional cabins for Batlow Caravan Park for use as emergency housing in short term
  - Logs 15,000 Council staff hours for bushfire response effort

- Regional Recovery Committee established for Snowy Valleys, Bega Valley, Eurobodalla, Shoalhaven, Snowy Monaro and Queanbeyan Palerang Councils
- NSW Premier appoints Recovery Coordinator for the South East area – Dick Adams
- Prime Minister Scott Morrison, Deputy Prime Minister Michael McCormack, NSW Premier Gladys Berejiklian, NSW RFS Commissioner Shane Fitzsimmons visit fire impacted communities in the Snowy Valleys
- Australian Defence Force arrive in Snowy Valleys
- NSW Government announces Laing O'Rourke Australia as successful contractor for the state funded clean up

February 2020

2/2 Dunns Road Fire reaches Contained status  
15/2 Fires within Snowy Valleys are deemed officially out

- Received further \$275k from Federal Government
- Establishes dedicated Bushfire Recovery Team
- Holds Mobile Bushfire Recovery Community Meetings with government support agencies at Munderoo/Mannus, Adelong, Talbingo, Courabyra, Lower Bago, Tumut, Ournie, Laurel Hill, Wondalga, Ellerslie/Yaven Creek, Gilmore, Goobarragandra/Lacmalac and Rosewood
- 250 impacted residents attend Bushfire Recovery Community Meetings
- Council opens Bushfire Recovery Assistance Points (RAPs) in Batlow, Adelong, Tumbarumba and Talbingo
- Temora Shire Council donates \$34,000 to Snowy Valleys Council to support the relief, recovery and rebuilding efforts in the region which was immediately directed to the Tumut Region Community Foundation for distribution across the LGA
- Tumbarumba and Tooma BlazeAid camp is established



# 2019-2020 Black Summer Fires

## March 2020

- Approved contract variation for the demolition of the Batlow Cannery to include fire impacted materials and friable asbestos at the cost of over \$900,000 to council
- Australian Defence Force depart



- Opens Bushfire Recovery Event Funding program
- Installed six new cabins at Batlow Caravan Park to provide accommodation option in community for displaced fire impacted residents
- Round two of Mobile Community Outreach with COVID Safe restrictions to Courabyra, Taradale, Yaven Creek and Wondalga communities
- Council hosts two community meetings with Laing O'Rourke in Batlow and Tumbarumba
- Recovery Assistance Points (RAPs) close
- Reports \$3.6M in costs incurred by Council as a result of bushfire response and recovery activities and identifies at least \$4.1M in future funding for infrastructure essential for longer term recovery activity

## April 2020

- Facilitates webinar with Laing O'Rourke for local contractors
- Emergency accommodation at Batlow Caravan Park welcomes its first displaced residents
- Council's Recovery Team commence outreach case management for impacted residents
- Launches Fencing Debris Clean Up pilot at Jingellic



- Laing O'Rourke contractors begin cleaning up Snowy Valleys properties



## May 2020

- Submitted Section 44 claim to Rural Fire Service to the value of \$2M for work undertaken during fire
- Hosts 'Building Resilient Families' online workshop in partnership with Quest for Life
- Adopts 41 advocacy priorities for bushfire recovery projects
- Facilitates Winter Clothing Appeal in Tumbarumba in partnership with Red Cross and Tumbarumba Rotary Club

- Governor General visits Adelong and Batlow



## June 2020

- Expended \$6.631 million in bushfire recovery efforts by 1 June
- Partners with Greater Hume Council and Towong Shire Council in Cross Border Outreach Day at Jingellic



## Advocacy for Bushfire Impacted Communities

Snowy Valleys Council stood on behalf of our community in the wake of the Bushfire to advocate for recovery assistance from the State and Federal Government and other agencies.

Council's immediate priorities following the bushfire crisis included addressing the impacts on communities and advocating strongly for recovery funding and support.

The challenge was to secure the best financial and logistical support for our affected communities as rapidly as possible.

The impact of the bushfires continues to be revealed, including the full toll on property, businesses and people themselves.

The community of Snowy Valleys is now living in a very different landscape, with very different challenges.

Council's work continues to include supporting lead agencies and logistics around community healing and recovery while balancing opportunities around funding for infrastructure, local economies, tourism and the environment.

### Advocacy representation

- Prime Minister Scott Morrison, Deputy Prime Minister Michael McCormack, NSW Premier Gladys Berejiklian, NSW RFS Commissioner Shane Fitzsimmons visit fire impacted communities in the Snowy Valleys in January
- Council hosted the NSW Shadow Cabinet meeting in February and presented on bushfire issues
- Council hosted Andrew Colvin, National Coordinator from the National Bushfire Recovery Agency who met with all Councillors and toured the impacted areas in February
- Council hosted the Governor-General David Hurley in March who visited the communities of Batlow and Adelong
- Met with the Australian Local Government and NSW Local Government Association Presidents in Batlow to advocate for support for drought and fire impacted communities
- Continued advocacy to government through representation on Southern Region Bushfire Recovery Committee
- Supported the Forest and Wood Products Resilience Recovery and Rebuild Workshop in Tumbarumba
- Deputy Prime Minister, Mike Kelly Member for Eden Monaro and Justin Clancy Member for Albury in February arrived in Tumbarumba for Tumbatrek
- Hosted Major General Hocking from the National Bushfire Recovery Agency in Adelong and Batlow in June

## Council response

No. of kilometres of roadside fire impacted vegetation

350km



No. of fire damaged guide posts

4,000

No. of road signs replaced due to the bushfires

66

Council assets

29 damage destroyed assets

\$43,495

Impacted value

15,000

COUNCIL STAFF HRS IN RESPONSE EFFORT

Initial Bushfire Recovery Mobile Community Meetings held

19 locations | 250 attendees

18 RECOVERY PARTNERS  
4 BLAZE AID CAMPS  
10 Community Recovery Workshops  
192 participants

1222 enquiries for assistance through Recovery Assistance Points and Mobile Outreach



### RECOVERY COMMITTEE ACTIONS

- 130 actions were identified
- 35 items within Council's direct control actions
- 20 items for advocacy for government funding or attention
- 75 items beyond Council's control referred to other agencies or non-government bodies for action

100% of Council actions complete

## RECOVERY

26 bulletins published

450 email subscribers



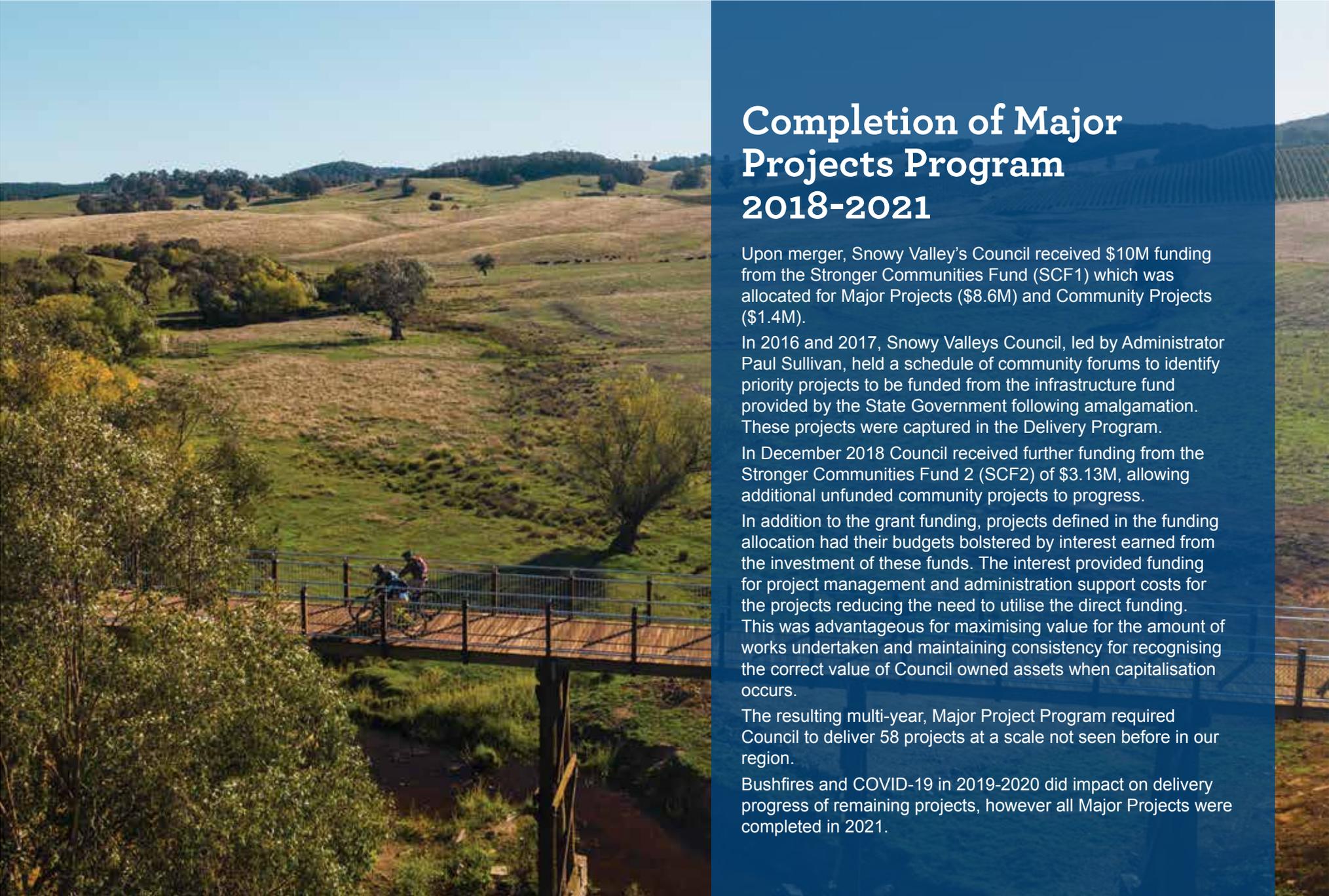
17 RECOVERY ON THE RADIO segments

515 total fire related tasks logged by the community



8 Recovery Committee meetings

9 Community Advisory Group meetings



## Completion of Major Projects Program 2018-2021

Upon merger, Snowy Valley's Council received \$10M funding from the Stronger Communities Fund (SCF1) which was allocated for Major Projects (\$8.6M) and Community Projects (\$1.4M).

In 2016 and 2017, Snowy Valleys Council, led by Administrator Paul Sullivan, held a schedule of community forums to identify priority projects to be funded from the infrastructure fund provided by the State Government following amalgamation. These projects were captured in the Delivery Program.

In December 2018 Council received further funding from the Stronger Communities Fund 2 (SCF2) of \$3.13M, allowing additional unfunded community projects to progress.

In addition to the grant funding, projects defined in the funding allocation had their budgets bolstered by interest earned from the investment of these funds. The interest provided funding for project management and administration support costs for the projects reducing the need to utilise the direct funding. This was advantageous for maximising value for the amount of works undertaken and maintaining consistency for recognising the correct value of Council owned assets when capitalisation occurs.

The resulting multi-year, Major Project Program required Council to deliver 58 projects at a scale not seen before in our region.

Bushfires and COVID-19 in 2019-2020 did impact on delivery progress of remaining projects, however all Major Projects were completed in 2021.

# Completion of Major Projects Program – 2018-2021

Location	Project	Lead	Budget
Adelong	Caravan Park - Upgrade amenities block to facilitate multi-use by caravan park patrons and the public visiting the Creekscape.	Council	\$266,841
Adelong	Improving water Temperature at Adelong Community Aquatic Centre.	Council	\$78,954
Adelong	Town Wi-Fi Upgrades - Upgrade and unify public town Wi-Fi access points across the Council network.	Council	\$10,000
Adelong	Tourism projects / planning - Development of improved visitor information facilities.	Council	\$25,000
Adelong	Main St Façade Improvements - Clean-up and improvement of Adelong main street facades in 50:50 partnership with local businesses.	Council	\$100,000
Adelong	Walking Tracks – Signage. Development of interpretive signage along the Creekscape walkway linking to the Adelong Falls Gold Mill Ruins.	Council	\$20,000
Adelong	Repair, upgrade and extend facilities at Adelongia Theatre - in progress as at 30/06/21.	Community	\$320,731
Adelong	Playground Equipment Upgrades - Replace existing play equipment in Memorial Park with an adventure playground.	Council	\$100,000
Adelong	Repairs and Upgrade to Adelong Showground.	Community	\$308,634
Adelong	Connecting Community to Creek - Develop a detailed master plan and costings for the Adelong Creekscape and re-establish the walkway from town to the Adelong Falls Gold Mill Ruins.	Council	\$515,000
Batlow	Cannery - demolition.	Council	\$500,000
Batlow	Cannery Site – Planning / Business Case development.	Council	\$200,000
Batlow	Tourism projects / planning.	Council	\$20,000
Batlow	Batlow Library - Upgrade and extend the existing Batlow Library.	Council	\$1,000,000
Batlow	Playground Equipment Upgrade - Replace playground equipment in HV Smith Park.	Council	\$25,000



*Adelong Playground Equipment*



Location	Project	Lead	Budget
<b>Batlow</b>	Town Wi-Fi upgrades.	Council	\$10,000
<b>Batlow</b>	Batlow Caravan Park upgrade.	Council	\$723,000
<b>Batlow</b>	Batlow CBD Master Plan and amenity.	Council	\$540,000
<b>Brungle</b>	Town Wi-Fi Upgrades - did not progress, budget reallocated	Council	\$10,000
<b>Gilmore</b>	Repairs and renovations to Gilmore Hall.	Community	\$50,000
<b>Jingellic</b>	Pedestrian bridge over Horse Creek.	Council	\$30,000
<b>Jingellic</b>	Jingellic Show Ground water bore and irrigation.	Community	\$90,604
<b>Jingellic</b>	Jingellic multi use track to connect the free camping ground adjacent to The Bridge Hotel to the Jingellic Shop.	Council	\$35,000
<b>Khancoban</b>	Streetscape - Implement streetscape improvement plans to enhance the amenity of the shopping precinct.	Council	\$395,000
<b>Khancoban</b>	Purchase and minor refurbishment of the Khancoban General Store to support attraction of future retail to Khancoban.	Council	\$199,000
<b>Khancoban</b>	Pool shade sails.	Council	\$40,000
<b>Khancoban</b>	Town Wi-Fi upgrades - did not progress, budget reallocated.	Council	\$12,500
<b>Snowy Valleys</b>	Repositioning of Snowy Valleys Way.	Council	\$50,000
<b>Snowy Valleys</b>	Implementation of new SVC destination brand and marketing strategy.	Council	\$100,000
<b>Rosewood</b>	Upgrade of the play equipment in Rosewood's Memorial Park and installation of shade sail and playground fencing.	Council	\$110,000
<b>Talbingo</b>	Resurfacing with synthetic grass of two tennis courts at Talbingo Country Club.	Community	\$57,091
<b>Talbingo</b>	Disability renovations for Country Club.	Community	\$16,645
<b>Talbingo</b>	Talbingo Walking Path - Construction of a walking path from the centre of Talbingo to the Snowy Mountains Highway.	Council	\$350,000

Location	Project	Lead	Budget
Talbingo	Town Wi-Fi Upgrades.	Council	\$10,000
Talbingo	Playground at Talbingo shopping precinct.	Council	\$225,000
Tooma	Tooma amenity / appearance.	Community	\$30,000
Tumbarumba	Tourism app.	Council	\$20,000
Tumbarumba	Historical walking tracks.	Council	\$40,000
Tumbarumba	Link with mountain biking - installation of a bike path from Byatt Street to the cemetery and a mountain bike trail from the cemetery to Henry Angel camping area.	Council	\$350,000
Tumbarumba	Carcoola – new kitchen and dining room.	Council	\$80,000
Tumbarumba	Upgraded learn to swim pool / water play pool.	Council	\$928,000
Tumbarumba	Creekscape - Completion of stage one of a five stage master plan for the redevelopment of the Tumbarumba Creekscape.	Council	\$425,000
Tumbarumba	Creekscape playground improvements.	Council	\$80,000
Tumbarumba	Showground - Improvements to the playing surface, irrigation, and development of amenities and change rooms.	Council	\$1,000,000
Tumbarumba	Tumbarumba to Rosewood Rail Trail.	Council	\$5,700,000
Tumbarumba	Town Wi-Fi upgrades.	Council	\$12,500
Tumbarumba	Tumbarumba mountain bike trail- acquisition of trail building tools and construction of a mountain bike trail.	Community	\$40,000
Tumbarumba	Tennis Club upgrade.	Community	\$64,103
Tumut	Tumut Skate Park redevelopment.	Council	\$137,230
Tumut	Regulate water temperature of the Tumut Pool.	Council	\$204,000
Tumut	Pump Track and cycling initiatives.	Council	\$500,000



*Picturesque Talbingo Walking Track*



*Tumut Pump Track*

Location	Project	Lead	Budget
Tumut	Jack Ryan Memorial and Centenary WW1 project.	Council	\$10,000
Tumut	Upgrade facilities at Thomas Boyd Track Head - Construction of shelters and a concrete pathway to connect the BBQ area, toilet block and car park.	Community	\$22,923
Tumut	Rugby League Change Rooms – Twickenham Oval.	Community	\$250,000
Tumut	Resurface Three Tennis Courts – Tennis Club.	Community	\$87,000
Tumut	Tumut CBD development - improvements to the main business district accessibility and amenity.	Council	\$1,760,000
Tumut	Tumut Pool - Stage 1: Construction of a new entry and amenities at Tumut pool.	Council	\$1,008,000
Tumut	Town Wi-Fi upgrades.	Council	\$10,000

# Project Spotlight: Improving our Pools

Snowy Valleys Council operates five public swimming pools across the region in Adelong, Batlow, Khancoban, Tumbarumba and Tumut.

Councillors waived entry fees across all public swimming pools in October 2017 to increase accessibility and usage of valuable community assets and promote active lifestyles.

The decision resulted in a 23% increase in visitors to the pools the following summer, with 63,959 people enjoying the free entry during the 2017/18 season.

During the term of Council, over \$3.8M in funding was secured to undertake significant upgrades and improvements to all pools, increasing accessibility, water

temperature, energy efficiency and amenities for the community to enjoy for many years to come.

Across the region, the pools were visited over 222,000 times by residents and visitors from 2017.

## Adelong Pool

Funding of \$78,945 was allocated from the second round of the NSW Government's Stronger Country Community Fund to design and install mechanisms to regulate the water temperature of Adelong Pool.

The project included construction of a shelter on the pool grounds and installation of solar panels on the structure's roof to increase water temperatures; and installation of rollers and pool blankets to help regulate the water temperature throughout the swimming season.

The project was completed in July 2020.

## Batlow Pool

\$1,750,000 was secured for a major upgrade of the Batlow pool from the NSW Government and Commonwealth Government's Local Economic Recovery Fund.

This project will replace the old amenity block, build a wet deck around the toddler pool, and install a ramp into the main pool. It will also replace the baby pool with a splash play area, build a new fence, add shade structures, install plant and storage areas, provide solar blankets; and improve drainage and backflow pipes.

Due to commence in 2022.

## Khancoban Pool

Funding of \$40,000 was allocated from the second round of the NSW Government's Stronger Communities Fund for installation of a shade sail at Khancoban Swimming Pool.

The project was completed in March 2019.



Adelong Pool shelter with roof and blankets



Khancoban Pool Shade Sails



Tumbarumba Pool

### **Tumbarumba Pool**

The new-look upgrade to the Tumbarumba Swimming Pool Complex includes a 15m x 6.5m learn-to-swim pool, a 4m x 4m baby pool and an 11m x 4m splash zone with water toys. The project significantly increased the amenity of the pool complex with the installation of two accessibility chair lift arms, shade sails over the new learn-to-swim and baby pools, new exterior fence, plant equipment shed and solar panels on the roof of the new plant shed to regulate water temperature in the new pools.

The valuable community asset opened to the public in time for the December 2020/January 2021 school holidays to the delight of young families and visitors.

Funding of \$928,000 was allocated from the NSW Government's Stronger Country Community Funds Round Two for the upgrade of the water play pool and construction of a new learn-to-swim pool.

### **Tumut Pool**

The first stage of the Tumut Pool redevelopment was completed in 2020 with the new building opened to the public on 17 November 2020. This valuable new asset includes an entry area, office, canteen, toilets, showers, change rooms and a best practice state of the art accessibility facilities.

The Richmond Street carpark was resealed and an accessibility path installed from the carpark to the main entrance.

Funding of \$1,008,000 was allocated from the NSW Government's Major Projects Infrastructure Fund.

## Supporting our Community

The Delivery Program 2018-2021 captured the projects the community wanted progressed during the term of Council in order to achieve the identified strategic objectives and outcomes within the Community Strategic Plan.

These projects were prioritised within the Delivery Program Place Plans for the localities of Adelong, Batlow, Brungle, Jingellic, Khancoban, Rosewood, Tumbarumba and Tumut.

The following tables report on Council's progress against each of the identified Key Projects and Community Projects within the Delivery Program Place Plans.



# Place based Projects

## Legend

● Key Project action completed / Community Project completed ● Partially completed or forms part of wider project ● Project remains unfunded and has not progressed

Delivery Program Key or Community Project			Delivered 2018-19	Delivered 2019-20	Delivered 2020-21	Unfunded
<b>Adelong</b>	Key Projects	Adelong Creekscape Upgrade		●	●	
		Adelong Caravan Park Redevelopment		●	●	
	Community Projects	Heated pool and shade area		●		
		Upgrade of Adelongia Theatre		●		
		Adelong Showground redevelopment		●		
		Adelong Creek bank stabilisation				●
		Enhancement of Adelong Falls as a tourist attraction		●		
		Identify location for outdoor adventure playground		●		
<b>Batlow</b>	Key Projects	Batlow CBD Masterplan and Amenity Improvements		●	●	
		Batlow Library		●	●	
		Batlow Cannery Clean Up		●		
		Batlow Caravan Park Upgrade		●	●	
	Community Project	Establish a business plan for a cidery experience at the Batlow Cannery site	●			
<b>Brungle</b>	Key Project	Brungle Playground Improvements	●			
	Community Project	Feasibility study for establishment of stronger Indigenous cultural tourism experience, co-located with the VIC				●
<b>Jingellic</b>	Key Project	Jingellic Multi Use Track			●	
	Community Project	Jingellic beautification			●	
<b>Khancoban</b>	Key Projects	Khancoban Streetscape		●		
		Khancoban General Store		●	●	
	Community Project	Safety improvements to the Khancoban Hall				●

**Legend**

● Key Project action completed / Community Project completed ● Partially completed or forms part of wider project ● Project remains unfunded and has not progressed

Delivery Program Key or Community Project			Delivered 2018-19	Delivered 2019-20	Delivered 2020-21	Unfunded
<b>Rosewood</b>	Key Projects	Rosewood Golf Club	●			
		Rosewood Playground Equipment		●		
	Community Projects	Investigate the transfer of ownership of the Crown Land at the Rosewood Golf Club to Council		●		
		Development of the Rail Trail trackhead at Rosewood		●		
<b>Talbingo</b>	Key Project	Talbingo Park Improvements		●		
	Community Project	Talbingo Walking Track		●		
<b>Tooma</b>	Key Project	Tooma Recreational Area Improvements	●			
	Community Projects	Seek funding for upgrade to Tooma Hall	●	●	●	
		Investigate introduction of kerbside waste and recycling service		●		
<b>Tumbarumba</b>	Key Projects	Tumbarumba Creekscape		●		
		Tumbarumba Playground		●		
		Tumbarumba Pump Track	●			
		Tumbarumba Sports Ground Upgrade	●			
		Tumbarumba Mountain Bike Track				●
		Tumbarumba Showground Redevelopment		●		
		Tumbarumba - Rosewood Rail Trail		●		
		Develop promotional material for the Tumbarumba - Rosewood Rail Trail		●		
		Deliver new retirement village units				●
		Tumbarumba Caravan Park Redevelopment - Stage 2			●	

**Legend**

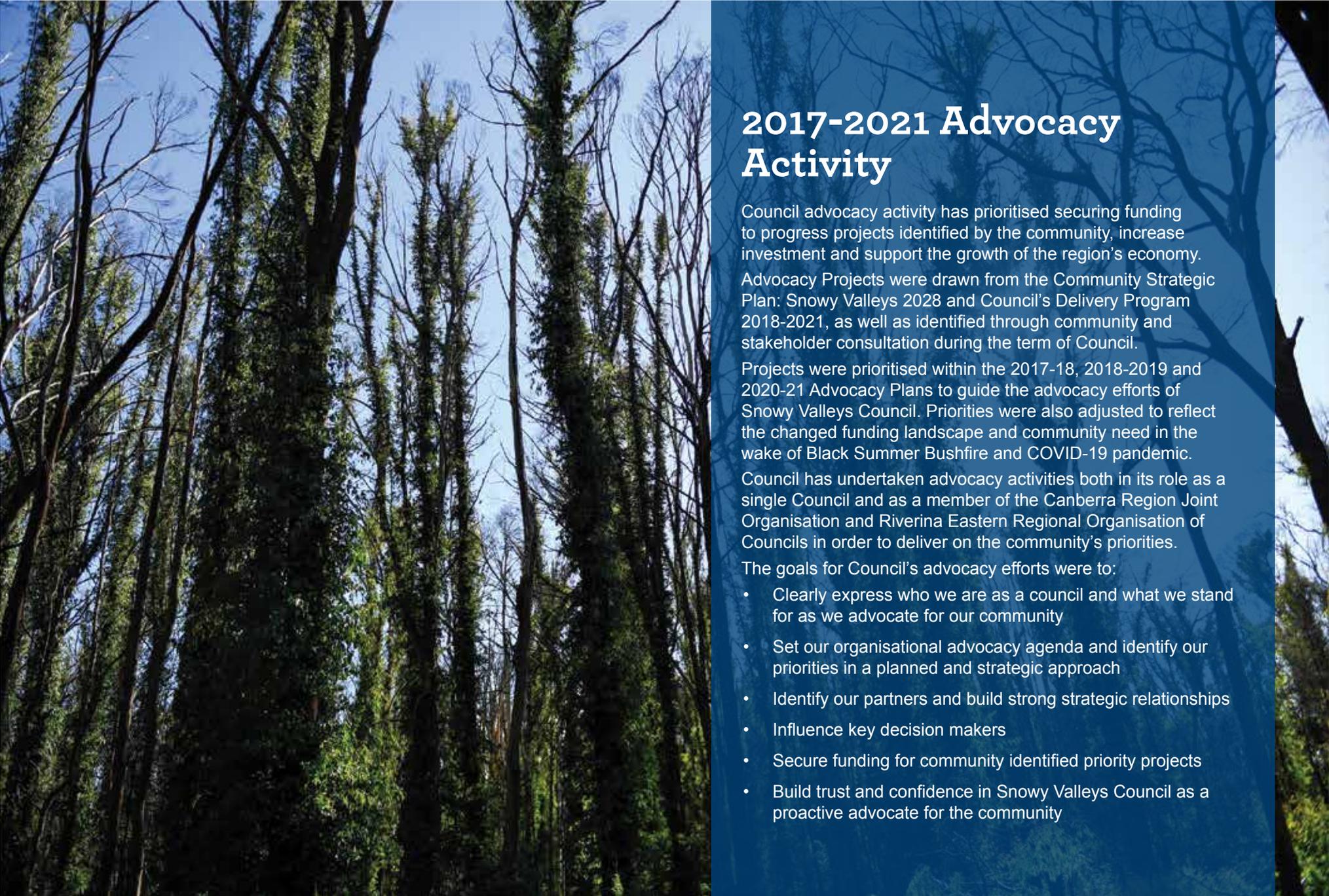
● Key Project action completed / Community Project completed ● Partially completed or forms part of wider project ● Project remains unfunded and has not progressed

Delivery Program Key or Community Project		Delivered 2018-19	Delivered 2019-20	Delivered 2020-21	Unfunded	
<b>Tumbarumba</b>	Community Projects	Replacement of Toddler Pool		●		
		Investigate feasibility of natural gas line to Tumbarumba			●	
		Undertake location assessment and masterplan for mountain bike park			●	
		Implement Hume & Hovell mountain bike track and adventure trail				●
		Investigate consolidation of equine activities in one precinct				●
		Seek funding for community playground and amphitheatre at Tumbarumba Library				●
<b>Tumut</b>	Key Projects	Tumut Bull Paddock Improvements		●	●	
		Tumut Pool Stage 1			●	
		Tumut Montreal Community Theatre Upgrade			●	
		Brindabella Road Futures Plan			●	
		Tumut CBD Upgrade			●	

**Legend**

● Key Project action completed / Community Project completed ● Partially completed or forms part of wider project ● Project remains unfunded and has not progressed

Delivery Program Key or Community Project			Delivered 2018-19	Delivered 2019-20	Delivered 2020-21	Unfunded
Tumut	Community Projects	Installation of heating at Tumut Pool			●	
		Regional Indoor swim centre and 'community hub' at Tumut				●
		Regional recreational, sporting and community hub			●	
		Tumut Industrial Estate				●
		Masterplan for the town centre and riverfront park area				●
		Establish a joint use education and business facility				●
		Softwood 'centre of excellence'			●	
		Lobby for funding for feasibility study, economic benefit assessment and business case for Brindabella Road upgrade		●	●	
		Completion of Tumut River Walk to create a continuous loop				●
		Masterplan for a Tumut mountain bike park			●	
		Consider feasibility study for Tumut to Batlow Rail Trail following completion of Tumbarumba to Rosewood Rail Trail				●
		Further advancements at Tumut Airpark			●	
Redevelopment of Tumut Skate Park as a Tumut Youth Precinct		●				



## 2017-2021 Advocacy Activity

Council advocacy activity has prioritised securing funding to progress projects identified by the community, increase investment and support the growth of the region's economy.

Advocacy Projects were drawn from the Community Strategic Plan: Snowy Valleys 2028 and Council's Delivery Program 2018-2021, as well as identified through community and stakeholder consultation during the term of Council.

Projects were prioritised within the 2017-18, 2018-2019 and 2020-21 Advocacy Plans to guide the advocacy efforts of Snowy Valleys Council. Priorities were also adjusted to reflect the changed funding landscape and community need in the wake of Black Summer Bushfire and COVID-19 pandemic.

Council has undertaken advocacy activities both in its role as a single Council and as a member of the Canberra Region Joint Organisation and Riverina Eastern Regional Organisation of Councils in order to deliver on the community's priorities.

The goals for Council's advocacy efforts were to:

- Clearly express who we are as a council and what we stand for as we advocate for our community
- Set our organisational advocacy agenda and identify our priorities in a planned and strategic approach
- Identify our partners and build strong strategic relationships
- Influence key decision makers
- Secure funding for community identified priority projects
- Build trust and confidence in Snowy Valleys Council as a proactive advocate for the community

# 2017-2021 Advocacy Activity

CATEGORY  Transport  Industry & Employment  Bushfire Recovery  Tourism  Community  Other

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan 2017-2018 Advocacy Plan		Brindabella Road Safety Upgrade	●	Unsuccessful Bushfire Local Economic Recovery Fund application. Pending applications - Fixing Country Roads, Fixing Local Roads, Snowy Hydro Legacy Fund. Unsuccessful Safer Roads application. Deputations to Minister for Regional Roads - Hon Paul Toole. Deputation to Chief Minister ACT Andrew Barr.	●	\$0
2020-2021 Advocacy Plan		Lobby support for critical upgrades to intersections on Snowy Mts Highway - Gocup Road and Batlow Road	●	Roundabout at Tumut Intersection - Gocup Road - \$15 million with Transport for NSW. Community Engagement Commenced for Batlow Road/SM Highway intersection by TfNSW - no funding allocated yet.	●	N/A
2020-2021 Advocacy Plan		Tumut Aerodrome Improvements	●	Successful grant applications through Community Building Partnership Funding and Department of Industry, Science, Energy and Resources.	●	\$12,975,984
2020-2021 Advocacy Plan		Wondalga Road/Greenhills Road intersection upgrade	●	Successful grant applications through Local Roads & Community Infrastructure Program and NSW Bushfire Recovery Industry Sector Grant.	●	\$735,000
2020-2021 Advocacy Plan		Support for re-establishment of softwood forest	●	SVC continue to work closely with local businesses and industry to monitor current and future employment demands. We advocate at all levels of government for increasing training opportunities that meet the needs of residents and match the future needs of industry. SVC have also been working closely with Business Chambers to build capacity in local businesses to assist them in building resilience to changing conditions created by events such as bushfires and COVID. A replantation program is currently underway by FCNSW and private growers. SVC supports this program through membership on the Softwoods Working Group and ongoing representation and advocacy with government and industry about the importance of the industry to the region.	●	N/A

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2020-2021 Advocacy Plan		Support for training and remobilisation of skilled and unskilled workers post bushfire and COVID	●	Develop skills of forest and timber industry workers in the Snowy Valley - Supported successful grant application Bushfire Local Economic Recovery Fund.	●	\$1,924,793
2020-2021 Advocacy Plan		Roadside Vegetation Clean-up post fire	●	Applied for funding in addition to Disaster Funding Arrangement to extend clean-up work of fire impacted vegetation to include road corridor and public land: Bushfire Local Economic Recovery Fund - Stream 1 - \$3,464,233.	●	\$3,464,233
2020-2021 Advocacy Plan		Recovery of costs for accommodation for displaced families at Batlow Caravan Park Stage 1	●	Funding secured through Bushfire Industry Package - Sector Development Grant.	●	\$539,471
2020-2021 Advocacy Plan		Recovery of additional clean up costs for Batlow Cannery site as direct result of fire	●	Funding secured through Bushfire Industry Package - Sector Development Grant.	●	\$859,000
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan 2017-2018 Advocacy Plan		Batlow Caravan Park improvements - accommodation and infrastructure for seasonal workers and tourists	●	Funding secured through Bushfire Industry Package - Sector Development Grant.	●	\$3,952,571
2020-2021 Advocacy Plan 2017-2018 Advocacy Plan		Regional Trail Masterplan	●	Successful grant application - Bushfire Community Recovery Resilience Fund Stream 2.	●	\$270,000
2020-2021 Advocacy Plan 2017-2018 Advocacy Plan		Trail Development - Yarrangobilly and Talbingo	●	Unsuccessful grant application - Bushfire Local Economic Recovery Fund. Pending Application for Tourism Funding.	●	\$0
2020-2021 Advocacy Plan		Upgrade Riverglade Oval	●	Unsuccessful grant applications - CRIF and Public Spaces Legacy.	●	\$0
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan		Evacuation and Basketball Centre/multi purpose centre	●	Successful grant application - Bushfire Local Economic Recovery Fund.	●	\$10,650,000



*Tumut Aerodrome Improvements*

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan 2017-2018 Advocacy Plan		Brindabella Road Survey and Design - Brindabella Valley to Tumut section	●	Unsuccessful Bushfire Local Economic Recovery Fund application. Grant applications pending - Fixing Local Roads, Snowy Hydro Legacy Freight Linkages Fund.	●	\$0
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan 2017-2018 Advocacy Plan		Communication and digital connectivity	●	Telstra Regional Connectivity Project. Tooma tower. Snowy Hydro/Telstra Partnership on SM Highway over the range.	●	N/A
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan 2017-2018 Advocacy Plan		Country University and Innovation Hub	●	Declined opportunity with Visy - Pratt Foundation Funds. Deputations with Ministers Education. Application for funding unsuccessful - Country University. Cr Representation at National CUC conference in Jindabyne in 2019.	●	\$0
2020-2021 Advocacy Plan		Elliott Way improvement	●	Unsuccessful grant application Bushfire Local Economic Recovery Fund. Advocacy to Regional and State Co-ordination Groups for Snowy 2.0 and deputations to Minister for Environment and Energy, Deputations to National Parks and Wildlife Service.	●	\$0
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan		Lobby support for the attraction and retention of health professionals	●	Cr Representation on Local Health Advisory Committee. Regional Health Committee Formation and Forum. Cr Representation at the Regions Rising conference to discuss doctor shortages. Secured lease with a permanent doctor at Roth's Corner Medical Centre, Tumbarumba.	●	N/A
2020-2021 Advocacy Plan		Lobby support for the establishment of value adding agricultural industry	●	Bushfire Industry Recovery Package - Sector Development Grants e.g. Apple Thief Cider House Development. Council provided support and it is identified in our key strategy documents (DMP).	●	N/A
2020-2021 Advocacy Plan		Lobby support to enable the diversification of agricultural production	●	Establishment of an Agricultural advisory group meeting four times a year via zoom. Better linkages with LLS, RDA and DPI.	●	N/A

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2020-2021 Advocacy Plan		Lobby support to re-establish regional tourism	●	Work continues with key stakeholders and SVC has provided grant writing support and letters of support for a variety of projects. Continued advocacy for identified key projects and opportunities. Grant programs are now available through Destination NSW and DRNS to support this (Regional Tourism Activation Fund). SVC lobbied for this support and programs.	●	N/A
2020-2021 Advocacy Plan		Lobby support to realign Jackson's Bridge	●	Discussion with TfNSW and advised that they had looked at this previously and it was not considered a priority. Declined due to other opportunities prioritisation progressing.	●	N/A
2020-2021 Advocacy Plan		Road widening and pavement strengthening Courabyra Road	●	Unsuccessful grant application Bushfire Local Economic Recovery Fund.	●	\$0
2020-2021 Advocacy Plan		Overtaking lands SMH	●	TfNSW created climbing lanes west of Adelong.	●	N/A
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan		Tumut Industrial Estate business case, designs and approvals	●	LEP changes for industrial usage approved.	●	N/A
2020-2021 Advocacy Plan		Byatt ST/Murrays Crossing road improvement	●	Advocacy on hold - Project to be reassessed noting potential change in road usage.	●	\$0
2020-2021 Advocacy Plan		Rifle Range Road - industrial area access safety improvements	●	Successful funding - Local Roads and Community Infrastructure.	●	\$252,000
2020-2021 Advocacy Plan		Lobby support for tourism industry development	●	The activation team promoting tourism through out the council area. Attendance at the NSW Tourism and SEGRA conference has helped build an understanding of our place in tourism. Work continues with key stakeholders and SVC has provided grant writing support and letters of support for a variety of projects. We have identified key projects and opportunities and continue to advocate. Grant programs are now available through Destination NSW and DRNS to support this (Regional Tourism Activation Fund). SVC lobbied for this support and program.	●	N/A



*Batlow Emergency Accommodation*

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2020-2021 Advocacy Plan		Residential land and housing demand and options analysis	●	Discussion on Housing Strategy at Snowy 2.0 Regional Co-ordination Group and State Co-ordination Group. Evaluation of site near the hospital at Tumut and on the Tumut Common. Deputation with Joe McGirr about Tumut Common use for housing.	●	N/A
2020-2021 Advocacy Plan		Strategic assessment Tumberumba heavy vehicle bypass	●	No action undertaken.	●	\$0
2020-2021 Advocacy Plan		Upgrade Grahamstown Road - freight route	●	Successful grant application - Local Roads and Community Infrastructure.	●	\$500,000
2020-2021 Advocacy Plan		Upgrade Tooma Road for increased HPV	●	Advocacy ongoing - applications for funding have not been successful at this stage.	●	\$0
2020-2021 Advocacy Plan 2017-2018 Advocacy Plan		Implement next stage of Batlow CBD masterplan	●	No progress - Strategic assessment and feasibility study required to progress this project. To be discussed further with the community as part of the place based planning project scheduled in 2021/22.	●	\$0
2020-2021 Advocacy Plan		Upgrade Batlow Skate Park/ Youth Precinct	●	Unsuccessful SCCF3 application.	●	\$0
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan		Upgrade amenities Tumberumba Caravan Park	●	Unsuccessful Local Roads and Community Infrastructure application.	●	\$0
2020-2021 Advocacy Plan		Amenities for Pioneer Park Tumut	●	Successful funding Public Spaces Legacy.	●	\$1,330,000
2020-2021 Advocacy Plan 2017-2018 Advocacy Plan		Tumut CBD Stage 2 - Russell and Fitzroy Streets and parking	●	Paving completed as part of SCF1 funding. Parking strategy currently underway - \$60,000 internal funds.	●	\$0
2020-2021 Advocacy Plan 2017-2018 Advocacy Plan		Adelong CBD upgrade including drainage and stormwater infrastructure	●	Allocation of funding in 2021/22 budget for concept design.	●	\$0

**CATEGORY**  Transport  Industry & Employment  Bushfire Recovery  Tourism  Community  Other

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2020-2021 Advocacy Plan		Aged Care business case	●	Completed for review.	●	N/A
2020-2021 Advocacy Plan		Lobby support for forest related manufacturing	●	Impacted by fires. Focus on recovery and re-establishment.	●	N/A
2020-2021 Advocacy Plan		Lobby support for new and emerging industry	●	SVC continue to monitor opportunities.	●	N/A
2020-2021 Advocacy Plan		Old Tumbarumba Road - Tonkins bridge replacement for HV	●	No progress - Strategic assessment and feasibility study required to progress this project. To be discussed further with the community as part of the place based planning project scheduled in 2021/22.	●	\$0
2020-2021 Advocacy Plan		Old Tumbarumba Road - safety and productivity upgrade HV	●	Advocacy ongoing - applications for funding have been made through the safer roads program and fixing country roads. Applications have not been successful at this stage.	●	\$0
2020-2021 Advocacy Plan 2018-2019 Advocacy Plan		Lobby support for a Softwoods Centre of Excellence	●	Support for the establishment of a plantation hub in the region.	●	N/A
2020-2021 Advocacy Plan		Upgrade Bombowlee Creek Road Blue Cut Bridge	●	No progress - Strategic assessment and feasibility study required to progress this project.	●	\$0
2020-2021 Advocacy Plan		Widening and alignment improvements Brungle Road	●	Advocacy ongoing - applications for funding are ongoing.	●	\$0
2020-2021 Advocacy Plan 2017-2018 Advocacy Plan		Tumbarumba Raw Water Supply Security for drought	●	No Application made. Council have been in discussion with NSW DPIE and have been awaiting feedback.	●	\$0
2020-2021 Advocacy Plan		Upgrade Toddler/learn to swim pool at Tumbarumba Pool	●	Successful Bushfire Local Economic Recovery Fund application.	●	\$900,000



*Bushfire Roadside Vegetation Clean up*

**CATEGORY**  Transport  Industry & Employment  Bushfire Recovery  Tourism  Community  Other

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2020-2021 Advocacy Plan		Khancoban Water Treatment plant upgrade	●	Successful funding for scoping/feasibility.	●	\$71,500
2020-2021 Advocacy Plan		Khancoban Wastewater Treatment plant upgrade	●	Successful funding for scoping/feasibility.	●	\$110,000
2020-2021 Advocacy Plan		Design of safety upgrade Batlow Road - climbing lanes	●	Advocacy ongoing - being a State Road Council has been actively advocating TfNSW on behalf of the community.	●	N/A
2020-2021 Advocacy Plan		Lobby support for Yellowin Access Road upgrade	●	Letters of support sent to Talbingo and Batlow community associations to assist in their support to Forestry as road owner.	●	N/A
2020-2021 Advocacy Plan		Lower Bago Road improvement	●	Councillor representation for sealing. Grading has been completed. Resheeting and improvement works of roadway have been completed.	●	\$0
2018-2019 Advocacy Plan		Lobby support for establishment of a Snowy Hydro Future Fund for SVC	●	Councillor representation to Premier and Deputy Premier.	●	\$0
2018-2019 Advocacy Plan		Lobby for funds to complete Pilot Rail Trail	●	Additional funds obtained through SCF2 for the completion of Tumbarumba to Rosewood Rail Trail.	●	\$800,000
2017-2018 Advocacy Plan		Crown Land Strategy	●	Draft Management Plans for Crown Lands managed By Council completed. Plans to be finalised in 2021/22.	●	\$0
2017-2018 Advocacy Plan		Electric Car Charging Stations	●	Discussions with Linga Group/Red Energy and State Government. State Grants not yet released. Private opportunities for support considered but unfunded SVC allocation meant not advanced. Advocated to NRMA to have local site.	●	\$0
2017-2018 Advocacy Plan		Visitor Centre Tumut	●	MOU with NPWS for shared operations of the Tumut VIC.	●	N/A

**CATEGORY**  Transport  Industry & Employment  Bushfire Recovery  Tourism  Community  Other

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2017-2018 Advocacy Plan		Tree Trail	●	Councillor representation with Canberra Arboretum for discussion about options. Due to other priorities this has not been advanced further - awaiting response from Arboretum for next stage.	●	\$0
2017-2018 Advocacy Plan		Talbingo Accommodation	●	Future opportunities in discussion. Accommodation Strategy completed with Destination NSW.	●	N/A
2017-2018 Advocacy Plan		Festival strategic and succession planning	●	Planned for 2021/22.	●	\$0
2017-2018 Advocacy Plan		Major event attraction strategy	●	Planned and funded allocated in 2021/22 Operational Plan & Budget.	●	\$390,000
2017-2018 Advocacy Plan		Increased softwood plantings	●	Rolled into Impacted by fires. Currently undertaking a replantation program.	●	N/A
2017-2018 Advocacy Plan		Local business capability and capacity development	●	Cr Representation as Member of Tumut Region Chamber of Commerce. The activation team have been diligent in pushing local business with photo shoots, workshops and good communication. More businesses have developed.	●	N/A
2017-2018 Advocacy Plan		Support expansion of Mannus Correctional Centre	●	Cr Representation with Mannus Correctional Centre management to discuss further.	●	N/A
2017-2018 Advocacy Plan		Employer sponsored Skills Migration Program	●	The Refugee Welcome Forum provided the platform to discuss this. After successful delivery of the forum, further conversations can be held with various agencies to establish the need for migrant workers and how they might be attracted. This is being undertaken by RDA Riverina and RDA Murray.	●	N/A



*Wondalga Road Reconstruction*

**CATEGORY**  Transport  Industry & Employment  Bushfire Recovery  Tourism  Community  Other

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2017-2018 Advocacy Plan		Refugee Resettlement strategy and program	●	Information has been obtained about the requirements for establishing a refugee resettlement area. A forum was held in Batlow In June 2019. The economic development officer is progressing the matter further. This is being undertaken by RDA Riverina and RDA Murray.	●	N/A
2017-2018 Advocacy Plan		Amalgamation Cost Support	●	Additional NCIF funding received.	●	\$2,820,000
2017-2018 Advocacy Plan		Puggles 2.0	●	Partial funding received.	●	\$50,000
2017-2018 Advocacy Plan		Update education facilities in SVC	●	Cr Representation with various Ministers. Discussion with Education NSW senior exec members. Unsuccessful advocacy.	●	N/A
2017-2018 Advocacy Plan		Domestic Violence awareness - localised strategies	●	Cr Representation as member of Tumut Regional Family Services board.	●	N/A
2017-2018 Advocacy Plan		Independent living strategies and infrastructure for ageing community	●	Not advocated for.	●	N/A
2017-2018 Advocacy Plan		Respite care for people with disabilities - supported housing, day programs, skills	●	In consultation with Community Services and the Community Valmar has constructed independent disability housing in Tumbarumba.	●	N/A
2017-2018 Advocacy Plan		Social and affordable housing	●	Discussion at Regional and State Co-ordination groups about transition impact on social housing given housing shortage. Advanced options for housing locations opposite Tumut Hospital and Tumut Town Common.	●	N/A
2017-2018 Advocacy Plan		Lobby to expedite commencement of upgrade of Tumut hospital and co-location of ambulance service in same precinct	●	New ambulance station will be built at Tumut Hospital under the NSW Government's \$232 Million Rural Ambulance Infrastructure Reconfiguration (RAIR) Program to replace the existing station on Fitzroy Street. New Station is due to be open in 2022.	●	N/A

Document	Category	Priority/Project	Action Undertaken	Advocacy Activity Description/Action Taken	Funding Secured	Funding Received
			Y ● N ●		Y ● N ● N/A ●	
2017-2018 Advocacy Plan		Cultural Development Strategy/Plan	●	Reviewed as part of annual operational plan development.	●	\$0
2017-2018 Advocacy Plan		Public Art strategy	●	Reviewed as pat of annual operational plan development.	●	\$0
2017-2018 Advocacy Plan		Rebuild Talbingo's Miles Franklin Memorial	●	Reviewed as pat of annual operational plan development.	●	\$0
2017-2018 Advocacy Plan		Establishment of writer's retreat in Talbingo	●	Reviewed as pat of annual operational plan development.	●	\$0
2017-2018 Advocacy Plan		Visual projection art displays	●	Reviewed as pat of annual operational plan development.	●	\$0
2017-2018 Advocacy Plan		Sister City Partnership	●	Deferred due to other priorities around Bushfire Recovery and COVID.	●	N/A
2017-2018 Advocacy Plan		Lobby for relocation of Forestry Corp NSW headquarters to Tumut	●	No action.	●	\$0
2017-2018 Advocacy Plan		Council run renewable energy schemes	●	No action.	●	\$0
2017-2018 Advocacy Plan		Crime Prevention Plan	●	Successful funding received for development of Crime Prevention Plan. Plan adopted. Local Community Groups advised of opportunities for funding e.g. Adelong Progress Association.	●	\$75,000
2017-2018 Advocacy Plan		Crime Prevention Officer	●	New Temporary Project Officer appointment in 2019 for 6 months to complete Crime Prevention Plan.	●	
2017-2018 Advocacy Plan		CCTV	●	Cr Representation with Local Police on a number of occasions to discuss CCTV.	●	\$0

## Breakdown

Category	Advocacy Area	Total Actions	Action Undertaken	No Action Taken	Funding Amount
	<b>Bushfire Recovery</b>	3	3	0	\$34,862,704.00
	<b>Community</b>	35	28	7	\$13,186,500.00
	<b>Industry and Employment</b>	16	12	4	\$1,924,793.00
	<b>Tourism</b>	9	9	0	\$5,412,571.00
	<b>Transport</b>	21	17	4	\$14,462,984.00
	<b>Other</b>	3	0	3	
		<b>87</b>	<b>69</b>	<b>18</b>	<b>\$69,849,552.00</b>



## Term Activity Timeline

# October 2017 - September 2018 Year In Review

## Month

### October 2017

- Free Pool Entry 2017/18 Season.



- General Manager Matt Hyde appointed.
- \$40,000 surface refurbishment project at Tumut Bull Paddock commences.
- \$300,000 kerb and guttering improvement project completed on both sides of Neill and Lynch St in Adelong.



- Eight Khancoban school children participate in a free school holiday aerosol art workshop.



- 26 sites across Snowy Valleys participated in the Garage Sale Trail to increase reuse and recycling and reduce waste going to landfill.

### November 2017

- \$400,000 SVC capital sporting grants.
- Community Engagement Snowy Valleys 2028.
- New boundary signs erected across LGA.



- The \$2.7 million transformation of the Tumbarumba Creek Caravan Park gets underway with the installation of two double storey modules capable of sleeping up to 120 people and two new camp kitchen facilities.
- Stage two of the \$1.1 million facelift for Hammonds Lane, Tumbarumba commences.
- Snowy Valleys Council Libraries were awarded a NSW Public Libraries Marketing Award for the Cooks, Books & Produce event.

### December 2017

- \$685,000 Khancoban pool upgrade completed.



- \$4.1M Clarkes Hill upgrade completed.
- Council supports Snowy 2.0.
- A Return and Earn collection point was established in the Re-Use shop at the Tumut Waste and Recycling Centre Gilmore and increased opening hours to provide residents with cash for their recycling.



- Consultation activities take place for the Community Strategic Plan.

### January 2018

- Council agreed to purchase the vacant Khancoban General Store building for \$110,000 and advertise an Expression of Interest for a commercial tenant.
- Australia Day Community Awards and pool parties at the Batlow, Adelong and Tumut pools.
- \$200,000 upgrade on the toilet block at the Batlow Showgrounds commenced to include new accessible toilets in both the male and female rooms, baby changing facilities, newly tiled showers, new windows and doorways as well as new sewer lines and underground drainage.
- Public health assistance was provided to residents affected by the 2017/18 blue green algae event at Mannus Lake.
- More than 430 kids participated in over twenty separate events during Council's January school holiday program.

### February 2018

- Children Services Committee formed.
- \$1M awarded for new Batlow Library.
- Tumbarumba Caravan Park Group Accommodation opens.
- Works commenced on the \$350,000 upgrade to a 320m long section of Wee Jasper Road just north of the Tumut Aerodrome.
- Funding of \$308,000 allocated for the Tumbarumba sportsground upgrade and \$149,500 for development of the new Tumbarumba bike pump track.

### March 2018

- Councillors travelled throughout the region to hear first-hand about the issues that people are most passionate about in their communities as part of the Councillor Listening Tour.
- A public meeting and a pop-up at the current Batlow Library was held as part of community consultation for the concept designs of the new Batlow Library.
- The Community Reading Day celebrated its 15th Anniversary at the Tumbarumba Library with stories in the park, BBQ lunch, games and a craft activity.
- Tumut Seniors Week hosted more than fifteen different events and activities, including a talk by renowned Australian ABC Radio gardening expert Adrian Podmore, and a 'Do More Day-Out' at Stockwell Gardens, along with some fantastic art classes, scrabble activities and concerts.

Month

April 2018

- Council individual deputation with Premier of NSW, Gladys Berejiklian.
- Brindabella Road survey and design tender announced.
- Tumut Youth Council kicked off National Youth Week with a free Party-in-the-Park event featuring DJs, local musicians, art workshops, as well as a BBQ, games and stalls.
- Wynyard St, Tumut amenities upgrade commenced. The work includes new accessible facilities, stainless steel fixtures, new floor to ceiling tiling and improved lighting.
- \$250,000 of Federal Government's Black Spot Program funding allocated to the upgrade and improvement of a section of the Brungle Road at Bombowlee.

May 2018

- Carparking contribution plan repealed.
- Land handed over for Tumbarumba Rail Trail.
- Snowy 2.0 Workshop.
- Council's first suite of draft Integrated Planning and Reporting documents, including the Delivery Program and Community Strategic Plan, were presented and discussed at the May Extraordinary meeting.
- Batlow recognised as an official 'RV Friendly Town' by the Campervan and Motorhome Club of Australia due to allowances for street parking for recreational vehicles at Pioneer St and Memorial Ave, and up to 96 hours free overnight parking at the Batlow showground.

June 2018

- Council adopts IP&R documents.
- Council adopts Destination Management Plan.
- Meeting with ACT Chief Minister Andrew Barr re Brindabella Road.
- Regional Economic Strategy endorsed.
- \$625,000 reconstruction of a 1.5km long section of Yaven Creek Road completed.



July 2018

- Purchase of the Batlow Cannery.
- Former Senator, Olympic gold medallist and recipient of an Order of Australia Medal, Nova Peris was the special guest speaker at a NAIDOC Week celebratory event at the Tumut Library.



- Council opens advertising for surveying services to complete a detailed survey along the corridor and trail alignment for purposes of designing the Tumbarumba to Rosewood Rail Trail project.
- Snowy Hydro provides \$20,000 to partner with Council to increase the grants program supporting local activities and initiatives including community development, arts, culture and events, sport, recreation, and tourism.

August 2018

- Tumbarumba Rail Trail Survey tender awarded.
- \$50M NSW Government Funding announced for Tumut Hospital.
- Council consults with the community on a feasibility study into the development of a Regional Multi-Purpose Centre facility to be based in Tumut, with a preliminary scope of works and conceptual plans.
- A harmonised program is implemented, ensuring all residents of Snowy Valleys Council can now dispose of their accumulated waste at no extra cost over four weekends during this financial year at Adelong, Batlow, Khancoban, Talbingo, Tumbarumba and Tumut Waste and Recycling Centres.
- A meeting of the Softwoods Working Group (SWG) at Holbrook on Friday 24 August saw Snowy Valleys, Greater Hume and Cootamundra-Gundagai Councils unite to support an application by the group for \$20 million to upgrade local roads identified as being priorities for timber haulage.

September 2018

- \$75,000 Government funding announced for a Crime Prevention Officer.
- Free Pool Entry 2018/19 Season.



- Councillors marked first 12 months in office with a Councillor Spring Roadshow, attending 10 community events to hear directly from the community about priorities and opportunities.
- Snowy Valleys tourism-branding workshops held in Tumut and Tumbarumba. The branding is a key action from the Destination Management Plan to help communicate the Snowy Valleys region as a tourism destination.

# October 2018 - June 2019 Year In Review

## Month

### October 2018

- Online community engagement portal launched – yourvoice Snowy Valleys providing another channel for Council to conduct community engagement.
- Undertakes Service Level Review Project and holds community sounding board meetings over four occasions during October. This service review is at its core a conversation between council and the community in considering how services are delivered to meet the community's expectations while ensuring value for money.
- Hosts annual Garage Sale Trail to help stop illegal dumping of household goods and educate about why we all need to take responsibility for the waste we generate.
- \$600,000 upgrades to irrigation and drainage gets underway at Tumbarumba Sports Field and Tumut Bull Paddock funded by the NSW Government's Stronger Country Community Fund.
- Councillor anniversary roadshow kicked off in Adelong at the Adelong Markets on Saturday the 29 of September and travelled through Khancoban, Talbingo, Rosewood, Tumut, Tumbarumba, Batflow, Brungle, Jingellic and Tooma.



### November 2018

- Road Renewal Work on Forest Road, Batlow including stormwater drainage, kerb and gutter upgrades and road sealing completed using \$320,000 from Federal Roads to Recovery grant funding and \$80,000 from Council's general fund.
- The redevelopment of the Khancoban Rose Garden raised the existing garden beds, landscaping of the area around the rose garden beds including the establishment of old and new plantings, edges, hedging and new decomposed granite pathways.
- New tables and chairs installed at the Talbingo shopping precinct and along with the upgrades to the fencing creates a very welcoming space for the community and visitors.



- New Snowy Valleys Council signs started being rolled out at our facilities.

### December 2018

- Toy Library at Tumbarumba opened ensuring all children have access to age-appropriate toys and resources to support their learning and development.
- Official Opening of the Tumbarumba Pump Track that accommodates all skill levels riding bikes, scooters, skateboards and skates and offers a fantastic opportunity for fun and exercise. Council secured \$149,500 in funding through round one of the NSW Government's Stronger Country Communities Fund (SCCF) with \$50,000 also raised by Cycle Tumbarumba who made a successful application for a Hyne Tumbarumba Community Trust Grant.



- Snowy Valleys Council opens scholarship for three local students for \$3,500 each to assist with their studies at Charles Sturt University.
- Tumbarumba Caravan Park Accommodation Units open for tenants - Work on delivering 118 new beds and associated infrastructure at the Tumbarumba Caravan Park has been completed in time for the 2018/19 blueberry harvest.

### January 2019

- Council adopts its Advocacy Plan ensuring a sustained approach to securing funding and support for ten priority projects in the lead up to the 2019 State and Federal Government elections.



- Deputy Premier and Minister for Regional NSW John Barilaro announced the NSW Government's approval of Council's membership of the Canberra Region Joint Organisation.

### February 2019

- Tumbatrek was held on 9 February. Over 100 participants were led by Member for Eden-Monaro, Dr Mike Kelly AM MP and Mayor James Hayes.



- Adopted the Adelong Floodplain Risk Management Study and Plan and agreed to apply for Government funding to undertake the improvement works and management measures.

Month

March 2019

- Council hosts Grant Writing Workshops to help small business owners who would like to understand how to seek government support for a new initiative in Tumut and Tumbarumba.
  - Memorandum of understanding signed with Aboriginal Liaison Committee recognising the important relationship between the Wiradjuri, Wolgalu and Ngarigo people and Council. Developed in partnership with the Aboriginal Community the MOU also provides details of when a Welcome to Country is to be held and the agreed wording for Council's Acknowledgement of Country. Through the MOU, all parties commit to working together to improve the social and economic outcomes for Aboriginal people living in the Snowy Valleys Region.
- 
- Cuppa with Councillors starts in Khancoban - Khancoban residents were invited for a cuppa and chat to discuss any issues of concern they wished to raise with Councillors as a way for people to have personal access to us as their Council representatives.
  - Council adopts Destination Tourism Brand for the Snowy Valleys Region - Snowy Valleys, a key deliverable from the Destination Management Plan. 'Always in Season' has been designed to help promote and showcase the Region as a tourist destination. A new Snowy Valleys tourism website, updating of photography libraries and a new Snowy Valleys visitor guide soon followed.

April 2019

- Council is committed to supporting creative and cultural activities and events across the region and the Festival of Small Halls in Lacmalac is a great way to celebrate our iconic local halls and the volunteers that are integral to our local communities.
  - Council hosts Energy Efficiency Workshops for Small Business - in conjunction with the NSW Office of Environment and Heritage it is part of Council's ongoing commitment to working collaboratively with local businesses.
  - Council host Climate Change Forum to build on the community's understanding of key themes around climate change and to provide an opportunity for localised feedback on the impacts of climate change.
  - Adelong Main Street Façade Grants open for owners of commercial buildings in Adelong to apply for up to \$10,000 in funding to assist with improving the street
- appeal of their properties located in Tumut Street, Adelong.
- Locals, tourists and Three Bridges Markets shoppers now have access to two new self-contained toilets in Tooma. The prefabricated corrugated iron toilet block was built off-site, delivered by truck and installed on the southern side of Possum Point Road.
  - Official sod turning for the Tumbarumba to Rosewood Rail Trail - Member for Albury Justin Clancy and former Member for Albury Greg Aplin joined Snowy Valleys Council Mayor James Hayes today in turning the first sod to celebrate the official commencement of construction.

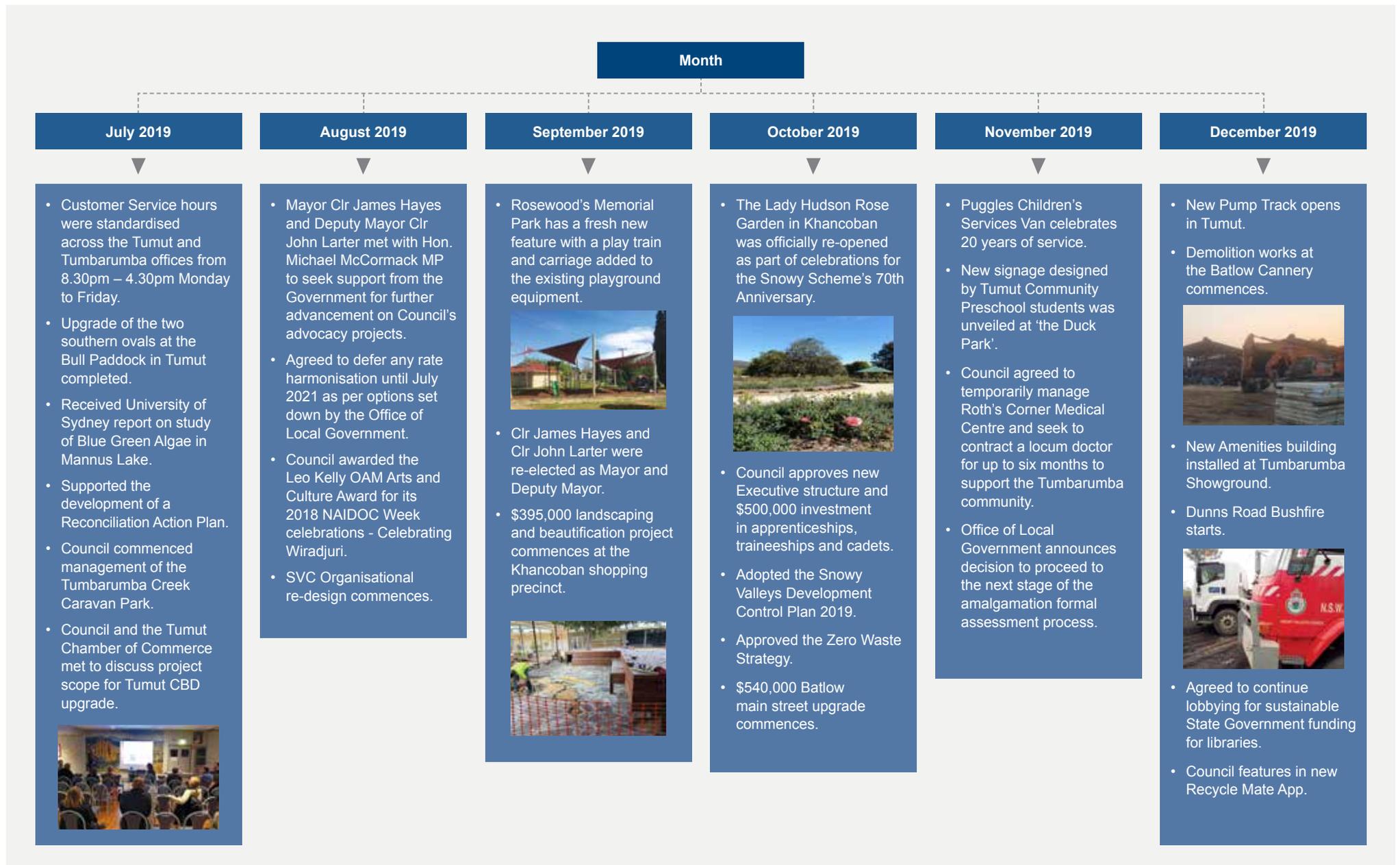
May 2019

- 1st phase of work on the \$515,000 Adelong Connecting Community to Creek Project is complete with the sealing of the Falls Walk pathway Accessible through the Adelong Caravan Park, the pathway follows along the creek linking to the pathway to the Adelong Falls Gold Mill Ruins and Reserve.
- 
- Open community sessions held for Zero Waste Strategy development to give residents and businesses the opportunity to learn more about how we currently collect and process waste and let Council know what is important for local waste management.
  - Official Re-opening of the Tumbarumba Sportsground by Member for Albury, Justin Clancy MP, Mayor Cr James Hayes and local community groups. Works on the Sportsground included removal of the existing playing surface, installation of new automatic irrigation and sub surface drainage systems, and returfing.
  - Visit Snowy Valleys tourism merchandise launched at Batlow Cider Fest.
- 

June 2019

- Council host Refugee Welcome Forum to explore formation of regional partnerships and provide learnings from the experiences of surrounding local government areas. Mayor Hayes and Councillor Ham signed the SVC Welcome Zone declaration which is a commitment in spirit to welcome refugees to our community.
- Yaven Creek Road is now completely sealed from Lower Bago Road right through to the Snowy Mountains Highway. Sealing of the final 2.65km stretch of road near the Yaven Creek Rural Fire Brigade shed was funded with \$490,000 from the NSW Government's Stronger Communities Fund (Round 2).

# July 2019 - June 2020 Year In Review



Month

January 2020

- 250 residents attend Council's Bushfire Recovery Outreach sessions across 19 locations.
- Council staff mobilised for the Bushfire Response and Recovery effort.



- Waived water, sewer, waste and development application fees and charges for residents impacted by the bushfire.
- Revised SVC organisational structure takes effect.
- The first Bushfire Bulletin is delivered to residents.

February 2020

- Bushfire Recovery Assistance Points opened in Batlow, Adelong, Talbingo and Tumbarumba.



- Snowy Valleys Bushfire Recovery Committee established with membership of community leaders, business owners and elected officials who are specialists or actively involved in areas seen as key to the region's recovery.



- Councillors presented Recovery requirements to the Shadow Cabinet as they met in Tumut.

March 2020

- Plans unveiled for \$928,000 upgrade to Tumbarumba Pool.
- \$3.6M in Council expenditure as a result of the bushfires.
- Agreed to seek additional funding to cover the \$2.3M short fall and advocate for initiatives essential to progressing community recovery.
- Agreed to fund the installation of a raw water pipeline at the Twickenham Rugby League Complex in Tumut.
- COVID-19 restrictions close playgrounds, Customer Service, Libraries and require changes in service delivery.

April 2020

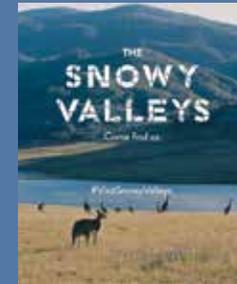
- Laing O'Rourke commences clean up of bushfire affected properties.



- Tumbarumba to Rosewood Rail Trail Opens.
- Crime Prevention Plan adopted.
- Waived a range of fees for residents and businesses impacted by COVID-19.
- First online Council meeting held in line with COVID-19 restrictions.
- New cabins at Batlow Caravan Park made available for emergency accommodation.

May 2020

- Draft Volunteer Framework Documents developed in consultation with Snowy Valleys Council volunteers.
- Council has launched 'Come Find Us' social media and print campaign.



- Service counters and playgrounds re-opened.

June 2020

- Talbingo Playground completed.



- Cllr Bruce Wright receives Order of Australia Medal.
- Batlow Caravan Park opens for Visitors.



- New town entry signs rolled out across region.
- New shade shelter at Adelong Pool completed.

# July 2020 - June 2021 Year In Review

## Month

### July 2020

- The SVC traineeship program starts to provide additional local employment opportunities in the region. Partnering with TAFE Tumut and TAFE Digital, the three entry level positions are in the areas of Financial Services, Business Administration and Project Management.
- At their July Ordinary Meeting Councillors agreed to fund the accelerated replacement of 1,405 streetlights throughout the region with energy efficient light-emitting diodes (LEDs). The investment of \$798,000 is expected to be recouped from resulting savings in electricity costs over seven years.
- The newly upgraded Batlow Caravan Park re-opens for caravan and camping visitors. The park now offers powered and unpowered sites suitable for caravans, motorhomes and tents, a state-of-the-art camp kitchen, individual bathrooms and laundry facilities.
- Works to irrigate and re-surface Batlow Oval commences.



### August 2020

- 294 of the 300 eligible properties registered for the NSW and Federal Government's free bushfire clean-up have been cleared by Laing O'Rourke. Crews moved into our more remote and isolated areas to finish this mammoth task.
- Work Starts at the Tumbarumba Swimming Pool Complex. Construction of a baby pool, water-play area and learn-to-swim pool at the Tumbarumba Swimming Pool Complex is underway.
- Council seeks community feedback on Rate Harmonisation to develop a single method for calculating rates across the whole local government area, as required by the NSW Government.
- Council awards \$97,500 in Community Strengthening Grants to 16 community groups for local festivals, cultural events, building upgrades and memoirs of the black summer bushfires.
- Tumut Pool upgrade to replace the 55-year-old amenities and entry block with a newly situated building and entry to significantly transform the pool complex into an exciting modern facility commences.
- To celebrate Local Government Week Cr Cate Cross visited Talbingo Primary School to host a mock council meeting and joined the students in unveiling the name of the new Talbingo adventure playground. The students named the playground and "Bingi" meaning 'big belly' after the Indigenous name for Talbingo mountain.
- New climbing equipment at the Khancoban boat ramp playground overlooking the Khancoban Pondage was installed.



### September 2020

- New Snowy Valleys Tourism video is released encouraging holidaymakers and day trippers to visit the Snowy Valleys.
- Snowy Valleys Council Awarded \$390,000 to Develop Winter Festival. Snowy Valleys Council has been successful in applying for \$390,000 in event funding through the Regional Tourism Bushfire Recovery Grant Program to host a Winter Festival with a series of local events during Winter 2021.
- Bushfire Recovery Drop in Session held in Tumbarumba to connect with us and your neighbours and access support agency services.
- Cr Bruce Wright officially awarded his Medal of the Order of Australia (OAM) by the Governor General.

### October 2020

- Two specially developed wicking beds are built in Tumut's Richmond park and at the Tumbarumba Creek Scape helping people learn how to make their version own at home and promote the benefits of developing skills and capacity for families to grow vegetables at home.
- The Brumbies players and support staff visit Adelong meeting with BlazeAid volunteers and seeing the impact of their generous bushfire donation.
- New toilet block installed at Paddy's River Falls to replace amenities block destroyed in bushfires.

## Month

### November 2020

- Community groups receive donated generators as a result of a generous donation from the national online charity group GIVIT. Snowy Valleys Council Mayor James Hayes, Cr Julia Ham and Cr Cor Smit were on hand to congratulate the recipients when they picked up their new generators from the Tumbarumba Depot.
- Four free 'Gather' events in Batlow, Adelong, Tumut and Tumbarumba held during November and December to bring fire impacted communities back together and have some fun in a social setting.



- The Commonwealth and NSW Government announces close to \$45million in bushfire recovery and resilience funding for the Snowy Valleys region, including funding for three of Council's priority Advocacy projects; \$480,000 for Upgrade of the Wondalga Road Timber Link; \$3.95M for itinerant worker accommodation in Batlow; and \$12.5M for upgrades to the Tumut Aerodrome to increase

the capacity for fire-fighting operations and options for Air Ambulance flights.

- Council in partnership with Indymarra Ngumbaay Aboriginal Corporation and the Brungle Health and Community Corporation host Chef Mark Olive, known as 'The Black Olive', Australia's most celebrated and renowned Indigenous chef for NAIDOC Week Celebrations.
- Council was awarded a Regional Award at the Statewide Risk Management Excellence Awards, recognising its commitment to volunteers and the work undertaken to improve the management of its S355 committees and provide consistency for volunteer management and committee management across the entire Snowy Valleys region.
- A major upgrade was completed at the Batlow Sewage Treatment Plant (STP) as part of Council's commitment to maintain assets and included the replacement of 88 aquablade aeration diffusers, essential components in the complex treatment process.



### December 2020

- Residents and visitors in the Snowy Valleys region can now keep up to date with real-time information to help them be aware of, prepare for and respond to local emergencies - thanks to the launch of a new 'Get Ready Disaster Dashboard'.
- The Road Safety Initiative 'Plan B – WIN A SWAG' campaign kicked off in the Snowy Valleys with more than seven licensed venues agreeing to host the program this year and aims to reduce alcohol related crashes on our roads.
- Council's final Bushfire Recovery Bulletin, sent directly to residents impacted by the 2019-2020 bushfires, is released after publishing 39 editions.

### January 2021

- Community members invited to review and provide feedback on the Draft Talbingo and Yarrangobilly MTB Masterplan.
- SVC Waste App and Trial Digital Waste Voucher launched.
- Snowy Valleys Tourism App launched for visitors to the Snowy Valleys region to easily find the attractions, food and activities that fit their needs.



# July 2020 - June 2021 Year In Review (continued)

## Month

### February 2021

- Motorists urged to slow down in Rosewood as schools go back Snowy Valleys Councillors joined Highway Patrol and teachers, parents, and students from Rosewood Public School to put a spotlight on the issues of speed in the town.
- Member for Eden-Monaro Kristy McBain leads Tumbatrek 2021 on Saturday Feb 13th.
- \$1M Wondalga Road upgrades works commence between Batlow Road and Greenhills Access Road to ensure the roadway is suitable for a high volume of B-Double and domestic users. The project includes new road pavement, culverts, stormwater drainage, asphalt overlay and other associated works.
- New Batlow Library opened. Deputy Prime Minister Michael McCormack MP, Member for Eden-Monaro Kristy McBain MP and other guests attend.
- More than 8,000 loads of fire impacted debris and timber has been removed from Road Corridors across the Snowy Valleys as part of Council's \$5.5M Bushfire Cleanup efforts. The 200,000 cubic metres of green waste produced from the clean-up is then chipped for hauling and processing into mulch.
- New LED lighting at the Tumbarumba Showgrounds installed to improve lighting in the arena to local competition standard, while reducing energy consumption costs.



### March 2021

- \$150,000 funding for Wildlife and Habitat Recovery announced to undertake a project of recovery, rehabilitation and restoration activities on significant areas of native flora and fauna habitat damaged in the bushfire disaster.
- The opening of the Pickled Parrot Provideore in the Khancoban General Store was the culmination of over two years of work by Council to find a suitable occupant for the building and provides a new opportunity for the township and the region.
- Roths Corner Medical Centre leased following the unanimous endorsement from the Community Advisory Panel.
- Bushfire recovery works along Tooma Road at Clarkes Hill commence, including reinstatement of rock anchors, netting and general slope erosion control works which were compromised due to fire damage.
- New bus shelters installed in Memorial Avenue, Batlow and on the corner of Bray and Adam Streets, Brungle.



### April 2021

- Local Real Estate Forum held to provide an understanding of where the residentially zoned land is located and what needs to happen for that land to be sub-divided and eventually have housing built.
- Council successfully applied for \$27,000 in funding under the Commonwealth Government's Regional Tourism Bushfire Recovery Grants to host a Long Lunch event in Khancoban.
- Tumbarumba to Rosewood Rail Trail family day and 1st year anniversary traditional ribbon cutting.

### May 2021

- Council host Plan B stall a Ciderfest - Road Safety was front and centre at the festival last Saturday promoting responsible consumption of alcohol and always having a Plan B to get home safely.
- Construction of a 950m footpath from Brungle Public School along Adams Street to Brungle Health Centre.
- New standalone unisex toilets with disability access installed at the Glenroy Station and Figure Street sites.



### June 2021

- Council launches Zero Waste Brand in the lead up to the introduction of the new FOGO collection service scheduled to commence in August 2021.
- Council adopted the Children's Services Strategic Plan.
- Councillor representation with Dr Joe McGirr MP and Justin Clancy MP - Member for Albury in meetings with Paul Toole MP Minister for Regional Transport and Roads, and David Elliott MP, Minister for Police and Emergency Services to discuss roads funding, police districts, Ambulance and Fire and Rescue stations being included in the Tumut Hospital upgrade and Disaster Recovery Funding Assistance.



# Community Strategic Plan Report Cards

*Batlow Caravan Park*

# Our Towns and Villages

We celebrate and nurture the unique character of our towns and villages.



# 1. Our Towns and Villages

Our community wanted to have a sense of community and belonging, where people are friendly and support each other. There was a desire to retain their own identity and have a fair resource allocation across the Snowy Valleys Region. Our community wanted promotion of arts and cultural activities, events to bring people together and to promote the offerings of our beautiful region. Local history and heritage is important, as well as services which support wellbeing of local people through our libraries, childcare and aged care.

What we wanted to achieve CSP Strategy		Key supporting activity 18/19	19/20	20/21
1.1	<b>Create welcoming towns and villages that are vibrant, accessible and foster a sense of community</b>	Over \$90k of Community Grants were allocated by Council for projects including shade trees and fencing for Adelong Creek, shelter at the Lions Junction Park, the Aboriginal Women's Regional Yarn up, Growing Creation Art & Sculpting Competition at Tumba Tastebud Festival and Adelong Preschool's Cultural Day.	BMX World champion, Des'ree Barnes, joined the huge crowd to celebrate the official opening of the Tumut Pump Track in the Fitzroy Park Youth Precinct on 13 December 2019.	The Lady Hudson Rose Garden in Khancoban was officially re-opened as part of celebrations for the Snowy Scheme's 70th Anniversary. Snowy Valleys Council invested \$385,000 in the redevelopment of the Rose Garden with decomposed granite pathways, new turf and an irrigation system. Approximately 200 of the old rose bushes were replanted into the new garden beds.
1.2	<b>Provide accessible services and initiatives which support and contribute to wellbeing across all stages of life</b>	Council's Tumut Youth Council hosted the Tumut Colour Explosion Fun Run in April 2019. All proceeds raised were donated to 'Gotcha4life' to support youth mental health and suicide prevention.	Council libraries provide a dynamic and responsive service to communities across the region. This commitment was recognised with Council's Library staff awarded the Leo Kelly Arts & Culture Award for innovation in Outreach Services from the NSW Public Libraries Association for their Celebrating Wiradjuri program during NAIDOC Week 2018.	Council's Disability Inclusion Reference Group successful achievements included ensuring consideration of disability and inclusion in the eligibility criteria for all Community Grants and making accessible transport available to people with a disability to access community events held within the Local Government Area.
1.3	<b>Protect and preserve local history and heritage</b>	A Memorandum of Understanding between the Aboriginal Community and Council was adopted by Council in December 2018. The MOU was a commitment to participate in processes to enhance the understanding and awareness of Aboriginal Heritage.	\$13,000 was provided to successful applicants from Tumut, Lacmalac and Tumbarumba as part of Council's Local Heritage Grant Program.	Council commenced work on its Reconciliation Action Plan and committed to have it completed in 2021/22.
1.4	<b>Expand, support and encourage arts and cultural events, activities and creative opportunities</b>	Council provided support for the successful concert performance of James Morrison in September 2018. The inaugural James Morrison Jazz experience proved to be a popular concert experience and provided an opportunity for local school music students to play with one of Australia's most recognised and celebrated musicians.	Youth aged between 10 and 25 years old were given the opportunity to create short films through the Screenwave International Film Festival development program, Nextwave.	Council supported the successful and innovative 50-day Arbour Festival commemorating the anniversary of the Black Summer bushfires. The community came together to attend exhibitions, workshops and participate in experiences led by local makers creatives and knowledge - holders across the Snowy Valleys Region.

What we wanted to achieve CSP Strategy		Key supporting activity 18/19	19/20	20/21
1.5	<b>Support and promote events and festivals</b>	Council worked alongside community members and event organisers to ensure Snowy Valleys experienced a diverse range of events and festivals. These included the Upper Murray Challenge, Batlow Apple Blossom Festival, Hume & Hovell Ultra Marathon, Tumut Main Street Christmas Celebrations, Tumut Cycle Classic, Altogether Adelong, Tumba Spring Flower Festival, Tumberumba Reading Day and Lanterns on the Lagoon.	As part of Council's commitment to supporting the development of events in the region, Council sponsored two workshops designed to build knowledge and capacity of local event coordinators and committee members.	Council led events successfully delivered in 2020/21 include: Australia Day Dinner and Ceremony, Tumbatrek Dinner and walk, Khancoban Family Fun Day, Women's week activities NAIDOC week, featuring famous chef Black Olive.
1.6	<b>Support and partner with other agencies to ensure community safety</b>	In August 2019 Council received a grant of \$75,000 to employ a project officer to develop a Crime Prevention Plan.	Council partnered and consulted with agencies, organisations, community and Council staff to deliver a local Crime Prevention Plan with recommendations and prioritised strategies and actions.	Council convenes Local Emergency Management Committee meetings via Zoom to discuss preparations on Fire Season and La Nina Impacts along with review of COVID-19 responses.
1.7	<b>Manage Council's resources in a manner which is equitable and ensure organisational sustainability</b>	\$3.13M was received in the second round of New Council Implementation Funding and Stronger Communities Funding.	Council completed aerial photography in 2019 to allow quick and easy identification of assets through the Intramaps platform.	Council implemented its Workforce Strategy to effectively plan and manage Council's staff resources to support Council's objectives.
1.8	<b>Advocate for and supports the provision of affordable housing in our towns and villages</b>	The concept plan for Stage 3 of Snow View Estate, Tumberumba is considered by Council.	The decrease in sale price of Snow View Estate, Tumberumba resulted in an increase in sales. By the end of 2020 only three allotments remain for sale. Civil works to commence on Stage 3 of Snow View Estate in 2020/21.	CEO met with NSW Housing to discuss the draft NSW Housing Strategy and actions to implement solutions to the current affordable housing crisis within Snowy Valleys and across NSW.
1.9	<b>Provide a planning and development framework which protects the local amenity while supporting sustainability growth and an appropriate balance of land use</b>	In 2018/2019 Council received 103 Development Applications.	Council's Local Strategic Planning Statement (LSPS) was adopted in June 2020. The LSPS provides key strategic actions and priorities to guide decision making for sustainable growth and balanced land use.	The commencement of Council's Rural Lands Strategy Study is undertaken as per Council's Local Strategic Planning Statement (LSPS).

## Community Indicators

In 2017 we selected key targets to provide an indicator of our progress against the long term aspirations expressed by the community.

Indicator	Data Source	Target	Baseline	End of Term Performance	Result
<b>Satisfaction with the provision of community services and elderly support services is increasing</b>	Community Satisfaction Survey	>5% increase on 2016 baseline data for satisfaction ranked above 'average'	40%	27%	Decreased by 13% 
<b>Satisfaction with cultural/community activities is increasing</b>	Community Satisfaction Survey	>5% increase on 2016 baseline data for satisfaction ranked above 'average'	41%	20%	Decreased by 21% 
<b>Satisfaction with ease of access to council services is increasing</b>	Community Satisfaction Survey	>5% increase on 2016 baseline data for satisfaction ranked above 'average'	47%	33%	Decreased by 14% 
<b>The Community Wellbeing Index score for SVC has improved</b>	Regional Wellbeing Survey	Community Wellbeing index score increases from 2017 baseline score	Regional Community Wellbeing Survey was not conducted	NA	N/A
<b>Crime Rates are Declining</b>	NSW Bureau of Crime statistics and Research	Decreasing Trend on 2017 BOSCAR Date	533 Counts of Theft	267 Counts of Theft	Decreased by 15.7% 
<b>Volunteer participation is increasing</b>	Australia Bureau of Statistics	>5% above 2016 Census baseline data	105 Volunteers (Internal Advisory Committee)	129 Volunteers (Internal Advisory Committee)	Increase by 23% 
<b>Council is achieving Fit for the Future benchmarks</b>	SVC Measure	The Fit for the Future benchmarks established by TCorp are met	100%	85%	Decrease by 15% 

# Delivery Program Activity - Measuring our Success

## 1. Our Towns and Villages

**Legend**  Complete  In progress  Unfunded

Action	2018-19	2019-20	2020-21	Remains Unfunded
Develop Youth Development strategy				
Develop Events Attraction Strategy				
Develop a Crime Prevention Plan				
Redesign Layout of Tumberumba Library				
Transition to new Batlow Library				
Develop and implement Library Strategic Plan				
Develop new Local Environment Plan				
Develop a Community Events and Grants Program				
Develop Strategic Place Plans for each town and village				
Develop concept plans for walkway and cycleway extensions	Advocacy project 		Funding secured in 2020 	

**247,722**  
Library visits



**192,215**  
Library loans

DISABILITY ACTION PLAN  
**20/36**  
Actions Complete

Crime Prevention Plan  
Adopted April 2020

**25,784**  
Meals on Wheels delivered



**7,563**  
Domestic Assistance Hours

## Children's Services

**CARCOOLA**  
211 children  
from **118** families

**KHANCOBAN**  
42 children  
from **33** families

**PUGGLES**  
170 children  
from **89** families

**1,039** Development Applications Received

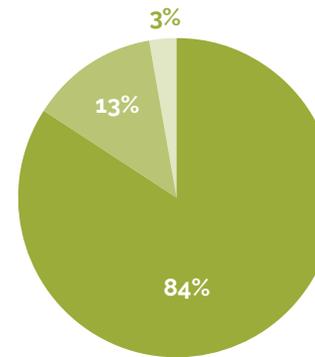
COMMUNITY TRANSPORT  
**1,062,712km** travelled  
Number of Passengers  
**9,059**



**91** Registered Volunteer Drivers

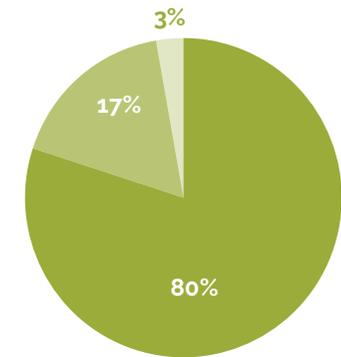
HOURS CONTRIBUTED BY VOLUNTEER DRIVERS

**11,182**



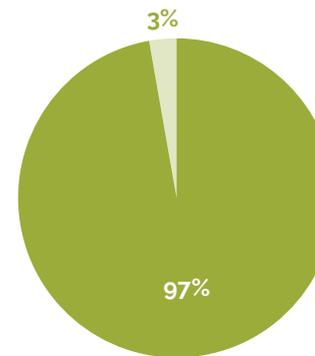
2018-19 Total Initiatives

● Actions Completed 69 | 84%  
● Actions Progressing 11 | 13%  
● Actions Not Progressing 2 | 3%



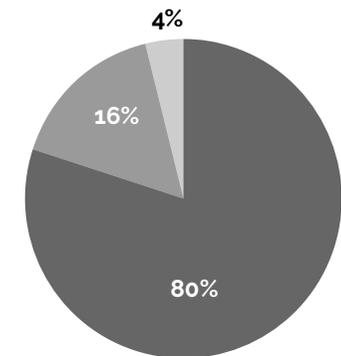
2019-20 Total Initiatives

● Actions Completed 28 | 80%  
● Actions Progressing 6 | 17%  
● Actions Not Progressing 1 | 3%



2020-21 Total Initiatives

● Actions Completed 32 | 97%  
● Actions Progressing 0 | 0%  
● Actions Not Progressing 1 | 3%



Total Initiatives (2018-2021)

● Actions Completed 32 | 97%  
● Actions Progressing 0 | 0%  
● Actions Not Progressing 1 | 3%



Batlow CBD upgrade

## Naidoc Week 2018

The first ever smoking ceremony took place in Tumbarumba during NAIDOC Week 2018, an important time of recognition of our indigenous communities. Former Senator and Olympic gold medalist Nova Peris was Snowy Valleys Special Guest at the NAIDOC Week celebratory event held at the Tumut Library. Ms Peris was joined by Aboriginal Elder and CEO of the Brungle Tumut Local Aboriginal Lands Council Sue Bulger, the local Indigenous singing group and graduates of the CSU Wiradjuri language class. Council works with our local indigenous communities each year to ensure NAIDOC Week events and others like it promote further understanding and recognition of our regional indigenous heritage and character.

## Bushfire Community Engagement

45% of the Snowy Valleys region was impacted by the Black Summer Bushfires. Council's immediate Bushfire Recovery approach was mobile with an outreach focus in order to meet impacted residents on the ground in communities across the region over a period of two weeks. Meetings were held in Tumbarumba, Batlow, Adelong, Khancoban, Tooma, Yaven Creek, Wondalga, Kunama, Willigobung, Oberne Creek, Taradale, Lower Bago, Munderoo, Ournie, Jingellic, Courabyra, Rosewood, Bringenbrong, Goobragandra and Maragle. The meetings provided a coordinated outreach response for Council as well as multiple government departments and agencies who were eager to ensure that their information was being provided.

## Streetscape Upgrades for Snowy Valleys Towns and Villages

The main streets of Adelong, Batlow, Khancoban and Tumut underwent a makeover during 2019-20. Revitalising and refreshing the appearance of main streets across our region aimed to improve accessibility and amenity for the community as well as be more appealing to visitors and tourists, enticing them to linger longer. New street furniture and rubbish bin designs and colour schemes subtly link each town with its unique identity and heritage.



## Growth Through Innovation

We have economic development activities which provide community longevity, vibrancy and a sustainable future.

## 2. Growth Through Innovation

Our community wanted economic development activities that provided community longevity, vibrancy, and a sustainable future. Desired outcomes included supporting existing industries while attracting young families, delivering sustainable tourism initiatives, and advocating for improved telecommunication services.

What we wanted to achieve CSP Strategy		Key supporting activity 18/19	19/20	20/21
2.1	<b>Develop strong relationships with local industry, organisation and government to ensure a sustainable local economy</b>	Council worked with Destination Riverina Murray to develop an accommodation prospectus to attract investment in quality contemporary accommodation to capitalise on the natural assets of the region and attract new visitor markets.	Council developed strong relationships with local industry, organisations and government to ensure a sustainable local economy. Employment opportunity sessions were held in Tumut and Tumbarumba in conjunction with FutureGen, Snowy Hydro and Regional NSW.	Snowy Valleys represents the region on various industry working groups including Regional Development Australia, Economic development forum, Canberra Region Joint Organisation, and Softwoods Working Group. Council undertook a Forest Industries tour with Local MPs to advocate and promote economic and local employment opportunities.
2.2	<b>Encourage sustainable tourism initiative which create employment and boost the local economy</b>	The Destination Marketing Plan and detailed action plan was adopted providing recommendations on sustainable product and experience development across the region, positioning the region as a unique nature playground and an emerging cycling destination.	Priority actions from the Destination Management Plan such as 'Focus on Cycling + Outdoor Activities' were implemented.	Implemented new Snowy Valleys Tourism Brand and Marketing Strategy identifying new markets of soft adventurers, campers/roamers and foodies.
2.3	<b>Promote, support and attract local small business</b>	Council worked to forge new partnerships with Tumut and Tumbarumba Chambers of Commerce, to deliver support to local events and partnership approach for new initiatives with Snowy 2.0.	Worked with local employers to develop an Employer Sponsored Skilled Program. Council successfully delivered a Refugee Welcome Forum which led into further discussions with various agencies and employers to establish the need for migrant workers to be employed within the skills shortage industries.	Following the bushfires and COVID-19, Council advocated for funding and support to local community. Over \$7M in government funding was distributed to local businesses during 2019/20.
2.4	<b>Lobby for better telecommunication services</b>	Council made representation through the Telstra blackspot funding application process and identified options for improving telecommunication with the development of a connectivity discussion paper.	Council mapped coverage areas and made representation to Telstra and other providers for consideration in Federal Black Spot funding program and the NSW Government Regional Digital Connectivity Program.	Council continues to work with Telstra and industry to eliminate black spots, highlighting safety issues and how it impacts economic growth and connectivity.

What we wanted to achieve CSP Strategy	Key supporting activity 18/19	19/20	20/21
<b>2.5 Partner with local education institutions to facilitate opportunities for residents to access education, training and employment opportunities for future generations</b>	Council worked closely with TAFE on developing new local offerings that can support increased local capability and retain talent.	The Mayor and Councillors met with the Deputy Premier to advocate for a Country University as a key local education resource and worker attraction outcome.	Council participated in the Easy to Do Business program developed by the NSW Small Business Commissioner, streamlining the way new and growing local businesses can obtain the information, approvals and licences they need.

## Community Indicators

In 2017 we selected key target to provide an indicator of our progress against the long-term aspirations expressed by the community.

Indicator	Data Source	Target	Baseline	End of Term Performance	Result
<b>Visitor numbers to the Snowy Valleys are increasing (day &amp; Overnight)</b>	Tourism Research Australia	>5% increase in domestic day and overnight visitation on December 2017 baseline data	380,000 Visitors In 2017	378,000 Visitors In 2020	Decrease by 0.52% 
<b>Unemployment rate is decreasing</b>	Australian Bureau of Statistics	Decreasing trend on 2016 Census baseline data	4.6% 2016	5.3% 2020	Increase by 0.7% 
<b>Number of new business registrations has increased</b>	Australian Business Register	>5% increase on 2017 baseline data	68 (2016)	72 (2020)	Increased by 5.88% 
<b>Number of commercial and residential development approvals and completions</b>	SVC	Increasing trend on approvals and completions on 2017 baseline data	197 (2018)	260 (2021)	Increase by 31% 

## Tumbarumba Nominated for Top Tourism Town

In May 2021, Tumbarumba was one of just 25 towns who were listed as a finalist for NSW Top Tourism Town Award (town less than 5,000 people). The award provided the ability for Snowy Valleys to showcase what makes Tumbarumba town special and unique, with the aim of encouraging tourism development. Although Snowy Valleys Council did not take out the top award, we were recognised for the 'Judges Choice Award for 'Most Captivating Video'.

## Winter Bites

Snowy Valleys Council received funding through the Regional Tourism Bushfire Recovery (RTBR) Grants in 2020 for the development and delivery of three single-day events during Winter 2021 to restore visitor levels to the region to financially support local businesses who have been heavily impacted by bushfires and then COVID-19. Batlow, Tumbarumba and Adelong are inaugural hosts for Winter Bites Festival, selected as they were significantly impacted by the Dunn's Road Bushfire.

Local businesses, community groups and growers/producers in the Snowy Valleys region were all part of the inaugural Snowy Valleys' Winter Bites Festival, designed to highlight the region and its produce to a new audience, and entice them to come back for more. Due to COVID-19 health orders, Adelong and Batlow Winter Bites events were delayed until 2022.

## Tumbarumba to Rosewood Rail Trail

The 22km Tumbarumba to Rosewood Rail trail commenced in April 2019 and officially opened in April 2020. As the public health travel restrictions were in place, the opening was held online, with a strong promotional push for people to plan their visit for the future. Council received \$5.7M under the State Government's Restart NSW Regional Tourism Infrastructure fund and Round Two of the NSW Government's Stronger Communities grants to complete the project. Council's project team, and the Tumbarumba to Rosewood Rail Trail Committee and Historical Society delivered the project on time, and on budget. Even with the challenges imposed by COVID-19, over 8,000 people explored the Rail Trail in the first opening months.

## Snowy Valleys Tourism Branding

Council received \$50,000 grant from the NSW Government Stronger Community Fund to create new Visit Snowy Valleys tourism branding. Since launching the brand, Council has rolled it out across signage, print advertising, promotional brochures, and social media platforms including the 2,800 followers of Visit Snowy Valleys Instagram page.

The distinctive brand provides easy recognition for visitors as they move through the region and aims to encourage greater visitation across multiple locations within the Snowy Valleys providing the opportunity to boost the local tourism economy.

## Increasing community capacity

As part of Council's commitment to supporting events in the region, Council delivered two engaging workshops in late 2018 to help new starters and experienced events coordinators, volunteers and committee members navigate all the opportunities and challenges of putting on a successful community event.

How to build an engaging event, getting publicity, applying for grants and attracting sponsorship were just some of the topics covered in the Council sponsored Event Management Workshops.

Participants representing successful community events such as Tumbafest, Ciderfest, Tumbatastebuds, Lanterns on the Lagoon and Festival of the Falling Leaf joined local business owners and individuals for the sessions held in both Tumbarumba and Tumut.

Participants were able to ask questions of council's event-support staff including how to apply for traffic management plans, and risk assessments and public liability insurance obligations and walked away with a toolkit of resources to assist them in getting their new event ideas started, or to improve their already successful events.



Winter Bites

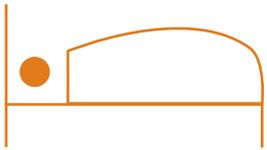


# Delivery Program Activity - Measuring our Success

## 2. Growth through Innovation

**Legend**  Complete  In progress  Unfunded

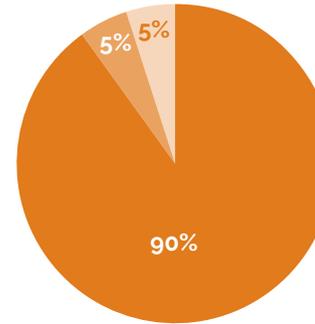
Action	2018-19	2019-20	2020-21	Remains Unfunded
Implement Economic Development Strategy				
Implement the Destination Management Plan				
Finalise and implement destination marketing strategy				
Develop tourism branding strategy		Visit Snowy Valleys launched 		
Update photography and videography library for region				
Develop new Tourism Website				
Advocate for improved telecommunications across the Council area		A major focus before and after 2019-20 bushfires, Council continues to advocate for improved telecommunications across the region and has secured improved protection of Mt Ikes tower, as well as new towers at sites including Goodradigby, Maragle, Tooma and along Snowy Mountains Highway 		
Advocate for a joint use education and business facility incorporating a Country University Centre, business hub and auditorium suitable for conferences				
Partner with Snowy Hydro to ensure sustainable outcomes for region from Snowy 2.0 project		Successful initiatives include \$25K annual grants, Talbingo Boat Ramp project and continued Advocacy for establishment of Legacy Fund 		



**1,497,000**  
overnight visitors  
Average stay 4 nights  
= \$151M in value

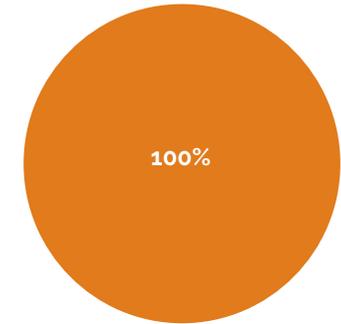
**\$332,959**

Community  
Grants  
Awarded  
(From 2018)



2018-19 Total Initiatives

- Actions Completed 41 | 90%
- Actions Progressing 2 | 5%
- Actions Not Progressing 2 | 5%



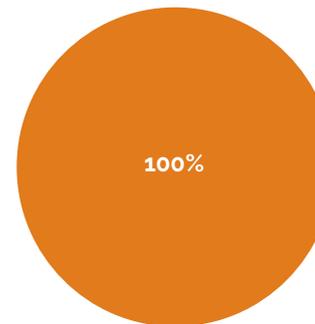
2019-20 Total Initiatives

- Actions Completed 23 | 100%
- Actions Progressing 0 | 0%
- Actions Not Progressing 0 | 0%

**1083**  
**New Businesses**  
REGISTERED FOR GST

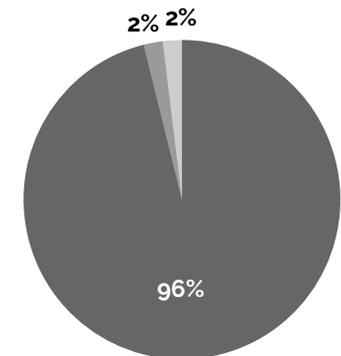


22/23  
Actions  
impacted by  
**COVID19**  
+ **Bushfire**



2020-21 Total Initiatives

- Actions Completed 15 | 100%
- Actions Progressing 0 | 0%
- Actions Not Progressing 0 | 0%



Total Initiatives (2018-2021)

- Actions Completed 79 | 96%
- Actions Progressing 2 | 2%
- Actions Not Progressing 2 | 2%

**119,440**  
Instagram followers

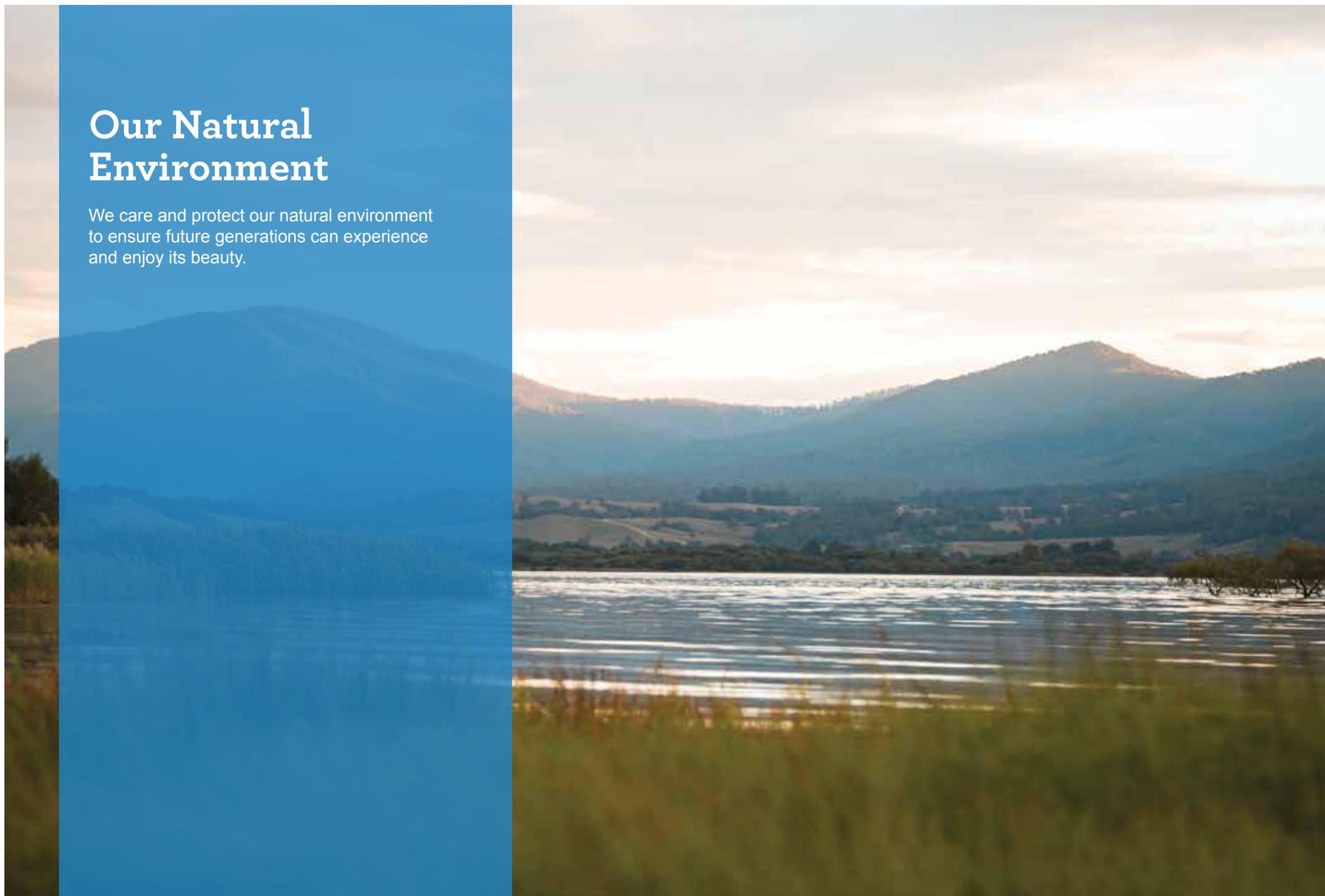
#comefindus  
#dreamnowvisitalater

**462,936**  
Facebook followers

#emptyesky  
#visitsnowyvalleys

# Our Natural Environment

We care and protect our natural environment to ensure future generations can experience and enjoy its beauty.



*Khancoban Image: Overland Travel*

## 3. Our Natural Environment

Our community wanted to ensure the cleanness of local waterways, lakes, and streams. Desired outcomes was to have opportunities to make use of our natural environment for sustainable recreation activities and to protect and promote the beauty of Snowy Valleys natural environment to locals and visitors.

What we wanted to achieve CSP Strategy		Key supporting activity 18/19	19/20	20/21
3.1	<b>Demonstrate leadership in environmental sustainability by reducing Council's carbon footprint</b>	Council introduced four waste weekends to enable residents to dispose of waste at resource recovery sites across the region for free.	In January 2020 Council accepted grant funding from the NSW Environmental Trust Waste Less, Recycle More program totalling \$1.3M to implement a Food Organics, Garden Organics (FOGO) Collection Service and construct a local processing facility. To complete the project, Council contributed \$1.9M from the Waste Reserve.	Project to replace street lights across the LGA with LEDs through the Southern Lights Program completed. The greater use of LED technologies in street lights will reduce the energy used by street lights by more than 50% and will save Council and the community more than \$105,000 annually in electricity costs.
3.2	<b>Promote programs and initiatives which encourage more sustainable living</b>	Council participated in schools recycling education program by events such as, The Litter Bug (at Montreal Theatre), EPA Aboriginal Communities Waste Management Program and Clean up Australia Day.	Council commenced a Climate Change Risk Assessment by Statewide Mutual through internal stakeholder workshops to identify what actions may need to be undertaken by the organisation.	Council delivered several Waste Education Programs, including FOGO to the community via schools and events. A successful program was the 'FOGO' play which was aimed at education Zero Waste to preschool/primary school age children.
3.3	<b>We sustainably manage waste through a commitment to resource recovery and best practice waste management</b>	Snowy Valleys involved High School students to help develop a waste and recycling education program. Council increased its participation in schools to education the recycling program.	Council adopted its Zero Waste Strategy in October 2019, in pursuit of achieving the goal of zero waste to landfill and the creation of a resilient community where resources are processed and utilised rather than disposed of as waste.	Kerbside waste and recycling service was delivered in accordance with the agreed service level. Kerbside waste and recycling collections were completed to expectations with 99.9% of bins collected across the Snowy Valleys Region.
3.4	<b>Protect and manage local air quality, waterways, rivers and streams</b>	Snowy Valleys Council in conjunction with the NSW Office of Environment and Heritage held a workshop on Energy Management Basics for Small Businesses.	The Bushfire Recovery Plan was successfully implemented in coordination DPIE Water and NSW Health to protect quality waterways to the townships of Tumbarumba, Batlow, Adelong & Talbingo.	The development of an Integrated Water Cycle Management System commenced.

What we wanted to achieve CSP Strategy	Key supporting activity 18/19	19/20	20/21
3.5 <b>Partner and support other agencies to protect local fauna and biodiversity ecosystems</b>	Council adopted a Roadside Vegetation Management Plan. Over 1,000 trees were provided to be planted on National Tree Day.	Although Council successfully completed a Local and State Weed Action Grant, the overall management of weeds was heavily impacted by the Bush Fires and COVID19 restrictions.	Council continues to complete Weed Action Plan (WAP) Actions and is on track with the expectations of the inspection regime on the Riverina LLS Area of Council for performance of task requirements.

## Community Indicators

In 2017 we selected key targets to provide an indicator of our progress against the long term aspiration expressed by the community.

Indicator	Data Source	Target	Baseline	End of Term Performance	Result
<b>Participation rates in Councils' school based environmental and sustainability program is increasing</b>	SVC	>5% decrease on 2017 baseline data	10	18	>5% Increase Achieved 
<b>Volume of waste going to landfill is decreasing</b>	SVC	>5% increase on 2017 baseline data	5658.6 tonne per year	7363.8 tonne per year	Increase by 30% 
<b>Community satisfaction with roadsides slashing and weed control is increasing</b>	Communication Satisfaction Survey	>5% increase on 2016 baseline data for satisfaction ranked above average	26% Ranked above average	24% Ranked above average	Decreased by 2% 
<b>Participating in natural recreation is changing</b>	Tourism Research Australia	>5% increase on 2017 baseline data	No stats released	No stats released	N/A

# Delivery Program Activity - Measuring our Success

## 3. Our Natural Environment

**Legend**  Complete  In progress  Unfunded

Action	2018-19	2019-20	2020-21	Remains Unfunded
Develop an environmental risk profile for landfill sites				
Advocate for a manual container deposit system in Tumbarumba	Advocacy was unsuccessful 			
Develop and implement waste and recycling strategy		Towards Zero Waste Strategy adopted by Council 		
Implement Council's weed action plan			Received significant additional funding post-Bushfire 	
Implement Council's Roadside Vegetation Management Plan				
Develop and implement strategy to reduce Council's carbon footprint			Signed on to City Powers Partnership with key indicators and actions to reduce Council's carbon footprint 	
Develop and implement a tree planting program				
Investigate partnership with Charles Sturt University to establish an outreach centre for weed research and control				

**1,405** Streetlights replaced across SVC with Energy Efficient LED Lights

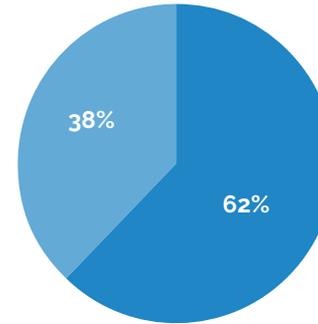
**4963.8** tonnes of waste received at SVC waste centres

**14,779m<sup>3</sup>** tonnes of waste recycled

**1050** Students attended FOGO Play

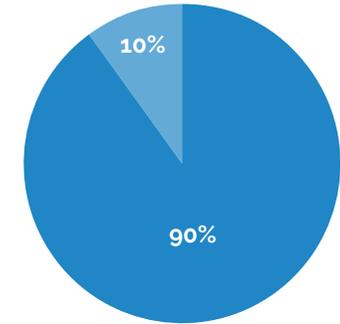


Waste Education Programs



**2018-19 Total Initiatives**

- Actions Completed 13 | 62%
- Actions Progressing 8 | 38%
- Actions Not Progressing 0 | 0%

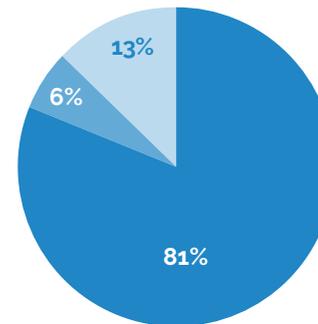


**2019-20 Total Initiatives**

- Actions Completed 9 | 90%
- Actions Progressing 1 | 10%
- Actions Not Progressing 0 | 0%

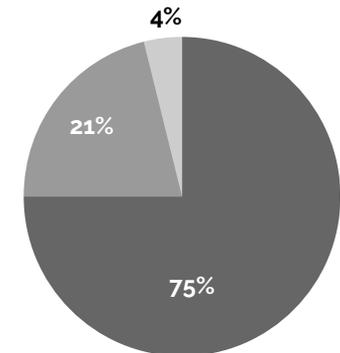


**1,040,904** general waste bins collected  
**530,500** recycling bins collected



**2020-21 Total Initiatives**

- Actions Completed 13 | 62%
- Actions Progressing 1 | 6%
- Actions Not Progressing 2 | 13%



**Total Initiatives (2018-2021)**

- Actions Completed 35 | 75%
- Actions Progressing 10 | 21%
- Actions Not Progressing 2 | 4%

**578** FREE WASTE VOUCHERS



Used since the Launch in 2021

Waste Weekends  
**850m<sup>3</sup>** tonnes of material processed  
**950** users



## Food Organics, Garden Organics (FOGO)

In January 2020, Council's goal to significantly reduce landfill, carbon emissions, and transportation costs associated with processing food and organic waste received a major boost. Council accepted grant funding from the NSW Environmental Trust Waste Less, Recycle More program totalling \$1.3M to implement a Food Organics, Garden Organics (FOGO) Collection Service and construct a local processing facility. To complete the project, Council will contribute \$1.9M from the Waste Reserve.

With funding secured, Council adopted the FOGO project management plan in April, and the project moved to procurement and construction phase.

The FOGO project will see a major step forward in how waste is processed across the Snowy Valleys region, with the introduction of a third bin for the kerbside collection of food and organic material. The ability to process organic material locally reduces Council's reliance on external facilities and associated transportation costs, while providing an end product that can be utilised locally to benefit the community.

## Adelong Creek & Falls Redevelopment Project

2019 the NSW Government allocated \$515,000 for the development of a Connected Community Creekscape Masterplan to enhance the Adelong Creek and Falls connection including the re-establishment of the existing creek walkway that was damaged during flooding. Over the years dozens of families from all over the region flocked to Adelong Falls, to picnic, hike, and swim alongside Adelong Creek. The Falls reserve contain one of the most important heritage sites in NSW but it also offers recreation facilities that is popular for everyone to enjoy.

## Mannus Lake Water Quality

To provide insight into ongoing management of Mannus Lake water quality, Council engaged the University of Technology Sydney to undertake a 12 month research study of the algae bloom in Mannus Lake in 2018. The interim report was received by Council in July 2019, and discussed with local community at a community meeting in August 2019. It recommended mechanical mixing as the most effective and rapid method to mitigate algal blooms. In October 2019, Council allocated \$45,000 and received a further \$225,000 in funding from NSW Department of Primary Industries to construct and install a mechanical mixer in the Lake in December 2019. The adoption of the Mannus Lake Blue-Green Algae Management Policy in February 2020 guides Council's management and response to blue green algae blooms in the Lake to reduce the risk to public health.

Assessment of the mixer's effectiveness is ongoing. Council continues to monitor and test the water quality, and issue appropriate warnings to affected landholders as required.



*Hume and Hovell Track*

## Hume and Hovell Track – Gets a facelift

The Hume and Hovell walking track received a facelift in 2020, replacing the pedestrian bridge, boardwalks and tracks along the 426km track that passes through Yass, Wee Jasper, Albury, Tumut, Talbingo and Tumbarumba.

Snowy Valleys Council partnered with the Department of Planning, Industry and Environment to receive \$1.5m funding to replace additional pedestrian bridges, new steel steps at 30 fence crossings, regeneration of lookouts, new camping huts, upgrade track markers and information signs and resurfacing of trails.

## Reducing landfill

In May 2021 Council implemented a quarterly electronic domestic waste voucher for residents to redeem at a time that suits them within that quarter, to replace the existing quarterly waste weekends.

The electronic vouchers are delivered via the SVC Waste App and those without tablets or smart phones have the option to request a hardcopy voucher via Council's customer service desk.

The voucher system supports Council's Zero Waste Strategy, reduces congestion at Resource Recovery Centres experienced during a waste weekend and enables staff more time to talk to users, inspect loads, provide education, and increase recycling or re-use from material that would have ended up in landfill.

Council voted to trial the voucher system before reviewing the move.

During the successful four-month trial 1,600 people downloaded the SVC Waste App from both the Apple Store and Google Play, and more than 350 waste vouchers were redeemed.

The results showed that people embraced the opportunity to use the voucher at a time that best suited them which allowed for resources required for transfer station operation to be reduced to normal levels as compared to a waste weekend.

The amount of waste going to landfill from free waste weekends has increased significantly from when it was first implemented in 2014, with landfill waste generated over the special weekends approximately equivalent to the amount of waste for a whole year.

The SVC Waste App also provides users with various additional benefits, including quick access to information about waste and recycling materials, kerbside collection calendars, location details and opening times for the resource recovery centres.

The move in 2021 to a digital voucher system for bulky domestic waste and roll-out of the new food and garden organics (FOGO) kerbside bin is estimated to increase diversion rates for household waste from landfill in the Snowy Valleys to approximately 60% in the next couple of years with the target to reach at least 75% over the next 10 years.

## Increasing recycling

Snowy Valleys residents were able to get a 10 cent refund for eligible drink containers at the Tumut Waste and Recycling Centre from December 2017, after a collection point for the NSW Government's container deposit scheme Return and Earn was established in the Re-Use shop at the Tumut Waste and Recycling Centre Gilmore.

The collection system is managed by Snowy Valleys Council in conjunction with Valmar Support Services.

Return and Earn containers returned through the Tumut Waste and Recycling facility provide residents with cash for their recycling and helps to reduce the cost of Council's waste management.

To accommodate the new Return and Earn scheme, Council increased opening hours at the Tumut Waste and Recycling Centre.



*Tooma Silage Collection*

## Recycling Silage Wrap

Over 48 cubic metres (equivalent to 4 garbage trucks) of farm plastic was collected as part of farm silage wrap collection trial in Tooma on 6 November 2019.

The trial was facilitated by Snowy Valleys Council to help support local farmers by offering an alternative to burying or illegally burning the plastic on their properties.

The collection program aims to prevent plastic wrap accumulating on farms - becoming litter, blowing across the countryside, clogging the waterways and being ingested by stock and wildlife.

The collected plastic was sent onto a suitable facility and was recycled into a range of products from stock crush panelling and flooring, to worm farms and compost bins.

Snowy Valleys residents can recycle their silage wrap for free all year round at Council Transfer Stations in Adelong, Batlow Khancoban, Talbingo, Tumbarumba and Tumut during operating hours.

## Wicking Bed

In October 2020, community members learned the secrets of wicking bed design and management as part of the Snowy Valleys Council Grow Project as part of the Healthy Town Challenge.

Two specially developed wicking beds were built in Tumut's Richmond park and at the Tumbarumba Creek Scape with an instructional video documenting the process made available for people to learn how to make their version own at home.

The Grow Project promoted the benefits of families as a result developing skills and capacity to grow vegetables at home.

COVID-19 restrictions required a re-think from traditional in-person workshops, requiring the development of an online tutorial.



*Tumbarumba Wicking bed*

# Communication and Engagement

We have engaged communities that actively participate in local decision making.



*Bushfire Recovery Committee meeting*

## 4. Communication and Engagement

Our community wanted to have the opportunity to be involved in the engagement activities which inform Council decision making and be involved in committees which provide direct advice to Council on local issues. Desired outcomes included timely communication on all Council decisions and for Councillors, the Council Executive and staff to be accessible and open to listening.

What we wanted to achieve CSP Strategy		Key supporting activity 18/19	19/20	20/21
4.1	<b>Partner with local communities to create an ongoing culture of engagement to aid Council decision making</b>	Councillors visited ten communities as part of the Spring Councillor Roadshow. Each forum was an opportunity to discuss upcoming projects, infrastructure upgrades and listen to community feedback.	Councillors along with Council staff conducted bushfire recovery engagement meetings, one-on-one meetings and mobile outreach meetings in localities across the region. Councillors were also actively involved in Bushfire Recovery sub-committees to create community-led recovery action plans.	25 projects were placed on Council's 'Have your say' online engagement platform, resulting in 296 submissions and over 6,000 document downloads.
4.2	<b>Deliver a communication strategy which ensures the community receives information in a timely and convenient manner</b>	In April 2018, Council adopted its Media Policy to implement a consistent, proactive approach to the promotion of Council initiatives, projects and media management.	Council finalised their Communication Strategy which provided a framework for increased reporting to the community across all Council's communication channels. The release of the Weekly Bushfire Recovery Bulletin was emailed to over 200 residents and distributed to key locations in a hard copy. 2019/20 saw a significant increase in communication activities in support of the Dunns Road Bushfire and COVID-19, which took priority over planned activities in the Communication Strategy.	Council's website visits continued to grow with average monthly visits exceeding 15,000. The most visited pages were Contact Us, Careers with Council, Public Swimming Pools, Council meetings and Forms and Policies. Council received and responded to 211 media enquiries and issued 102 Media releases in 2020/21, along with 727 Facebook posts and weekly radio interviews about Council updates and services were completed on local radio broadcast, Sounds of the Mountains.
4.3	<b>Council has sound organisational health and has a culture which promotes action, innovation, accountability and transparency</b>	Council supported three local students who are either entering their first year of university or continuing their studies with a \$3500 grant through the Charles Sturt University Foundation Scholarship Program.	In October 2019 Council approved a \$500,000 investment, offset against the savings from organisational redesign, for the creation of up to 13 apprentice, cadet or traineeship positions within Council over the next two years. The pathway positions positively reflect Council's role as a major employer in our community and our commitment to offering a range of career opportunities, including for our local youth.	Council's Information and Communication Technology systems underwent significant changes and improvements to improve staff access and productivity. Changes included a successful migration of key software to cloud environment, a new telephone system and migration of multiple networks within Council to one NBN network.

What we wanted to achieve CSP Strategy		Key supporting activity 18/19	19/20	20/21
4.4	<b>Provide a high level of customer service to the community</b>	In the 2018 Community Satisfaction Survey community said that one of the best things about Snowy Valley Council was it is approachable/ customer service.	Council adopted and implemented its Customer Service Framework, which included the Customer Service Charter outlining Service Deliverables and Customer Service Policy.	The new Snowy Valleys Call Centre is fully operational, to assist quickly with Customer enquiries. Staff responded quickly to reflect COVID-19 regulations making appropriate changes to the customer service counters for staff and community safety.
4.5	<b>Council demonstrates strong leadership through a governance framework which drives progress towards achieving the community vision</b>	To support the hundred of community members who contribute countless hours to the community, Council drafted Volunteer Framework Documents in consultation with many volunteers to better define their role within Council, assist volunteers and committees to better deliver their role and ensure legislative guidelines are being met.	In January 2020 an Internal Audit was conducted on Snowy Valleys Council's risk management arrangements, resulting in a review of the Enterprise Risk Management Framework in June 2020. With the Risk Management Framework Council is better able to protect its employees, its assets, maximise its opportunities and minimise negative outcomes or losses.	As members of the Canberra Region Joint Organisation Council will develop a Regional Community Strategic Plan to connect local aspirations with regional action.
4.6	<b>Council builds strong relationships with other organisations to advocate for our communities</b>	Lobbying for Brindabella Road funding continued with a completed business case supporting the development of the road.	Council's CEO became a member of the State Coordination Group for Snowy 2.0. The CEO attended scheduled meeting and advocated for issues associated with Snowy 2.0 in the Snowy Valleys. CEO became a director on the board of LGPRO which gave opportunities to advocate for matters of interest to the Snowy Valleys community at an industry level and with relevant Ministers. Council also participated in consultancies with the NSW Government looking at attracting and retaining population, jobs and economic growth, regional connectivity and social cohesion.	In response to the social, economic and environmental impacts of bushfire and the pandemic crisis, Council revised its Advocacy Priorities in June 2020. The Priorities were developed as a result of Council's recovery work in fire impacted communities, feedback from the Local Recovery Committees, as well as referencing existing plans. \$19.3M in funding was secured for seven out of 14 top Snowy Valleys Advocacy priority projects.

## Community Indicators

In 2017 we selected key targets to provide an indicator of our progress against the long term aspirations expressed by the community.

Indicator	Data Source	Target	Baseline	End of Term Performance	Result	
<b>Participation in the 'Have your Say' online engagement activities is increasing</b>	SVC Measure	>10% increase on December 2017 baseline data	701 (2017)	13,404	Increase by 180%	✓
<b>Number of unique visitors to council's website is increasing</b>	SVC Measure	>10% increase on December 2017 baseline data	12,999 (2017)	57,066	Increase by 126%	✓
<b>Satisfaction with Council's community consultation is increasing</b>	Community Satisfaction Survey	>10% increase in 2016 baseline data for satisfaction ranked above 'Average'	54%	31%	Decreased by 23%	✗
<b>Level of community representation on Council committees is increasing</b>	SVC Measure	>5% increase on 2017 baseline data	105 Community Members	129 Community Members	Increase by 23%	✓
<b>More people are satisfied that Council is listening to the community</b>	Community Satisfaction Survey	>10% increase on 2016 baseline data for satisfaction ranked about 'average'	29%	20%	Decreased by 9%	✗

## Councillors Community Listening Tour

Snowy Valleys Councillors travelled throughout the region in March 2018 to hear first-hand about the issues that people are most passionate about in their communities. Unlike Council public meetings that are often structured around specific theme or projects the listening posts allowed the public to ask questions on any subject or raise any matter they wished in a more relaxed environment. Tours were held at local community shows and markets at Adelong, Tumbarumba, Batlow, Jingellic, Talbingo and Tumut.

## New Online Community Engagement Portal

Snowy Valleys Council launched their Online community engagement platform 'Your Voice' in October 2018. The new Portal hosted many opportunities for the Community participation in Council Projects, Plan, surveys, questioning tools, interactive question, and answer sessions and even budget allocation tools. It now gives the Snowy Valley community the opportunity to have their say on issues, projects and opportunities that are important to them, at time and place of their choice.

## Council meets with Deputy Prime Minister on Advocacy Plan and Health

In August 2019 Councillors met with Hon Michael McCormack MP seeking support from the Government for the upgrade to Brindabella Road. The meeting provided the opportunity to reinforce Snowy Valleys Council Advocacy Projects at a Federal level and ensure the Deputy Prime Minister had a good understanding surrounding the upgrade as well as improvements needed for key freight and haulage routes and support for the recruitment and retention of medical professionals.

## Committees redesigned for the future

In November 2020, Council resolved to dissolve all committees of Council not responsible for the management of a Council facility by June 2021 to increase the ability of community and volunteer groups previously operating as Committees to raise and spend funds without reporting to Council, the flexibility to apply for external grants and the ability to accept gifts or bequests.

Dissolving Committees that did not operate a Council facility also reduced Council's ongoing operational costs as a result of meeting higher governance and legislative compliance requirements.

Council staff worked with the committees for over a year assisting them in becoming independent by assisting with not-for-profit law training; event sponsorship agreements; MOUs; assistance with establishment fees and insurance; and donation of non-fixed assets and financial assets where appropriate.

S355 Committees recognised for their service to Council and the community prior to being dissolved at end of June 2021 included:

- Batlow Development League
- Khancoban United Volunteers Association
- Christmas in Tumut
- Falling Leaf Festival
- Rock the Turf
- Rosewood Community Shed
- Talbingo Progress and Ratepayers Association
- Tumut District Community Transport
- Tumbarumba Historical Society
- Children's Committee
- Friends of Stockwell Gardens
- Tumbarumba Friends of the Library
- Regional Health Services

Council retained a number of committees, to assist and advise on the management of community facilities and to make recommendations for future development, including:

- **Adelong Showground** - Management of Adelong Showground.
- **Glenora Heritage Reserve** - Care, control, and management of the Glenroy Heritage Reserve, including letting, cleaning, maintenance and operations and the purchase of furniture and furnishings.
- **Tooma Recreation Reserve** - Management of Tooma Reserve.

The following Advisory Committees provide valuable advice from the community perspective for Council decision-making processes. Advisory Committee membership may include experts, professionals, government employees, community representatives and Council employees as well as Councillors.

- **Aboriginal Liaison Committee** - To provide a forum for discussion between Council and the Aboriginal Community of the Tumut area on key issues.
- **Audit, Risk & Improvement Committee** - To provide independent assurance and assistance to the Snowy Valleys Council on risk management, control, governance and external accountability responsibilities.
- **Australia Day Committee** - To organise Australia Day celebrations within the Council area and to select recipients of the Awards and places of celebration.
- **Disability Inclusion Access Reference Group Committee** - Provide feedback to Council on the actions out of the Disability Inclusion Action Plan (DIAP) as well as a forum for discussion for achieving actions out of the DIAP. To assist and encourage enhancement of services, facilities and activities within the Council region to include people who have disabilities.
- **Tumut Aerodrome Committee** - To advise Council on all aspects of the Tumut Aerodrome.
- **Tumbarumba RSL Memorial Hall Management Committee** - Management of the RSL Community Hall and facilities.

- **Youth Council - Tumut and Tumbarumba** - To provide a forum for consultation between Council and the youth of the local area.
- **Bushfire Recovery Committees** - In response to the NSW bushfire disaster the NSW State Government has set up a State Recovery Committee supported by Regional Recovery Committees and Council Committees.

- Request the attendance of any employee or councillor at Committee meetings
- Obtain external legal or other professional advice considered necessary to meet its responsibilities

The Committee meets at least four times per year, with one of these meetings to include review and endorsement of the annual audited financial reports and external audit opinion.

## Strengthening governance processes

The effective and conscious management of risk forms a critical component of Council's governance.

Risk management principles guide Council to identify and respond to opportunities for improvement and to manage and mitigate adverse outcomes.

Snowy Valleys Council's Audit, Risk and Improvement Committee (ARIC) provides independent assurance and assistance to the Snowy Valleys Council on risk management, control, governance and external accountability responsibilities.

The Committee comprises of up to two Councillors, and three Independent external members, one of whom shall be Chairperson. Committee members are appointed for a period of three years on a rotational basis.

The Committee's areas of responsibility include:

- Risk Management
- Review of Council's Control Framework
- External Accountability checks
- Legislative compliance
- Internal and External Audit
- Items referred for review by Council or CEO

To provide advice and fulfill its role, the Committee can:

- Obtain any information it needs from any employee or external party (subject to their legal obligations to protect information)
- Discuss any matters with the external auditor or other external parties (subject to confidentiality considerations)

# Delivery Program Activity - Measuring our Success

## 4. Communication and Engagement

**Legend**  Complete  In progress  Unfunded

Action	2018-19	2019-20	2020-21	Remains Unfunded
Establish Strategic Reference Groups	Community Sounding Board was used to review service levels 	Bushfire Community Committees established in the wake of bushfire 	Local Business Network established 	
Conduct Community Satisfaction Survey				
Develop corporate communications strategy				
Develop and implement Business Continuity Plan			Plan was used as part of Council's Pandemic Response 	
Develop and implement Volunteer Management Framework				
Develop and implement an Information and Communications Technology Strategy				
Develop and implement a Customer Service framework				
Develop and implement Complaint Management Framework				



**26**  
BUSHFIRE  
Bulletins  
Issued



**483**  
Media  
Releases

**63**

DOCUMENTS ON  
Public Exhibition



**66** Committees



WEBSITE VISITS  
**216,512**

Have Your Say  
ENGAGEMENTS **23,900**

**Facebook  
followers**

5841   
246%  
Increase

Facebook Posts

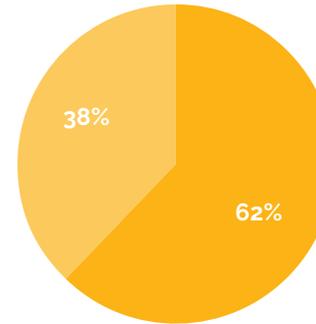
 **2,714**

Bushfire

 **492**

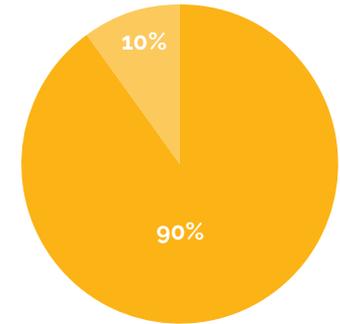
COVID-19

 **207+**



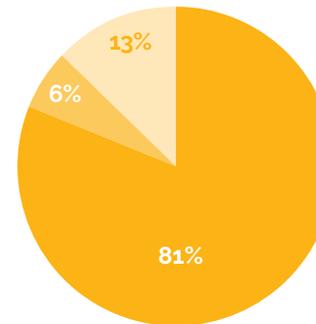
2018-19 Total Initiatives

- Actions Completed 13 | 62%
- Actions Progressing 8 | 38%
- Actions Not Progressing 0 | 0%



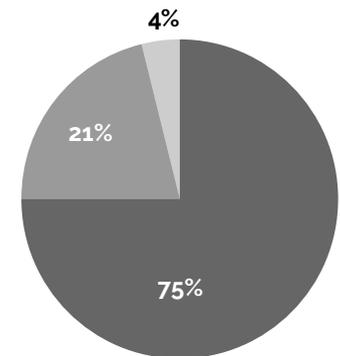
2019-20 Total Initiatives

- Actions Completed 9 | 90%
- Actions Progressing 1 | 10%
- Actions Not Progressing 0 | 0%



2020-21 Total Initiatives

- Actions Completed 13 | 81%
- Actions Progressing 1 | 6%
- Actions Not Progressing 2 | 13%

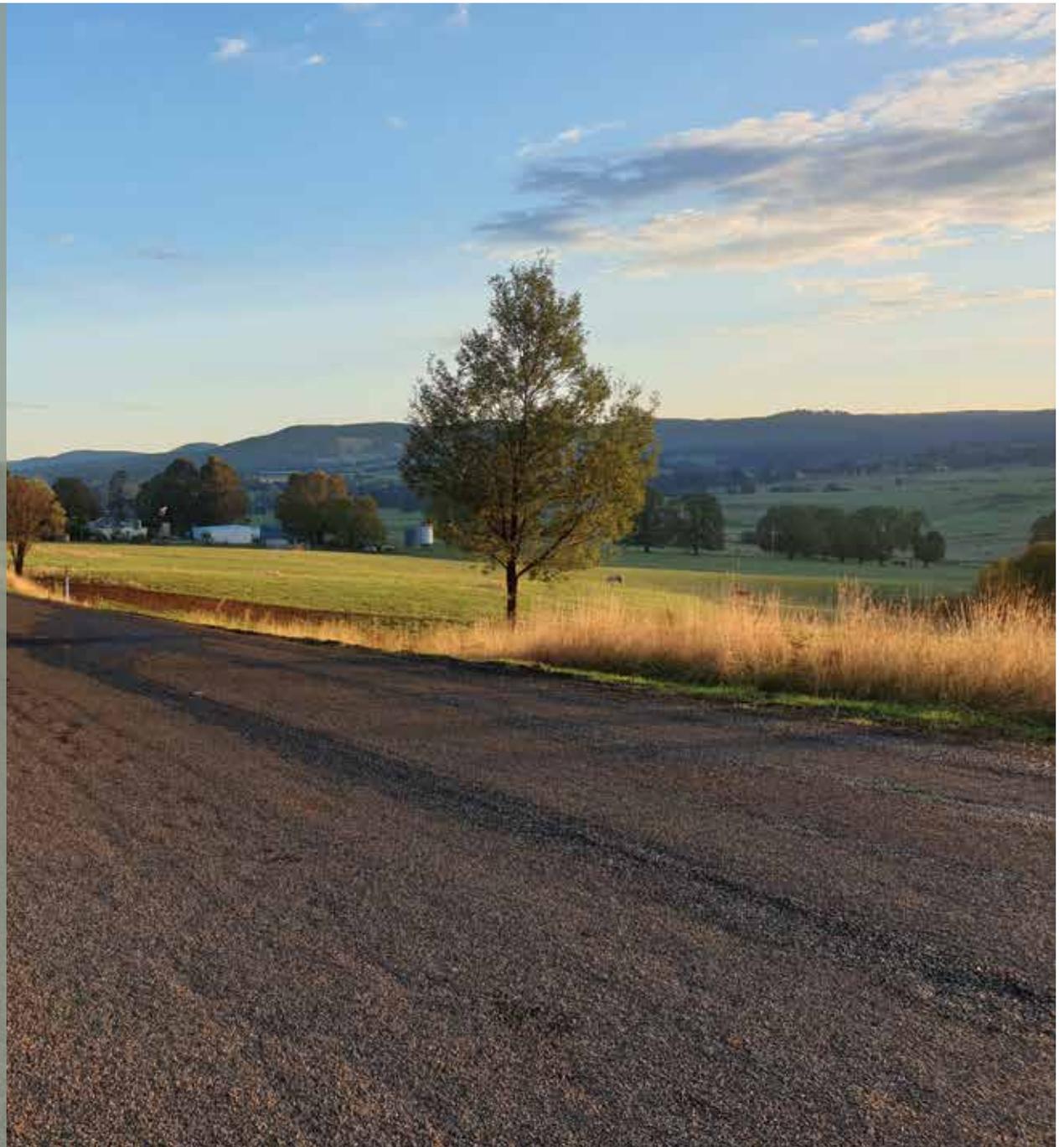


Total Initiatives (2018-2021)

- Actions Completed 35 | 75%
- Actions Progressing 10 | 21%
- Actions Not Progressing 2 | 4%

# Our Infrastructure

We strive to continually improve our local infrastructure



*Courabyra roadworks completed 2018-19*

## 5. Our Infrastructure

Our community wanted the continuation of resource allocation towards sports grounds and facilities to enable recreational activities and improvements to our walking tracks and cycleways. Desired outcomes included continued access to local swimming pools, amenities, infrastructure which meets community needs along with improved roads, and reliable waste and sewage services.

What we wanted to achieve CSP Strategy		Key supporting activity 18/19	19/20	20/21
5.1	<b>Provide a program to improve local roads</b>	Reconstruction works completed on Grahamstown Road, Brindabella Road, Forest Road, Yaven Creek Road, Coppabella Road, Cemetery Road, Wee Jasper Road, Wondalga Road and Courabyra Road.	In response to the bushfire, Council reprioritised the maintenance and construction program in order to respond to new areas of identified community need. Works completed included the upgrade of Wee Jasper Road, Grahamstown Road, Brindabella Road, Ferguson Road Bridge, Lacamalac / Bombowlee Road Intersection and Alex Henkel Drive.	Improving the intersection of Gocup Road and Snowy Mountain Highway was a major priority of Council's Advocacy Plan. Minister Paul Tool announced that a roundabout will be implemented and responses the previous calls for section from Council and the community.
5.2	<b>Provide well maintained safe, vibrant and accessible community spaces and facilities</b>	Tumut's Bull Paddock and Tumbarumba Sports field playing surfaces were replaced. Upgrades of the amenity buildings at Batlow, Adelong, Rosewood and Wynyard St Tumut were completed.	New playgrounds were completed at Rosewood, Talbingo, Batlow and Adelong.	Onsite meetings with Transport for NSW were held in Batlow to discuss pedestrian issues and areas of concern of the Community.
5.3	<b>Provide and partner with other agencies to deliver an effective, safe local transport network</b>	Successful funding was granted to identified Black Spots on Brungle Road.	Council put forward local road projects for new funding and was successful in receiving \$871,816 for Withers Creek Bridge Replacement, Wondalga and Greenhills Roads intersection upgrade and Rifle Range Road upgrade.	\$1M upgrade the Selwyn Street section of Wondalga Road between Batlow and Greenhills Access Road was completed to ensure the roadway is suitable for the high volume of B-Double and domestic users.
5.4	<b>Provide a program to deliver and improve public amenities and infrastructure which meets an acceptable community standard</b>	Council secured \$395,000 to enhance the Khancoban Shopping precinct and \$255,000 for a new playground through the NSW Government's Stronger Communities Fund.	Council developed Management & service plans for all its public parks, gardens and reserves.	Over \$2M of pool upgrades are completed at Tumbarumba, Tumut and Adelong, including major facility upgrades at Tumut and Tumbarumba and increased temperature regulation at Adelong.

What we wanted to achieve CSP Strategy	Key supporting activity 18/19	19/20	20/21
<b>5.5 Provide infrastructure which encourages the use of sustainable transport such as cycleways and rail trails</b>	Construction of the \$5.7M Tumbarumba to Rosewood Rail Trail commenced.	The Tumbarumba to Rosewood Rail Trail and Tumut Bike Pump Track were completed, significantly increasing cycling infrastructure.	Council receives funding from the NSW Government to develop a Regional Trails Masterplan. Community Engagement commenced for the Talbingo and Yarrangobilly Mountain Bike Trail Network.
<b>5.6 Provide high quality, safe and accessible open spaces and places for active and passive recreation</b>	Council's annual Sport Capital grant program supports local sporting organisations to improve their facilities. \$44,912 was awarded to 19 local clubs/ organisations across the region.	The Talbingo town beautification and playground project is completed. The project included a new BBQ Area, flying fox, concrete climbing pipes, tornado basket swing, massive mouse house and lush grass.	Adelong, Batlow and Tumbarumba Showgrounds are upgraded to provide better facilities for users to enjoy.

## Community Indicators

In 2017 we selected key targets to provide an indicator of our progress against the long-term aspirations expressed by the community.

Indicator	Data Source	Target	Baseline	End of Term Performance	Result
<b>Satisfaction with condition of sealed roads is increasing</b>	Community Satisfaction Survey	>5% increase on 2016 baseline data for satisfaction ranked above 'average'	17%	25%	Increase by 5% 
<b>Satisfaction with condition of parks, gardens and open spaces is increasing</b>	Community Satisfaction Survey	>10% increase on 2018 baseline data for satisfaction ranked above 'average'	39%	35%	Decrease by 4% 
<b>Satisfaction with water and sewerage services is increasing</b>	Community Satisfaction Survey	>5% increase on 2016 baseline data for satisfaction ranked above 'average'	54%	33%	Decreased by 21% 
<b>Satisfaction with recreation facilities is increasing</b>	Community Satisfaction Survey	>10% increase on 2016 baseline data for satisfaction ranked above 'average'	50%	54%	Increase by 4% 

# Delivery Program Activity - Measuring our Success

## 5. Our Infrastructure

**Legend**  Complete  In progress  Unfunded

Action	2018-19	2019-20	2020-21	Remains Unfunded
Develop portfolio Asset Management Plans for Transport, Water, Sewer, Stormwater, Buildings, Open Spaces, Plant and Fleet and Waste Services				
Integrate standard work practices across Infrastructure Works Division		Integrated Management System implemented 		
Develop feasibility study for Rosewood water and wastewater services	Removed as a project following community consultation 			
Develop Plan of Management for Cemeteries				
Develop Plan of Management for Community lands				
Develop service level agreement for open spaces				
Develop a capital works prioritisation framework			Integrated into Long Term Financial Planning and Sustainability Plan 	

**\$ 44.7M**

Capital Works Program

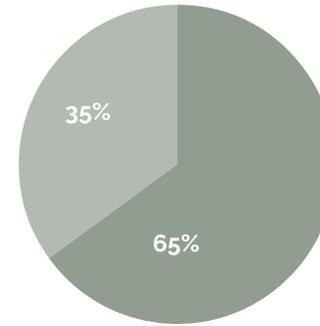
**7 Playground upgrades** 

**85,000m<sup>2</sup>**

Ovals Resurfaced

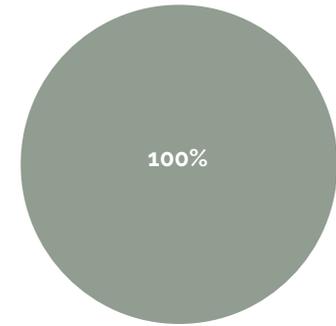
**4 OVALS resurfaced**

**5** Ovals received new Drainage & Irrigation



2018-19 Total Initiatives

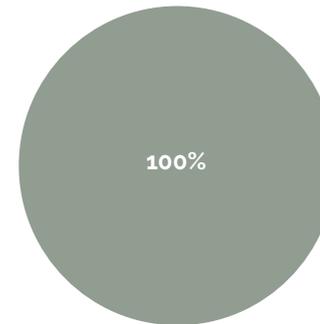
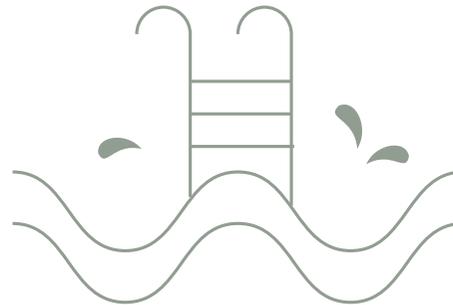
- Actions Completed 17 | 65%
- Actions Progressing 9 | 35%
- Actions Not Progressing 0 | 0%



2019-20 Total Initiatives

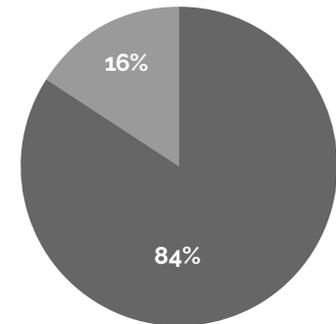
- Actions Completed 12 | 100%
- Actions Progressing 0 | 0%
- Actions Not Progressing 0 | 0%

SWIMMING POOL VISITS  
**222,914**



2020-21 Total Initiatives

- Actions Completed 19 | 100%
- Actions Progressing 0 | 0%
- Actions Not Progressing 0 | 0%



Total Initiatives (2018-2021)

- Actions Completed 48 | 84%
- Actions Progressing 9 | 16%
- Actions Not Progressing 0 | 0%

**185 Parks, Sporting fields & open spaces maintained**  
TOTAL AREA OF **700** HECTARES





## Batlow Cannery

Since the Mountain Maid Cannery operation closed in Batlow in the early 2000's, the Batlow Cannery site sat idle with a number of large industrial buildings falling into a poor state of repair.

In 2018 Council purchased the disused 2.5 hectare industrial site with direction from the community to clear and clean up the site.

Council engaged a demolition contractor December 2019, however partway through the demolition works, the site was directly and severely impacted by the Dunns Road Fires during a firestorm that hit the township of Batlow on 4 January 2020. The fire destroyed many of the structures that were in the process of being systematically demolished. Additionally, much of the material that was to be recovered for recycling and resale was unrecoverable after the fire due to the impacts of heat and ash.

Due to the significant and immediate health risk associated with friable asbestos contamination on the site after the fires, Council renegotiated the additional works required to demolish and make the site safe and allocated additional funding in excess of \$980,000 to complete the work.

Work was finalised in April 2020, with the site certified as being cleared of asbestos and other hazardous materials.

The options for the Batlow Cannery site's long-term role within the Batlow community has generated a lot of discussion over the years, in particular around what it could become.

To better assist ongoing discussions about the site's long-term role within the Batlow community, Council worked with the community to explore the existing positive and negative land use factors that could influence, restrict or enhance any usage of the site to ensure any future Council and community decision making is as informed as possible.

The Concept Development Plan developed as a result of community engagement was completed in mid 2021, and will be used to guide any future usage of the site in a way that is sympathetic to the character of Batlow, existing landscape and community values, with full awareness and consideration of any environmental risks and site constraints.

## Tumbarumba to Rosewood Rail Trail

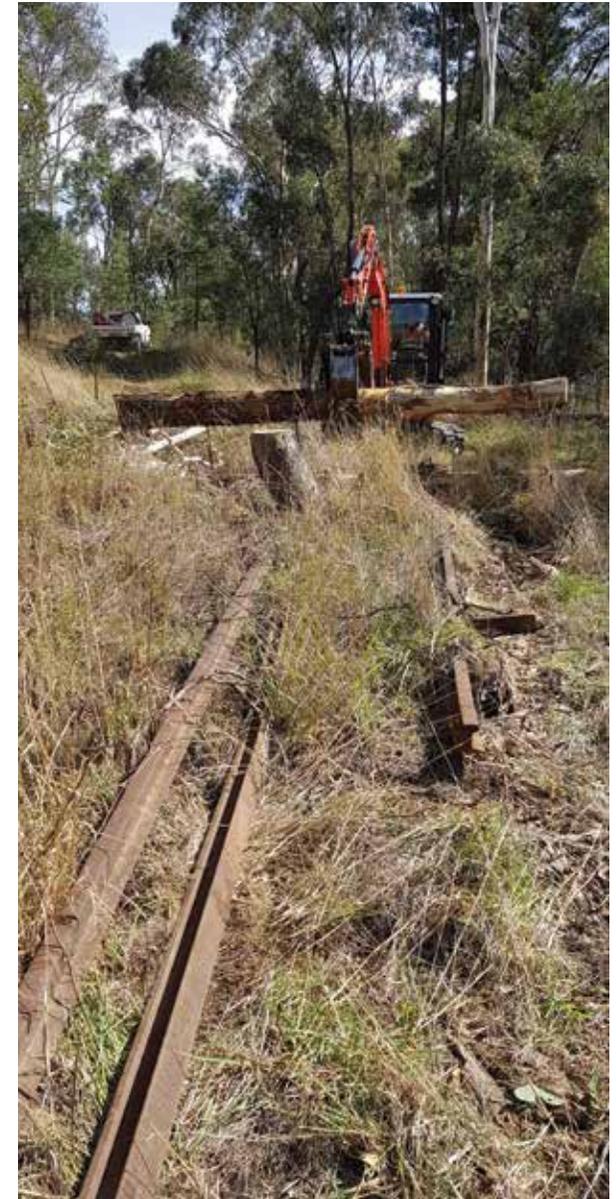
The first Rail Trail development for New South Wales was officially opened in April 2020 on time, and on budget, a year after construction started following much planning and community consultation.

A pilot for the State and a working model for future rail trails, the 22 kilometre walking and cycling trail runs through a non-operational railway corridor between Albury Street, Tumbarumba and McEachern Lane, Rosewood. Council received funding of \$5,700,000 for the project under the State Government's Restart NSW Regional Tourism Infrastructure fund and Round Two of the NSW Government's Stronger Communities grants.

The Tumbarumba to Rosewood Rail Trail Committee and the Tumbarumba Historical Society worked with Council to deliver the much anticipated project.

Construction was led by a dedicated Council project team and included:

- Removal of over 30,000 deteriorated sleepers;
- The salvage of approximately 900 tonnes of steel from rail line and fittings;
- Clearing of heavily overgrown vegetation along the rail corridor;
- Construction of seven stock/vehicle crossing with an estimated overall weight of more than 685 tonnes, to address biosecurity concerns;
- The deconstruction and refurbishment of four prominent timber bridges;
- More than 20 kilometres of new fencing erected;
- Installation of multiple drainage culverts;
- Importation of more than 12,000 tonnes of gravel to form the riding surface; and
- Bitumen sealing of more than 50,000m<sup>2</sup> (5 hectares) of trail surface.



*Rail Trail construction*

## Infrastructure investment

Council has maintained a very low infrastructure backlog, meaning that Council maintains its asset base – such as roads, buildings, facilities – over and above industry benchmark levels. This has been possible mainly due to external funding and running a deficit position that has prioritised Infrastructure maintenance and renewal has been prioritised over budget surplus in order to maintain the agreed service standard.

During the 2016-21 term, Snowy Valleys Council delivered or programmed to deliver \$35M of new assets, with \$27 million (77%) delivered in the three years between 2019-20 to 2021-22), representing an investment increase of 125% in new assets.

The asset spend by asset type is

- buildings \$4.9M
- roads and bridges \$4.1M
- footpaths \$1.2M
- waste \$3.5M
- airport \$12M

The uplift in new asset spend over the three-year period has contributed to community amenity and provided a significant increase to asset standards. However, this increase will have a direct impact on Council's finances due to the increase in asset maintenance and depreciation costs, and forms a part of Council's future financial sustainability challenges.



*Yaven Creek Road reseal*

## Supporting industry

Stormwater drainage, kerb and gutter upgrades and road sealing were completed along Forest Road in Batlow in late 2018 to provide the necessary infrastructure to support industry, business and local traffic.

\$320,000 was allocated from Federal Roads to Recovery grant funding and \$80,000 from Council's general fund.

Forest Road, also known as Mill Road is located towards the southern end of Batlow and is a heavy vehicle route for NSW Forestry, Apple Industry and Snowy Hydro with a significant number of heavy vehicles including B-doubles and semi-trailers travelling along the road on a daily basis.



*Forest Road Batlow works*



**2017-21**  
END OF TERM REPORT