



2020 - 2021
OPERATIONAL PLAN
HALF YEARLY
ACTION & PROJECT
UPDATE

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Front cover image: New pedestrian bridge, Tumbarumba



Acknowledgement of Country

We acknowledge the traditional custodians of this land and pay respects to Elders past and present.

We recognise Aboriginal people as the original custodians of the lands that comprise the Snowy Valleys Council area.

Together we acknowledge the contributions of Aboriginal Australians to this country we all live in and share together.

Snowy Valleys Council is committed to enhancing the knowledge and understanding of our communities about the history, heritage and cultures of Aboriginal Australians.

View from Khancoban dam

About this plan

Integrated Planning & Reporting framework

This Operational Plan supports the *Snowy Valleys 2028 Community Strategic Plan* (along with the three year Delivery Program) and defines the key actions that Council will undertake in the next financial year to achieve our long term community priorities. It allocates the resources necessary to achieve the key actions in this financial year.

Reading the Report

To help make the report easy to understand we have used the “traffic light” system of reporting. The items with blue shading are on track or in progress. The green items are completed and the red items are not yet started, but on track to be delivered.

- In progress
- Complete
- Not yet started



2020 - 2021 Operational Plan Progress Overview

Snowy Valleys Council is pleased to present this half yearly Operational Plan performance update that outlines our achievements, highlights and challenges from 1 July to 31 December 2020.

In summary, the Operational Plan for 2020-2021 contains:

- 121 Action items detailing the delivery of Council's services to the community
- 36 Capital Works Projects worth \$18,571,950
- 30 Major Projects worth \$5,020,098.

Overall, at the half way mark of the reporting period, Council is tracking well against our targets in all categories, as detailed in the following report.

97% of actions are in progress or completed and 81% of the capital works program is in progress or completed.

Council continued to deliver the 2018-2021 major projects program, with 30 projects remaining to be finalised.

Program impacts

Minor disruptions to the program schedule were experienced due to COVID-19 travel restrictions impacting contractor availability and an increase in internal resource allocation towards bushfire recovery projects. These included roadside vegetation cleanup, emergency road maintenance, culvert clearing and waste management.

Advocacy Projects

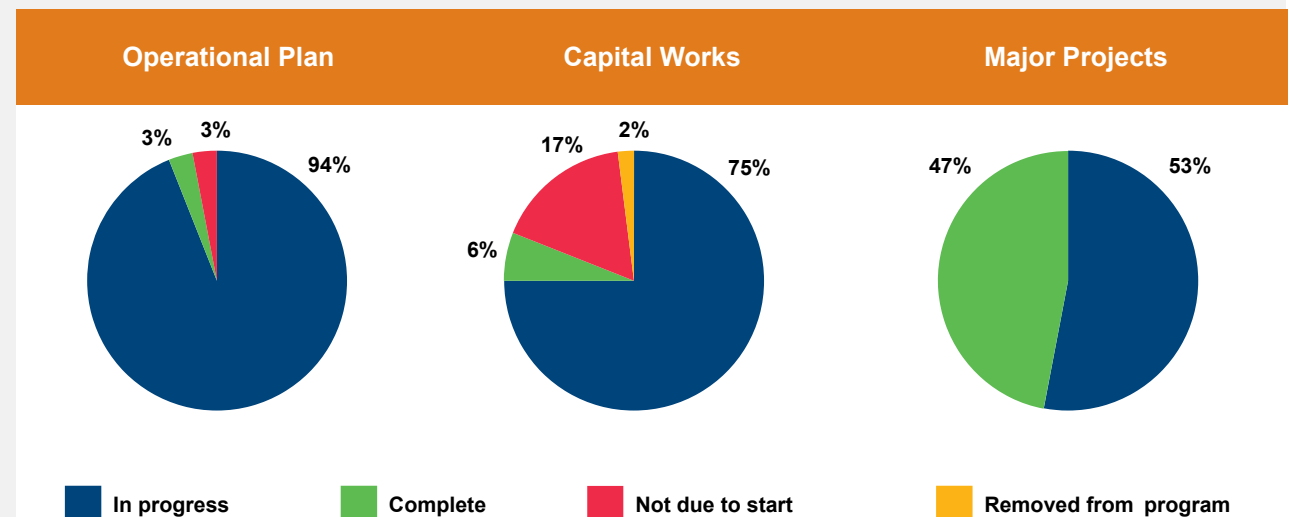
In the wake of the 2019-2020 bushfires, Council committed to reviewing the priority list of Advocacy Projects that would support our communities to recover, enhance and improve social capital, natural and built environments, and to reactivate our economy.

The priorities within the Advocacy Plan were unfunded projects from the Delivery Program, Asset Renewal list and previous Advocacy Plans, as well as projects highlighted as part of Council's bushfire recovery outreach program.

In addition, it reflects a focus on the delivery of projects and infrastructure that will provide regional benefits and complement the recent successful completion of infrastructure projects.

As a result, Council was successful in securing \$19,337,726 for six of the 14 priority Advocacy projects, moving planning and implementation for these projects into the current program.

An additional \$42 million was applied for in Q1 and Q2 2020-2021 across the remaining Advocacy projects requiring funding.



2020 - 2021 Advocacy Plan Progress



Transport



Industry &
Employment



Bushfire
Recovery





Tourism



Community

	Project	Q1-Q2 Activity	Action undertaken	Funding secured
1.	Brindabella Road Safety Upgrade – reconstruction and realignment between Piccadilly Circus and the Brindabella Valley	Applied for Grant Funding: Brindabella Road Safety Upgrade, Survey and Design - Bushfire Local Economic Recovery Fund - Stream 1 \$17,707,358 Safer Roads Program Blackspot Funding - \$15,953,638		
2.	Critical safety upgrades to intersections on Snowy Mountains Highway, including the Gocup Road intersection and the Batlow Road intersection	Regional Transport and Roads Minister Paul Toole announced funding for a \$50m roundabout at the Gocup Road and Snowy Mountains Highway intersection. Transport for NSW conducted a community survey and consultation on the Snowy Mountains Highway and Batlow Road intersection, with the Consultation Report published in October 2020.		
3.	Tumut Aerodrome Improvements	Successful Grant applications: Tumut Aerodrome Safety Upgrades - Community Building Partnership Funding \$12,500,000 Tumut Aerodrome Upgrades - Department of Industry, Science, Energy & Resources \$305,984 Tumut Aerodrome RFS Shed - NSW RFS \$170,000		
4.	Wondalga Road/Greenhills Road intersection upgrade	Successful Grant Applications: Intersection Upgrade - Local Roads & Community Infrastructure Program \$255,000 NSW Bushfire Recovery Industry Sector Grant \$480,000		

	Project	Q1-Q2 Activity	Action undertaken	Funding secured
5.	Support for the re-establishment of softwood forest	SVC work closely with Softwood Working Group on advocacy. Staff attend Softwood Working Group meetings representing Snowy Valleys Council. Council has a positive working relationship and also work closely with local industry on identifying issues and priorities.		
6.	Support for the training and remobilisation of skilled and unskilled workers post bushfire and COVID	SVC continue to work closely with local businesses and industry to monitor current and future employment demands. We advocate at all levels of government for increasing training opportunities that meet the needs of residents and match the future needs of industry. SVC have also been working closely with Business Chambers to build capacity in local businesses to assist them in building resilience to changing conditions created by events such as bushfires and COVID.		
7.	Roadside Vegetation Cleanup post bushfire	Applied for funding in addition to Disaster Funding Arrangement to extend clean-up work of fire impacted vegetation to include road corridor and public land: Bushfire Local Economic Recovery Fund - Stream 1 - \$3,346,233		
8.	Recovery of costs for installation of displaced family (bushfire impacted) accommodation at Batlow Caravan Park Stage 1 - six 2-bedroom cabins	\$539,471 funding secured - Bushfire Industry Package - Sector Development Grants		
9.	Recovery of additional site clean-up costs for the former Batlow Cannery site as a direct result of bushfire in response to impacts on public safety (friable asbestos)	\$859,000 funding secured - Bushfire Industry Package - Sector Development Grants		

	Project	Q1-Q2 Activity	Action undertaken	Funding secured
10.	Caravan Park Improvements – Accommodation and associated infrastructure at Batlow Caravan Park for workers and tourists	Successful Grant Application: Seasonal Worker and tourist accommodation - NSW Bushfire Recovery Industry Sector Grants \$3,952,571		
11.	Regional Trail Masterplan - establish a Walking and Cycling Masterplan for the SVC Region for the development of existing and proposed trails in SVC	Applied for funding: BLERF Stream 1 \$250,000 Successful grant application: Talbingo Trail Masterplan Business Case - Department of Premier and Cabinet \$99,700		
12.	Trail Development (Walking and Cycling) - design and construction of world class trails network for Yarrangobilly and Talbingo Mountain as part of the SVC regional trail concept plan	Applied for funding: Bushfire Local Economic Recovery Fund - Stream 1 \$8,800,000		
13.	Emergency Evacuation Centre and Tumut Basketball Centre – business case revision, design & construct	Applied for funding: Bushfire Local Economic Recovery Fund - Stream 1 \$10,685,333		
14.	Upgrade Riverglade Oval	Applied for Funding: Riverglade Oval Amenities upgrade - Crown Reserve Improvement Fund \$517,716 Riverglade Oval Upgrade (Amenity, Surface, Fencing, Landscaping) - Public Spaces Legacy Fund \$1,200,000		

Our Community Strategic Plan Themes

Our Operational Plan actions are built around our Community Strategic Plan themes. These themes and supporting strategies are shown below ahead of a summary against each. A detailed breakdown of our progress is shown in Appendix 1.

COMMUNITY STRATEGIC PLAN THEMES

STRATEGIC THEME	SUPPORTING STRATEGIES
1. Towns and Villages	<ul style="list-style-type: none"> 1.1 Create welcoming towns and villages that are vibrant, accessible and foster a sense of community 1.2 Provide accessible services and initiatives which support and contribute to wellbeing across all stages of life 1.3 Protect and preserve local history and heritage 1.4 Expand, support and encourage arts and cultural events, activities and creative opportunities 1.5 Support and promote community and tourism events and festivals 1.6 Support and partner with other agencies to ensure community safety 1.7 Manage Council's resources in a manner which is equitable and ensures organisational sustainability 1.8 Advocate for and support the provision of affordable housing in our towns and villages 1.9 Provide a planning and development framework which protects the local amenity while supporting sustainable growth and an appropriate balance of land use
2. Growth through Innovation	<ul style="list-style-type: none"> 2.1 Develop strong relationships with local industry, organisations and government to ensure a sustainable local economy 2.2 Encourage sustainable tourism initiatives which create employment and boost the local economy 2.3 Promote, support and attract local small businesses 2.4 Lobby for better telecommunications services 2.5 Partner with local education institutions to facilitate opportunities for residents to access education, training and employment to strengthen the local economy 2.6 Explore new and innovative approaches to economic development to enhance skills and provide broader employment opportunities for future generations

Our Community Strategic Plan Themes (continued)

STRATEGIC THEME	SUPPORTING STRATEGIES
3. Our natural Environment	<p>3.1 Demonstrate leadership in environmental sustainability by reducing Council's carbon footprint and supporting the use of clean energy</p> <p>3.2 Promote programs and initiatives which encourage more sustainable living</p> <p>3.3 We sustainably manage waste through a commitment to resource recovery and best practice waste management</p> <p>3.4 Protect and manage local air quality, waterways, rivers and streams</p> <p>3.5 Partner and support other agencies to protect local fauna and biodiversity ecosystems</p>
4. Communication and Engagement	<p>4.1 Partner with local communities to create an ongoing culture of engagement to aid Council decision making</p> <p>4.2 Deliver a communication strategy which ensures the community receives information in a timely and convenient manner</p> <p>4.3 Council has sound organisational health and has a culture which promotes action, innovation, accountability and transparency</p> <p>4.4 Provide a high level of customer service to the community</p> <p>4.5 Council demonstrates strong leadership through a governance framework which drives progress towards achieving the community vision</p> <p>4.6 Council builds strong relationships with other organisations to advocate for our communities</p>
5. Our Infrastructure	<p>5.1 Provide a program to improve local roads</p> <p>5.2 Provide well maintained safe, vibrant and accessible community spaces and facilities</p> <p>5.3 Provide and partner with other agencies to deliver an effective, safe local transport network</p> <p>5.4 Provide a program to deliver and improve public amenities and infrastructure which meets an acceptable community standard</p> <p>5.5 Provide infrastructure which encourages the use of sustainable transport such as cycleways and rail trails</p> <p>5.6 Provide high quality, safe and accessible open spaces and places for active and passive recreation</p>



Adelong Creekscape works

Major projects

2020 - 2021

Half Yearly
Update

Major Projects 2020-2021 Half Yearly Update

IN PROGRESS: 53%

COMPLETE: 47%

PROJECT	STATUS
Adelong Creekscape	
Adelong Main Street Façade Improvements	
Adelong Showground Kitchen Upgrade	
Adelong Tourism Projects/planning	
Adelong Walking Track Signage	
Batlow CBD Masterplan and Amenity	
Batlow Library	
Batlow Tourism Projects/planning	
Carcoola - dining room	
Historical Walking Tracks - Tumbarumba	
Improving water temperature at Adelong Aquatic Centre	
Jingellic pedestrian bridge over horse creek	
Jingellic showground waterborne and irrigation	
Khancoban Store (\$99k fitout)	
Link with Mountain Biking	
Regulate water temperature of Tumut Pool	
Repair, upgrade and extend facilities at Adelsonia Theatre - Adelong	
Repairs and Upgrade to Adelong Showground	
Repositioning of Snowy Valleys Way - planning & implementation	
Tooma amenity/appearance	
Town WiFi Upgrades - Brungle, Tumut, Batlow, Talbingo	
Town WiFi Upgrades - Khancoban, Tumbarumba	
Tumbarumba Swimming Pool - Upgraded Learn to Swim Water Play Pool	
Tumbarumba Creekscape & Sporting Facilities	
Tumbarumba Creekscape & Sporting Facilities - Pergolas	
Tumut CBD Parking & Amenity	
Tumut Pool - Stage 1	
Tumut Pump Track & Cycling initiatives	
Tumut Rugby League Change Rooms Twickenham Oval	
Tumut Skate Park Redevelopment	
TOTAL MAJOR PROJECTS	



Capital projects
2020 - 2021
Half Yearly
Update

Capital projects - 2019-2020 - Half Yearly update

IN PROGRESS: 75%

COMPLETE: 6%

NOT YET STARTED: 17%

DEFERRED: 2%

TRANSPORT		20-21 BUDGET \$	STATUS
Sydney St Footbridge	Footbridge Renewal	60,000	
Withers Bridge	Bridge Replacement	300,000	
Tintalra Culvert Bridge	Bridge Replacement	250,000	
Sealed Pavement Local	Renewals	350,000	
Sealed Pavement Regional	Renewals	300,000	
Sealed Surface Local	Renewals	950,000	
Sealed Surface Regional	Renewals	300,000	
Unsealed Pavement Local	Renewals	230,000	
Unsealed Pavement Regional	Renewals	80,000	
Rural Culverts	Renewals	100,000	
Goobarragandra Slip	Remediation Works	500,000	
Bombowlee Land Acquisiton	Land Acquisition relating to Bombowlee/Taradale	100,000	
Bombowlee Ck/Taradale Complex	Road Works	5,000,000	
Brungle Pedestrian Access	Pedestrian Access Works	218,000	
Footpaths	Renewals	75,000	
Kerb & Guttering	Renewals	50,000	
		8,863,000	
DRAINAGE			
Urban Stormwater Drainage	Renewals	100,000	
		100,000	
BUILDINGS			
Buildings	Renewals	250,000	
Rural Transaction Centre/Visitor Information Centre	Swipe Card Access	50,000	
Tumbarumba Office	Purchase and install of generator	20,000	
		320,000	
OPEN SPACE			
Open Space	Renewals	100,000	
		100,000	

Capital projects - 2019-2020 - Half Yearly update

IN PROGRESS: 75%

COMPLETE: 6%

NOT YET STARTED: 17%

DEFERRED: 2%

IWD			
Plant & Equipment - Heavy Plant	Plant Replacement Program	2,125,000	
Plant & Equipment - Light Fleet	Vehicle Replacement Program	320,000	
Plant & Equipment - Small Plant	Plant Replacement Program	50,000	
		2,495,000	
WATER			
Water Mains	Renewals	420,000	
Water Treatment Plants	Renewals	126,000	
Water Pump Stations	Renewals	20,000	
Reservoirs	Works (Maintenance & Renewal)	65,000	
Tumbarumba Water Treatment Plant Dam Wall	Renewals	800,000	
Water Treatment Plant	Swipe Card Access	25,000	
		1,456,000	
SEWER			
Sewer Main	Renewals/Relining	465,000	
Sewerage Treatment Plants	Renewals	215,000	
Sewerage Pump Stations	Renewals	50,000	
Sewerage Treatment Plants	Swipe Card Access	25,000	
		755,000	
WASTE			
Food Organics and Garden Organics Facility	Project Design and Build	3,382,950	
		3,382,950	
ECONOMIC DEVELOPMENT			
Snow View Estate	Stage 3 Civic Works	1,100,000	
		1,100,000	
TOTAL (BUSINESS AS USUAL) CAPITAL WORKS PROGRAM		18,571,950	



Appendix 1: Detailed Reporting Summary

1: Towns and Villages

We celebrate and nurture the unique character of our towns and villages.

1.1: Create welcoming towns and villages that are vibrant, accessible, and foster a sense of community.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.1.1	Deliver a program of skill building workshops for the community	Community & Corporate	●	Progressing	50%	Place Activation continue to work with community groups and organisations to identify capacity building opportunities and skills gaps. The focus has been on post bushfire activities.
1.1.2	Support community projects by coordinating the delivery of SVC Community Grants	CEO Office	●	Progressing	50%	All grants awarded to community groups and due for acquittal 30 June 2021.
1.1.3	Maintain visual amenity of towns and villages in accordance with approved levels of service	Infrastructure	●	Progressing	50%	Quarterly maintenance program completed. This includes the maintenance and cleaning of the main streetscapes, parks and open spaces.

1.2: Provide accessible services and initiatives which support and contribute to wellbeing across all stages of life.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.2.1	Implement DIAP Actions	Community & Corporate	●	Progressing	70%	"55% of actions through Council's Disability Inclusion Access Reference Group have been completed. All 36 actions have commenced. DIAP Awareness by Council staff has increased. The 2020 annual report of the DIARG to the NSW Department of Communities and Justice has been submitted and acknowledged."
1.2.2	Meet and exceed National Childcare Quality Standards across Children's Services outlets	Community & Corporate	●	Progressing	55%	Puggles has submitted venue plans, on how they meet National Regulations to the approval body to transfer National regulations and standards. Carcoola Children's Centre maintains compliance and Quality Standards by reviewing the Quality Improvement Plan through the Australian Children's Education & Care Quality Authority (ACECQA). Notification for assessment and rating of Khancoban Preschool has been received. This will occur between January and March 2021.

1.2.3	Operate a Multi Service Outlet connecting aged and disadvantaged with affordable services that allows individuals to age in place	Community & Corporate	●	Progressing	50%	With COVID19 restrictions lessening, Council's Multi Service Outlet programs are increasing. Community Transport has seen an increase in social trips and medical transport. A demand for domestic assistance continues to increase and more casual staff have been employed to meet demand. Social support has started up again in small groups to meet COVID 19 risk management strategies."
1.2.4	Provide residents and visitors with access to knowledge and technology through the provision of a contemporary library service	Community & Corporate	●	Progressing	50%	COVID-19 restrictions related to libraries were removed in December. The libraries are now recommencing and preparing to launch programs for 2021. SVC Libraries hosted the official launch of the Solus Library App in November. The app allows patrons to access contactless checkout from their phones amongst a raft of other fantastic new services.

1.3: Protect and preserve local history and heritage.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.3.1	Undertake annual Local Heritage Grants Program to be finalised by April 2021	Community & Corporate	●	Progressing	60%	2020-21 Grant applications closed and must be completed by 30 April 2021. Preparations underway for 2021-22 Local Heritage Grant applications, to be submitted by 5 February 2021.
1.3.2	Work in partnership with the Aboriginal Community to promote, protect and preserve local history and heritage	Community & Corporate	●	Progressing	50%	Work has been focused on the development and adoption of a Reconciliation Action Plan, the plan has been considered by Council and approved for release to the public for comment.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.3.3	Manage listing of heritage items listed in LEP	Community & Corporate	●	Progressing	65%	A Strategic Planner has been contracted to work through the process of reviewing the current LEP and developing a new LEP. Local Heritage items are being considered through this process.

1.4: Expand, support and encourage arts and cultural events, activities and creative opportunities.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.4.1	Use partnerships and memberships to encourage arts, cultural and heritage events, activities, and creative opportunities	Community & Corporate	●	Progressing	50%	In Q2 Place Activation have worked closely with Eastern Riverina Arts on Arbour Festival. A playwright and journalist have also been contacted to hold a series of cultural and art events in 2021 (Hello Snowy Valleys). The team have also worked with a local creative arts agency on developing potential projects in 2021.
1.4.2	Facilitate and deliver a program of Council led cultural development opportunities and activities	Community & Corporate	●	Progressing	50%	Q2 was focused on planning for 2021 and how to incorporate cultural activities into planned major events. Place Activation will take part in the Local and Live music project and were awarded \$10,000 as part of the NSW Festival of Place

1.5: Support and promote community and tourism events and festivals.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.5.1	Facilitate and provide support to community events and programs	Community & Corporate	●	Progressing	50%	In Q2 support was provided to numerous events in the planning and coordination stages by providing guidance in event site selection, artist engagement, special event application submission, risk assessments and COVID-19 safety planning. Ongoing support and event assistance to bushfire recovery event program recipients. Continues sponsorship through the annual sponsorship program and support provided through marketing and the Tumbarumba VIC.
1.5.2	Design and deliver a program of Council-led events	Community & Corporate	●	Progressing	50%	Place Activation applied for and were awarded funding through the NSW Government Festival of Place Fund to hold council led activation events. NAIDOC week events included flag raising events and highly successful lunch at Brungle featuring famous chef Mark Olive.
1.5.3	Maintain community halls and facilities in accordance with agreed service levels	Infrastructure	●	Progressing	50%	Halls being maintained and repaired in line with budget allocation. Draft Service Management Plans have been developed and are under review with the implications of additional cleaning related to COVID-19 being assessed.
1.5.4	Prepare an Events Activation Strategy	Community & Corporate	●	Progressing	50%	Scoping work continues to be undertaken and this will be a key priority for the Event Activation Officer in Q3.

1.6: Support and partner with other agencies to ensure community safety.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.6.1	Advocate and facilitate community safety initiatives as per the Crime Prevention Plan	Community & Corporate	●	Progressing	50%	A review of the Crime Prevention Plan has been conducted this quarter. Staff continue to advocate and assist when needed.
1.6.2	Implement Councils Companion Animal Plan	Community & Corporate	●	Progressing	50%	A draft of the Companion Animals Plan was reviewed by Council and placed on public exhibition for adoption in Q3. During Q2 activities undertaken were 'Off the lease areas review', promoting 'free micro chipping', 'pick up your poop' and 'children around dogs' campaign.
1.6.3	Deliver swimming pool safety and fire safety inspections and advice	Community & Corporate	●	Progressing	45%	Inspections are undertaken and completed 100% when requested.
1.6.4	Conduct required food safety and health inspections	Community & Corporate	●	Progressing	40%	9 food safety inspection were conducted from 1 July to 4 October 2020. Arrangements are in place to undertake unscheduled inspections as required.
1.6.5	Meet Animal Welfare standards at Council's Animal Welfare facilities	Community & Corporate	●	Progressing	50%	Daily inspections and cleaning schedule is conducted at Council's Animal Welfare Facilities in accordance with Animal Welfare standards.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.6.6	Convene the Local Emergency Management Committee	Infrastructure	●	Progressing	50%	Local Emergency Management Committee meeting held via Zoom in December 2020. Meeting included discussions on preparations for Fire Season and La Nina impacts along with review of COVID-19 response and Snowy 2.0 operational impacts.

1.7: Manage Councils resources in a manner which is equitable and ensures organisational sustainability.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.7.1	Coordinate the review and harmonisation of Council's rating structure in accordance with the Local Government (Council Amalgamations) Proclamation 2016	CEO Office	●	Progressing	60%	Council endorsed preferred rating structure in October, and this was put on public exhibition in November with a rates calculator online tool for ratepayers. Further Council report in Q3.
1.7.2	Manage Council's investment portfolio to optimise investment returns within the constraints of the Local Government Act 1993, Office of Local Government Guidelines, and Council's adopted policies	CEO Office	●	Progressing	50%	Ongoing monthly reporting to Council on investments indicators.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.7.3	Monitor and accurately report on Council's financial position	Finance	●	Progressing	50%	Monthly reporting is provided to Council. At the end of Q2 Council was meeting Office of Local Government (OLG) benchmarks for performance in key indicators of operational performance ratio and own source operating revenue.
1.7.4	Develop annual Operational Plan budget and review the Long-Term Financial Plan including scenario testing	Finance	●	Progressing	65%	Budget workshops in February 2021 and acceptance for public exhibition in March 2021
1.7.5	Finalise financial statements by 31 October	Finance	●	Completed	100%	Financial statements completed and presented to Council
1.7.6	Consider recommendations from the Regional Workforce Strategy	Community & Corporate	●	Progressing	20%	The document has been completed. SVC have reviewed the contents and will utilise this document as the basis for the new SVC workforce plan due 2021 and the actions within.
1.7.7	Implement the Entry Level Program for cadets, apprentices, and trainees	Community & Corporate	●	Progressing	45%	7 staff members are currently employed with Council through the Entry Level Program. The second phase of the entry level program with more position to be advertised will commence early in Q3.

1.8: Advocate for and support the provision of affordable housing in our towns and villages.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
1.8.1	Commence Stage 3 of Snowview Estate	Community & Corporate	●	Progressing	90%	A Development Approval Application has been completed and submitted for assessment. A scope of works is being prepared to enable procurement of the civil works. The procurement process will run concurrently with the DA assessment.
1.8.2	Continue to provide assisted living facilities at Rotary Place	Community & Corporate	●	Progressing	75%	The new two-bedroom unit was rented at the end of 2020. One unit is vacant with no wait list. Assisted Living Units occupancy at the end of 2020 is 80%. Independent Living Units - 100% occupancy, no one on waiting list.
1.8.3	Advocate for funding to assist activation planning within our communities for residential, commercial, and industrial use	CEO Office	●	Progressing	50%	Rural Land Use Study is progressing as a key component of the Local Environment Plan review for Snowy Valleys. The Housing Strategy Study and Agriculture Diversity study has been given a priority in the Snowy Region Regional Co-ordination Group action list for progress with NSW Planning and Regional NSW.

1.9: Provide a planning and development framework which protects the local amenity while supporting sustainable growth and an appropriate balance of land use.

Action #	Operational Plan Action	Directorate	Traffic Lights	Status	Progress	Comments
1.9.1	Implement targeted actions from the Local Strategic Planning Statement	Community & Corporate	●	Progressing	50%	Targeted action M8 from the Snowy Valleys Council's Local Strategic Planning Statement - "Finalise a Rural Land Use Study" by June 2021 is underway and on track for completion on time.
1.9.2	Develop new draft Local Environment Plan	Community & Corporate	●	Progressing	25%	Preliminary work has commenced however the action cannot progress further until the Rural Land Use Study is completed.
1.9.3	80% of all Development Applications are assessed and determined within 60 days	Community & Corporate	●	Progressing	60%	Data sets indicate that Council is currently meeting targets for assessing and determining Development Applications.

2: Growth through Innovation

We have economic development activities which provide community longevity, vibrancy, and a sustainable future.

2.1: Develop strong relationships with local industry, organisations and government to ensure a sustainable local economy.


Action #	Operational Plan Action	Directorate	Traffic Lights	Status	Progress	Comments
2.1.1	Maintain regular contact with major industry and agencies to identify, advocate and promote economic and local employment opportunities	Community & Corporate	●	Progressing	50%	Place Activation staff represent SVC on various industry bodies and regional, and Federal and State working groups including Regional Development Australia economic development forums and the Softwoods Working Group. In Q2 work continues on responding to issues resulting from bushfire and COVID-19 affected industries. Staff also work closely with Regional NSW on projects and programs.
2.1.2	Pursue identified funding opportunities to complete long term land use planning for our towns and villages	Community & Corporate	●	Progressing	70%	Funding has been achieved for a Place Planning project to commence in Q3.
2.1.3	Continue to partner with Destination NSW and Riverina Murray to grow the tourism industry in our region	Community & Corporate	●	Progressing	50%	There is regular contact with Destination NSW, Destination Riverina Murray and Thrive Riverina. Focus on collaborative marketing campaigns and identification of potential projects for funding streams. Place Activation have provided support for grant applications.

2.2: Encourage sustainable tourism initiatives which create employment and boost the local economy.


Action #	Operational Plan Action	Directorate	Status		Progress	Comments
2.2.1	Review, redefine and pursue investment opportunities in response to the 2019/2020 critical events	Community & Corporate	<div><div></div></div>	Progressing	50%	Place Activation have worked closely with Council's Program Manager on major grant applications to bushfire recovery funding streams and continue to scope and identify projects for upcoming funding streams.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
2.2.2	Partner with National Parks to implement a joint action plan for visitor information centers in our region	Community & Corporate	●	Progressing	50%	The relationship with NPWS is positive and collaborative and communication is clear and frequent. Work continues signage updates, new maps and brochures.
2.2.3	Support the implementation and success of Snowy Valleys Tourism Brand and Marketing Strategy	Community & Corporate	●	Progressing	50%	Social media presence and following continues to grow and the branding is being incorporated into event such as Winter Bites. New brochures continue to design and produced to replace and update previous marketing materials.
2.2.4	Review the Destination Management Plan in response to the 2019/2020 critical events	Community & Corporate	●	Progressing	50%	Assessments continue to be undertaken by land management agencies. Place Activation have had discussions with consultants about scope and cost of the review.
2.2.5	Provide ongoing management of visitor facilities, services, and products	Community & Corporate	●	Progressing	50%	Visitor Centre upgrades continue, and three new casuals have been employed. Ongoing inclusion in Driver Reviver program, assisting to raise our profile through targeted promotions. Ongoing support to local producers through product sales and support to businesses to identify value add opportunities. Support provided to the Pioneer Women's Hut in their operations, bookings & delegate duties
2.2.6	Actively pursue opportunities to promote the region	Community & Corporate	●	Progressing	50%	Continued work on identifying projects and applying for funding for new events to increase visitation. Fishing Australia filmed in the region in December 2020, supported by Place Activation and Australian Geographic have visited twice. Working with Upper Murray Inc, Towong Shire and Tourism North East on Upper Murray promotion. Reviewing partnership opportunities with nearby regions.

2.3: Promote, support, and attract local small businesses.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
2.3.1	Define and deliver a business support program that includes facilitation of the easy to do business program, business planning support and working with the chambers of commerce on targeted initiatives.	Community & Corporate		Progressing	50%	Place Activation have developed a positive relationship with local businesses and Chambers of Commerce. Events were co-hosted in October for Small Business Month in Tumut Batlow and Tumbarumba. The first round of the Business Photography Project was undertaken and will continue in Q3

2.4: Lobby for better telecommunications services

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
2.4.1	Support the SVC advocacy plan in advocating for better telecommunications coverage including potential connectivity improvements/blackspot reduction	Community & Corporate		Progressing	50%	Staff worked with Telstra and the Tooma community on a grant application for the Regional Connectivity Program. Staff continue to work with other regional councils and bodies to identify opportunities.

2.5: Partner with local education institutions to facilitate opportunities for locals to access education, training, and employment to strengthen the local economy.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
2.5.1	Support the SVC advocacy plan priorities including development of a Country University Centre and a Softwoods Centre of Excellence	Community & Corporate	●	Progressing	50%	This is an ongoing action and staff will progress this when funding opportunities become available. Place Activation continues to work with the South West Slopes Forestry Hub and Softwood Working Group.
2.5.2	Support local business leaders, regional agencies, business associations and education providers to analyse local skills gaps, knowledge, and talent retention challenges	Community & Corporate	●	Progressing	50%	Place Activation have proactively worked with various groups to identify anticipated skills gaps and undertook a business development program with 8 businesses to assist them with sustainability and growth issues. Staff continue to work with agencies to attract professionals to the region

2.6: Explore new and innovative approaches to economic development to enhance skills and provide broader employment opportunities for future generations.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
2.6.1	Work with a local Business Innovators Group, to identify investment options and an agreed action plan to enhance skills and provide broader employment opportunities in the context of bushfire and COVID-19 recovery	Community & Corporate	●	Progressing	50%	A business growth and development program were completed, and key issues were identified that will form the basis of Q3 actions, including lack of accommodation and attracting workers.
2.6.2	Develop an Investment attraction strategy	Community & Corporate	●	Progressing	50%	A proposal had been received from consultants to develop an accommodation investment attraction strategy and prospectus.

3: Our Natural Environment

We care and protect our natural environment to ensure future generations can experience and enjoy its beauty.




3.1: Demonstrate leadership in environmental sustainability by reducing Councils carbon footprint and supporting the use of clean energy.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
3.1.1	Finalise the development of an achievable climate change action plan, using updated risk assessments and forum feedback	Community & Corporate	●	Progressing	25%	Expression of Interest to be a member of the Climate Adaptation Committee were issued November 2020.
3.1.2	Consider utilisation of renewable and clean energy options for the operation of new and existing Council assets and facilities.	Infrastructure	●	Progressing	50%	Solar power is being incorporated into new buildings and developments including the concept for the replacement Ournie Community Hall. Additional solar blankets are being purchased to enable the better use of the Tumbarumba and Khancoban pools. Changeover of streetlights to LEDs underway.
3.1.3	Consider participation in the Southern Lights Program to replace streetlights with LED options	Infrastructure	●	Progressing	50%	Council with Essential Energy has been rolling out the replacement of streetlights with LED lights. This is progressing well and is scheduled for completion towards the end of financial year





3.2: Promote programs and initiatives which encourage more sustainable living.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
3.2.1	Increase recycling opportunities across the LGA	Infrastructure	●	Progressing	50%	Ongoing - working with Valmar Industries to improve recycling services. Investigating to improve recycling collections from the Khancoban Resource Recovery Centre.
3.2.2	Deliver Waste Education Program, including the promotion of the Zero Waste Strategy, to the community via schools and events	Infrastructure	●	Progressing	25%	External waste education programs has been "on hold" due COVID-19. The new FOGO Education campaign communications plan was developed and has been approved by EPA.
3.2.3	Maintain active membership and participation in Regional Waste Forums	Infrastructure	●	Progressing	50%	Actively involved with Canberra Region Joint Organisation (CRJO) Waste Group and Albury Wodonga Circular Economy. Regular CRJO meetings are attended every two months plus any additional meetings. Council attended four (4) meetings in quarter two (2) of Operational Plan.




3.3: We sustainability manage waste through a commitment to resource recovery and best practice waste management.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
3.3.1	Implement prioritised actions of the Zero Waste Strategy including FOGO	Infrastructure		Progressing	50%	FOGO Development Application has been submitted and site planning is continuing. New waste voucher system to be trailed in 2021 to replace waste weekends. Mobile device application has been completed and is available to download from the Apple Store and Google Play. Standardised signage across the LGA Resource Recovery Centre's has been progressed with Khancoban and Talbingo to be completed. Resource recovery Centers are now cash free – EFTPOS only which will help with managing payments.
3.3.2	Finalise the development of an environmental risk profile for landfill sites	Infrastructure		Completed	100%	Audit of known and recently identified landfills has been completed. This report details the environmental risks that are present. Risk profile has been completed and recommendations will be considered.
3.3.3	Deliver kerbside waste and recycling service in accordance with the agreed levels of service	Infrastructure		Progressing	50%	Ongoing - Service delivered in accordance with the agreed service levels for the second quarter. Kerbside waste and recycling collections have been completed to expectations with 99.9% of bins collected. Only one reported missed bin in quarter two.

3.4: Protect and manage the local environment including air quality, waterways, rivers, and streams.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
3.4.1	Maintain Council's water supply and sewer collection systems in accordance with industry standards and relevant environmental legislation	Infrastructure		Progressing	50%	Water supply and wastewater operations are satisfactory. Drinking water treatment meets compliance requirements and wastewater discharge meets environmental standards. Chlorine dosing systems have been serviced and calibrated. Aeration diffuser panels in the Batlow wastewater treatment process have been renewed.
3.4.2	Continue Council's septic tank inspection program in accordance with agreed service levels	Community & Corporate		Progressing	5%	Council is actively looking at recruitment a permeant Septic Tank Inspector to increase inspection numbers.
3.4.3	Commence development of an Integrated Water Cycle Management Strategy	Infrastructure		Progressing	25%	Council Officers are awaiting feedback from NSW Department of Planning, Industry and Environment regarding the former Tumbarumba area draft Integrated Water Cycle Management Plan (IWCM) and the requirements to progress this current document to completion. Following completion of the Tumbarumba IWCM the SVC IWCM for the whole Local Government Area will be prepared.
3.4.4	Review and develop a Domestic Wastewater Management Plan	Community & Corporate		Not Yet Due to Start	0%	Council is looking at engaging a consultant to develop a Domestic Wastewater Management Plan in Quarter 4 of the Operational Plan.

3.5: Partner and support other agencies to protect local fauna and biodiversity ecosystems.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
3.5.1	Maintain connections with community organisations to rehome impounded animals	Community & Corporate		Progressing	50%	32% of impounded animals were released back to their owners 54% of impounded animals were release to a rescue organisation.
3.5.2	Continued focus on weed eradication within the LGA, in particularly blackberry, through implementation of Council's Weed Action Plan, participation in Regional Weeds Advisory Group and community education activities	Community & Corporate		Progressing	50%	Weed Action Plan (WAP) Actions are on par for tracking with the exception of the inspection regime in the Riverina LLS area of Council due to having no weeds inspector available for performance of the task requirements.
3.5.3	Partner with Local Land Services to provide the Landcare Nursery service	Manager Technical Services		Progressing	45%	Council has a lease with Local Land Services to provide the Landcare Nursery Service. Council is planning to nominate a Native Title person to continue this service after June 2021.

4: Communication & Engagement

We have engaged communities that actively participates in local decision making.

4.1: Partner with local communities to create an ongoing culture of engagement to aid Council decision making.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.1.1	Continue strategic engagement activities that ensure opportunities for dialogue between elected Councillors and the community	CEO Office	●	Progressing	50%	Organised opportunities for dialogue between Councillors and the community, such as Cuppa with a Councillor, Community Meetings and at community events was impacted in Quarter 2 by COVID-19 gathering restrictions.
4.1.2	Deliver effective engagement activities for Council's strategic and operational priorities, ensuring feedback is effectively shared internally and communicated externally	CEO Office	●	Progressing	50%	6 projects/documents were placed on public exhibition on the Your Voice platform during Q2 (-2 from Q1), resulting in 614 visits (-486 from Q1) and 305 document downloads (-133 from Q1). 30 submissions were received in response to the exhibition period. The Rates Calculator was developed and placed online for community access as part of the Rates Harmonisation project in December 2020 and downloaded 51 times.
4.1.3	Deliver Council meetings to facilitate increased community accessibility and engagement	CEO Office	●	Progressing	50%	Monthly council meetings were held in October, November and December 2020 with an additional Policy and Strategy meeting held in October. Meetings dates and times were publicly promoted and accessible for viewing via Council's website.

4.2: Deliver a communication strategy which ensures the community receives information in a timely and convenient manner.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.2.1	Deliver proactive, deliberate, and sustained communication to the community about Council's services, projects and events across digital communication channels	CEO Office	●	Progressing	50%	<p>Council created 196 Facebook Posts during Q2 (static from Q1). Audience (followers) increased from 5,164 (Q1) to 5,378 (+214).</p> <p>308,358 people were delivered Council content during Q2, a reduction of 40,453 from Q1. Q2 active engagement with Council content was 28,282, a reduction of 4,614 from Q1.</p> <p>Website users remained static from Q1 to Q2 at 14,000.</p> <p>The Bushfire Bulletin was delivered fortnightly via email to 465 residents. Final bulletin delivered on 16 December 2020.</p>
4.2.2	Clearly communicate information about Council's services, projects and events using traditional communication channels	CEO Office	●	Progressing	50%	<p>During Q2 Council received and responded to 48 media enquiries (decrease of 8 from Q1) and issued 38 Media Releases (increase of 7 from Q1).</p> <p>Fortnightly Radio Interviews about Council updates and services were completed on Sounds of The Mountains.</p>

4.3: Council has sound organisational health and has a culture which promotes action, innovation, accountability, and transparency.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.3.1	Provide Council staff with information and tools to increase two-way organisational communication through the implementation of the Internal Communications Framework	CEO Office	●	Progressing	50%	Weekly CEO emails are disseminated to all staff to assist in the increase of strategic messaging and information shared across the organisation, supplemented by recorded video messages for End of Year update and Boundary Commission updates. Two "90 seconds with..." videos were recorded and disseminated to staff to improve awareness about staff members and roles across the organisation.
4.3.2	Continue to streamline council processes to improve integration and build user confidence	CEO Office	●	Progressing	70%	Actions are continual and always evolving. Significant milestones: * Tech1 Migration to SaaS - Completed 9 November 2020 * NSW Planning Portal - License install being applied by SaaS; Configure of Applications module is required. This involves some re-coding to align with NSW Planning by Growth & Development team. * Payroll Costing health check to continue configuration of Timesheet System - Consultation completed on 15 December 2020. * Trade Waste Applications: Application process wizard
4.3.3	Investigate and secure opportunities for grant applications for projects	CEO Office	●	Progressing	50%	Grant applications continue to be applied for as per the Community Strategic Plan, Delivery Program and Councils Advocacy Plan. Between September and December 2020. 7 new applications for funding were submitted.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.3.4	Continue to progress priority infrastructure projects through the project development pipeline process as funding becomes available	CEO Office	●	Progressing	50%	Overview of projects has been developed with 31 projects currently in the funded projects list and another 37 in the funding applied for list. Funded projects will be overseen by the project management framework.
4.3.5	Manage an organisational framework for tracking applications and the management and acquittal of successful grant applications	CEO Office	●	Not yet due to Start	45%	Grant Management Framework development not yet due to start - Q3. Grant programs, grant applications and known status of applications are being tracked and monitored by Program Manager. There are currently 31 projects that have received funding that will be overseen by the project management group.
4.3.6	Convene quarterly meetings for the Safety, Risk and Quality committee	CEO Office	●	Progressing	50%	2nd SRQ meeting held 09 December 2020
4.3.7	Provide support for Councils corporate systems and IT infrastructure to maintain business continuity	Community & Corporate	●	Progressing	50%	The IT Support Team together with OutcomeX, NBN and Advanced Communications have been working to implement the final stages of the network connectivity project. All SVC internal phones have now been transitioning from the old copper ISDN lines to SIP trunk, and the new phone system has been deployed. Finalisation of all NCIF 1 & 2 projects is currently being completed.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.3.8	Produce and publish Council's Annual Report in accordance with the Local Government Act 1993	CEO Office	●	Completed	100%	Snowy Valleys Council Annual Report was adopted by Council 19 November 2020 and published on Council's website in accordance with Local Government Act 1993.
4.3.9	Implement actions from Council's Sustainability Road Map	CEO Office	●	Progressing	40%	Continuing to work on items. LTFP delivered for 20/21, LTFP2 delivered in 20/21, LTFP4 currently reviewing, CIP2 delivered in 20/21, CIP3 ongoing improvements being implemented, CIP5 SMP being finalised, LTFP5 framework review currently being undertaken, LTFP6 F&Ch being built bottom up for 21/22, LTFP7 all opportunities being investigated, LTFP10 project started, LTFP12 ongoing, LTFP13 Council election postponed, CIP6 dependent on system upgrades
4.3.010	Implement recommendations from IT Strategy including the IT Disaster Recovery Plan	Community & Corporate	●	Progressing	65%	"The Draft IT Strategic Plan 2020-2023 is currently on internal exhibition and will be finalised in January following feedback. Our Managed Service Provider is currently finalising the base information for the Disaster Recovery Plan following the implementation of changes to the network and TechOne systems."

4.4: Provide a high level of customer service to the community.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.4.1	Provide quality customer service delivery and processes in line with the adopted Customer Service Framework, Service Deliverables and Customer Service Policy	Community & Corporate	●	Progressing	50%	Customer Service have implemented a new call centre management system for the phones. Work continues of ensuring that all forms and team information is current and to current standards.
4.4.2	Continuous improvement of the Customer Request Management system	Community & Corporate	●	Progressing	35%	Training of staff in the system is continuing. Work is being undertaken with teams to understand and better tailor workflows to the requirements of the areas.
4.4.3	Conduct the Community Satisfaction Survey	CEO Office	●	Progressing	5%	Project Scoping and preparation of brief commenced target for survey implementation is March-April 2021.
4.4.4	Implement 2020-2021 actions from Customer Experience Strategy	Community & Corporate	●	Progressing	50%	Work is continuing the knowledge base and the review of the Name and Address Register. This information will be utilised as part of the CRM system and ensure correct and consistent information is used.

4.5: Council demonstrates strong leadership through a governance framework which drives progress towards achieving the community vision.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.5.1	Maintain a Councillor Professional Development Program	CEO Office	●	Progressing	50%	The COVID-19 pandemic continued to impact professional development opportunities for Councillors. LGNSW Annual Conference - one day online event held Monday 23 November - attended by Cr's Hayes, Larter, Pritchard, Ham, Cross, Wright & Smit. Cr Ham completed online LGNSW Councillor Code of Conduct training November 2020. Portion of fees paid November 2020 for Cr Ham's online Advanced Leadership Program (to commence 2021).
4.5.2	Convene meetings for the audit risk and improvement committee quarterly	CEO Office	●	Progressing	50%	Second ARIC meeting held 02 December 2020 in accordance with annual schedule.
4.5.3	Deliver Risk & Governance Training Programs across Council	CEO Office	●	Progressing	20%	Risk training being delivered across the organisation. Executive, Office of CEO and Growth and Activation area now complete. Governance training to be delivered to Greater Leadership Group in early half of 2021.
4.5.4	Implement the SVC Project Management Framework	CEO Office	●	Progressing	50%	Framework and policy complete. Supporting templates and tools are being developed. Project categorisation assessment tool, project escalation matrix, Project Strategic Assessment template and Project Feasibility Assessment templates complete. Program Management Group Terms of Reference approved and membership confirmed. Onboarding of Program Management Group to occur in March 2021 and to commence meeting in April 2021.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.5.5	Undertake 2 internal audits annually	CEO Office	●	Progressing	40%	Internal Audit for Property Management is complete with final report being presented to the Audit Risk and Improvement Committee for endorsement. The second audit for 2020-2021 is on the Audit Matrix which is at the gathering information stage and is with the internal auditor for processing.
4.5.6	Implement an Enterprise Risk Management Framework	CEO Office	●	Progressing	40%	In the last quarter, risk training and workshops have been conducted with the Office of the CEO and Place Activation teams. Risk training and workshops will continue with staff and operational areas of SVC throughout the remainder of 2021.
4.5.7	Review business continuity plan	CEO Office	●	Progressing	80%	The reviewed Business Continuity Plan was approved by the Safety Risk and Quality Committee on 07 October 2020 resolution number SRQ26/20. Nine sub-plans were approved by the Executive Leadership Team on 27 October 2020 resolution number ELT 51/20.
4.5.8	Develop an Emergency Preparedness, Response and Recovery Plan for SVC as an organisation	CEO Office	●	Progressing	50%	As a member of the Canberra Region Joint Organisation, Council works closely with the regional Resilience NSW Regional Disaster Preparedness team. During Q2 Council staff participated in Regional Emergency Management improvement meetings with Resilience NSW, aimed at developing improved Local Government Emergency Management Guidelines recognising Council's role in preparedness, response and recovery.
4.5.9	Prepare and coordinate requirements for 2021 council elections	CEO Office	●	Not yet due to Start	0%	Not yet due to start. Preparation will commence in 2021.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.5.010	Prepare for development of 2021 - 2025 Community Strategic Plan and Delivery Program	CEO Office	●	Progressing	10%	Snowy Valleys Council are members of the Canberra Region Joint Organisation IP&R Group, finalised the project scope for the development of a Regional Community Strategic Plan that includes local and regional community engagement. The Community Strategic Plan will then inform the development of the Delivery Program during 2021-22.
4.5.011	Review and improve Procurement and Contract management processes and systems	Finance	●	Progressing	30%	Procurement framework review underway and feedback currently being sought from governance, a number of policy and training documents yet to be established.
4.5.012	Prepare End of Term Report	CEO Office	●	Not yet due to Start	0%	Compilation of End of Term Report will commence in Q3.

4.6: Council builds strong relationships with other organisations to advocate for our communities.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.6.1	Provide governance and risk support to volunteers and section 355 committees	CEO Office	●	Progressing	50%	A resolution was made by Council at the November 2020 meeting regarding the future direction of all committees. Council was presented with an analysis of the information and feedback gathered during the public exhibition of the draft Council Committees framework. Twenty committee health checks were conducted with community committees during the public exhibition period. The revised framework public exhibition ends on 22 January to be adopted at February 2021 Council meeting.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.6.2	Undertake advocacy initiatives in accordance with the priorities as adopted in the Advocacy plan	CEO Office	●	Progressing	50%	Council has been successful in securing \$19.3M in funding for 6 of the 14 priority projects. The Mayor, Councillors and CEO participate in regular agency meetings with Resilience NSW, Transport for NSW, National Bushfire Recovery Agency. Representation on Advocacy items has also occurred via meetings with local State and Federal Ministers.
4.6.3	Maintain an active Joint Organisation membership and support initiatives that deliver benefits to the local community	CEO Office	●	Progressing	50%	Council is a full member of the Canberra Region Joint Organisation. Staff participate in quarterly IP&R, Waste, Emergency Management, People and Culture and Economic Development Working Groups to support the development of regional plans and share knowledge and resources. CEO attends General Managers Advisory Group Meetings, focused on discussing and progressing strategic regional priorities meetings on a quarterly basis.
4.6.4	Convene Local critical incidents Recovery Committee	CEO Office	●	Progressing	50%	The Snowy Valleys Bushfire Recovery Committee was established in January 2020 and stood down at the end of Q1 (29 September 2020) after 11 meetings, with remaining activity incorporated into Council's Advocacy and Community Recovery Officer operations. 100% of all items noted by the Recovery Committee for action by Council were completed. No requirement to convene Critical Incident Committees during Q2.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
4.6.5	Continue to advocate to government on priority critical incidents recovery actions	CEO Office	●	Progressing	50%	Hosted interagency workshop in Batlow in December 2020 to develop Recovery Plan of Action for 2021. State and Federal agencies, along with community groups participated in review of recovery actions and future needs for Snowy Valleys Region. \$250,000 in funding was secured from the NSW Bushfire Community Recovery and Resilience fund for bushfire activation projects, in addition to \$250,000 secured in February 2020.

5: Our Infrastructure

We strive to continually improve our local infrastructure.

5.1: Provide a program to improve local roads.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
5.1.1	Complete the 2020/2021 road maintenance program	Infrastructure	●	Progressing	50%	Identified defects are being scheduled for repair, within the budget. Prompted inspections are being carried out within the response time. Significant severity defects are being managed to reduce impacts to users.
5.1.2	Deliver the 2020/2021 Capital Works Roads program	Infrastructure	●	Progressing	25%	Works orders issued in preparation of the construction season. Initial construction for the second quarter delayed due to COVID-19 restrictions, ongoing bushfire recovery works (resource allocation) and wet weather in the Q2. Scheduled for quarter 3 and 4 subject to favourable weather.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
5.1.3	Continue management of the road corridor post Bushfire and flood event Impact	Infrastructure	●	Progressing	75%	Works progressing in accordance with the Natural Disaster Funding Arrangements.

5.2: Provide well maintained safe, vibrant and accessible community spaces and facilities.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
5.2.1	Deliver the 2020/2021 Capital Works facility, open space and amenities program	Infrastructure	●	Progressing	30%	Delivery of the capital works program for facilities, open space and amenities continuing, this includes building renewals, rural transaction centre, VIC swipe card access and open space renewals.
5.2.2	Maintain Open Space, Pools, Facilities and Street Trees in accordance with agreed levels of service	Infrastructure	●	Progressing	50%	Quarterly maintenance program completed including but not limited to, mowing of grass to specified heights, cleaning of amenities and pools in accordance with specified frequencies and undertaking customer requested street tree works in accordance with adopted procedures.
5.2.3	Manage Swimming Pools in accordance with NSW Government Practice Note 15 and Royal Lifesaving Society of Australia Guidelines	Infrastructure	●	Progressing	50%	Swimming Pools operating in accordance with NSW Government Practice Note 15 and Royal Lifesaving Society of Australia Guidelines

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
5.2.4	Develop plans of management for Crown Lands under Council's control	Infrastructure	●	Progressing	35%	Delivery of plans of management are in progress. Extension for final delivery has been sought from Crown Land, noting the impact of bushfires & COVID-19

5.3: Provide and partner with other agencies to deliver an effective, safe local transport network.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
5.3.1	Deliver a Road Safety Program in partnership with neighbouring Councils and Transport for NSW	Infrastructure	●	Progressing	50%	Council facilitated two Local Traffic Committee meetings in Q2 and delivery of agreed road safety initiatives including motorcycle safety, driver fatigue including free cuppa and driver reviver and drink driving - win a swag, Plan B and Leaner Driver campaigns. Speed limit reductions in Tumut, Batlow and Adelong implemented, also purchased radar variable message board for use on Local Roads.
5.3.2	Maintain aerodrome and airstrip in accordance with agreed service levels	Infrastructure	●	Progressing	75%	Maintenance levels continue to be achieved with little impact on operation of aircraft.
5.3.3	Upgrade the Tumut aerodrome to improve functionality for emergency operations as funding becomes available	Infrastructure	●	Progressing	50%	Funding of \$12.5m confirmed on 2nd November 2020 for runway upgrade as part of the Bushfire Local Economic Recovery Fund (BLERF). A project plan is being developed to meet delivery requirements of 2 years, with the second planning meeting with Department of Regional NSW taking place on February 2021.

5.4: Provide a program to deliver and improve public amenities and infrastructure which meets an acceptable community standard.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
5.4.1	Deliver annual maintenance program for footpath, kerb and gutter works	Infrastructure	●	Progressing	60%	Ongoing - identified defects are being scheduled for repair, within the budget. Prompted inspections are being carried out within the response time. Significant severity defects are being prioritised and managed to reduce impacts to users.
5.4.2	Deliver annual maintenance program for stormwater	Infrastructure	●	Progressing	50%	Ongoing - inspections and maintenance underway
5.4.3	Deliver programmed maintenance to public pools	Infrastructure	●	Progressing	50%	Preseason programmed maintenance completed. Post season programmed maintenance to be undertaken upon closure of swimming season.
5.4.4	Finalise Service Management Plans including asset management plans	Infrastructure	●	Progressing	75%	Service Management Plan budget impacts are being reviewed. The impact on service delivery and outcomes is also being assessed.
5.4.5	Review and develop plan of management for Council's cemeteries	Infrastructure	●	Progressing	15%	Master planning for cemeteries underway this includes formalizing the reservation areas.

5.5: Provide infrastructure which encourages the use of sustainable transport such as cycleways and rail trails.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
5.5.1	Advocate for funding to develop a cycling and pedestrian strategy	CEO Office	●	Progressing	50%	Applied for \$250,000 for the development of a Regional Trails - Masterplan and Economic Business Case as part of Bushfire Community Recovery Fund. Successfully secured \$99,700 from Department of Premier and Cabinet. Additional funding requests for the construction of Talbingo Mountain and Yarrangobilly Trails Network is being developed for submission in Q3.
5.5.2	Maintain the Tumbarumba to Rosewood Rail Trail in partnership with the community and in accordance with agreed service levels	Infrastructure	●	Progressing	50%	Ongoing - Quarterly Maintenance Program completed. Continuing to work with Friends of the Rail Trail and adjacent landholders.

5.6: Provide high quality, safe and accessible open spaces and places for active and passive recreation.

Action #	Operational Plan Action	Directorate	Status		Progress	Comments
5.6.1	Maintain Council's open spaces, sportsgrounds, parks and gardens in accordance with agreed service levels	Infrastructure	●	Progressing	50%	Quarterly Maintenance Program completed.
5.6.2	Deliver the Capital Sports Grants program	Infrastructure	●	Progressing	40%	A total of \$40,000 Capital Sports Grants, has been rewarded to Seven (7) Sporting Associations across the Snowy Valleys region.



OPERATIONAL PLAN

2020-2021 Half Yearly Action & Project Update

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